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Carlos Galvan

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EXPERIENCE

Inovalon, Bowie, MD - *Scrum Team Manager / Software Engineer*

JULY 2022 - PRESENT

- Perform the Scrum Master role within the software development lifecycle for the Scrum team.
- Promote Agile values, principles, and Scrum guidelines within the organization and with the team.
- Coach and guide the Scrum team by influencing habit changes that lead to a higher level of maturity in Scrum methodology and group performance.
- Exhibit servant leadership to guide and motivate the team to collaborate and be cross-functional.
- Schedule, manage, and facilitate Scrum events for the engineering teams.
- Communicate effectively verbally and in writing when reviewing feature acceptance criteria.
- Manage and coordinate team resources based on capacity needs for feature implementation.
- Promote communication between product owners, business analysts, and development team members to ensure the highest value work is consistently delivered.
- Foster transparency through a focus on internal and external communication.
- Build an environment of trust and collaboration to empower teams to be self-managed.
- Demonstrate interpersonal skills to facilitate discussion, decision-making, and conflict resolution.
- Track and remove impediments for the Scrum team as quickly as possible.
- Work with technical leaders to develop and validate delivery plans that meet our cloud-based application's release goals and timeline.
- Work with product management to scope and estimate product enhancements.
- Address software defects (internal or customer-reported) following the defined process.
- Direct and manage the Scrum team's backlog and sprint tasks in each iterative DevOps sprint.
- Control and monitor the execution of multiple project initiatives to ensure completion for delivery.

Texas Legislative Council, Austin, TX - *Application Development Project Leader*

AUGUST 2014 - JULY 2022

- Directed the software development team to ensure projects were successful and delivered on time.
- Responsible for interpreting business processes into software solutions.
- Communicated with internal and external clients to gather software requirements for new development projects. Planned, managed, and coordinated software development cycles.
- Managed each project's scope and executed project roadmaps.
- Served as the Scrum Master for the software team and utilized Agile methodologies to assist within the software development cycles.
- Maintained and organized project backlogs, Kanban board, and iterative development tasks.
- Conducted team planning sessions to discuss user story specifications.
- Prepared user story specifications for the software development team to implement.
- Coordinated and monitored production software deployments for clients.
- Facilitated daily scrum, sprint planning, sprint review, and retrospective meetings.
- Mentored team members to assist them with career growth and development.

Texas Legislative Council, Austin, TX - *Programmer Analyst IV*

OCTOBER 2006 - AUGUST 2014

- Developed responsive web applications for internal and external clients utilizing HTML5, CSS, Javascript, ASP.Net MVC, Web API, C#, Angular, Entity Frameworks, NUnit, Jasmine, and Karma.
- Developed and maintained legacy desktop applications written in VB.Net and C#.
- Worked with various database technologies such as Microsoft SQL Server, nHibernate ORM, and Entity Frameworks.
- Managed project source code using Team Foundation Server.
- Maintained automated builds and deploys for continuous integration.
- Supported software design process based on functional requirements.
- Consulted with project teams and end-users to identify application requirements.
- Designed, developed, and implemented new software or modifications to existing software.
- Identified and addressed defects in existing software, design, and release fixes.

EDUCATION

Texas State University, San Marcos, Texas - *BBA Computer Information Systems - August 2006*

SKILLS/CERTIFICATION

Certified Scrum Master (CSM): Oct. 2019 - Oct. 2025

Frontend Technologies(+3 years): Angular, Javascript, CSS, HTML, Angular Material

Backend Technologies(+10 years): .NET, C#, ASP.NET MVC 5, SQL, XML, XSLT, XPath, nHibernate, NUnit, Entity Frameworks, LINQ, REST API, SOAP/XML Web Services

Software Development Tools: Visual Studio 2019, Team Foundation Server, Visual Studio Code, MS SQL Server, Azure DevOps