Major Department Functions

Auditing Department Secretarial Office of Board Secretarial Office of Board Corporate Banking Department Responsible for GSM, (managing) board meeting and functional committees Responsible for corporate loans and FX Responsible for mortgages and consumer loans Credit Card Center Customer Finance General Department Deposits Department Deposits Department Channel Management Department Responsible for deposits and domestic remittance Channel Management Department Responsible for banking business supervision and management of branches by regions Responsible for banking business promotion Responsible for data collection, enquiry services and market research Digital Banking Department Responsible for digital banking Responsible for banking operating procedures Risk Management Department Compliance Department Responsible for risk management Compliance Department Responsible for legal affairs Non-Performing Assets Management Department Responsible for legal affairs Responsible for lon-performing assets management Responsible for funding, investments and financial business Information Security Department Responsible for information security Responsible for peneral affairs and investors relations Responsible for general affairs and investors relations Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business and secretarial affairs	Department	Functions
Secretarial Office of Board Corporate Banking Department Responsible for corporate loans and FX Responsible for mortgages and consumer loans Credit Card Center Customer Finance General Department Deposits Department Channel Management Department Responsible for credit card Responsible for trust, wealth management insurance agency and call center Responsible for deposits and domestic remittance Channel Management Department Responsible for business supervision and management of branches by regions Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Responsible for data collection, enquiry services and market research Digital Banking Department Responsible for digital banking Operation Centers Risk Management Department Responsible for risk management Compliance Department Responsible for legal affairs Responsible for compliance and AML/CFT Responsible for cacounting Responsible for for non-performing assets management Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Administration Management Department Responsible for strategies, corporate image, public relations, projects, overseas business	Auditing Department	Responsible for internal audit
meeting and functional committees Corporate Banking Department Responsible for corporate loans and FX Responsible for mortgages and consumer loans Credit Card Center Responsible for credit card Responsible for trust, wealth management , insurance agency and call center Responsible for deposits and domestic remittance Channel Management Department Regional Centers Responsible for business supervision and management of branches by regions Responsible for business supervision and management of branches by regions Responsible for business promotion Responsible for business promotion Responsible for business promotion Responsible for banking business promotion Responsible for data collection, enquiry services and market research Digital Banking Department Responsible for digital banking Operation Centers Responsible for digital banking Operation Centers Responsible for banking operating procedures Risk Management Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		Responsible for GSM, (managing) board
Corporate Banking Department Personal Banking Department Credit Card Center Customer Finance General Department Deposits Department Channel Management Department Responsible for trust, wealth management, insurance agency and call center Responsible for deposits and domestic remittance Channel Management Department Responsible for channels management Responsible for business supervision and management of branches by regions Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Responsible for data collection, enquiry services and market research Digital Banking Department Responsible for banking operating procedures Risk Management Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for non-performing assets management Accounting Department Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		meeting and functional committees
Credit Card Center Customer Finance General Department Deposits Department Channel Management Department Responsible for deposits and domestic remittance Channel Management Department Responsible for channels management Responsible for business supervision and management of branches by regions Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Responsible for data collection, enquiry services and market research Digital Banking Department Compliance Department Responsible for risk management Compliance Department Responsible for legal affairs Non-Performing Assets Management Department Responsible for legal affairs Responsible for non-performing assets management Responsible for accounting Responsible for information security Responsible for information security Responsible for information technology Responsible for paneral affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Corporate Banking Department	-
Credit Card Center Customer Finance General Department Deposits Department Channel Management Department Responsible for deposits and domestic remittance Channel Management Department Responsible for channels management Responsible for business supervision and management of branches by regions Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Responsible for data collection, enquiry services and market research Digital Banking Department Compliance Department Responsible for risk management Compliance Department Responsible for legal affairs Non-Performing Assets Management Department Responsible for legal affairs Responsible for non-performing assets management Responsible for accounting Responsible for information security Responsible for information security Responsible for information technology Responsible for paneral affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		Responsible for mortgages and consumer
Customer Finance General Department Deposits Department Responsible for deposits and domestic remittance Channel Management Department Regional Centers Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Responsible for data collection, enquiry services and market research Digital Banking Department Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Responsible for accounting Treasury Department Responsible for information security Information Technology General Department Administration Management Department Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Personal Banking Department	
Customer Finance General Department insurance agency and call center Deposits Department Responsible for deposits and domestic remittance Channel Management Department Responsible for channels management Regional Centers Responsible for business supervision and management of branches by regions Business & International Departments, Responsible for banking business promotion Branches, and OBU Overseas Representative Offices Responsible for data collection, enquiry services and market research Digital Banking Department Responsible for digital banking Operation Centers Responsible for banking operating procedures Risk Management Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Responsible for legal affairs Non-Performing Department Responsible for non-performing assets management Accounting Department Responsible for funding, investments and financial business Information Security Department Responsible for information security Human Resources Department Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Credit Card Center	Responsible for credit card
Deposits Department Channel Management Department Regional Centers Responsible for business supervision and management of branches by regions Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Responsible for banking business promotion Responsible for data collection, enquiry services and market research Digital Banking Department Responsible for digital banking Operation Centers Risk Management Department Compliance Department Responsible for risk management Compliance Department Responsible for legal affairs Non-Performing Assets Management Responsible for legal affairs Non-Performing Department Responsible for accounting Responsible for funding, investments and financial business Information Security Department Responsible for information security Responsible for human resource management Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Customer Finance General Department	Responsible for trust, wealth management,
Channel Management Department Regional Centers Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Responsible for banking business promotion Responsible for data collection, enquiry services and market research Digital Banking Department Responsible for digital banking Operation Centers Risk Management Department Responsible for risk management Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for non-performing assets management Accounting Department Responsible for non-performing assets management Responsible for information security Responsible for information security Responsible for information security Responsible for information technology Responsible for information technology Responsible for strategies, corporate image, public relations, projects, overseas business		insurance agency and call center
Channel Management Department Regional Centers Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Responsible for data collection, enquiry services and market research Digital Banking Department Responsible for digital banking Operation Centers Risk Management Department Responsible for risk management Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Accounting Department Responsible for non-performing assets management Responsible for accounting Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Deposits Department	Responsible for deposits and domestic
Regional Centers Responsible for business supervision and management of branches by regions Responsible for banking business promotion Responsible for data collection, enquiry services and market research Digital Banking Department Operation Centers Risk Management Department Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Department Accounting Department Responsible for non-performing assets management Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		remittance
Regional Centers Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Responsible for data collection, enquiry services and market research Responsible for digital banking Operation Centers Responsible for banking operating procedures Risk Management Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Department Accounting Department Responsible for accounting Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Channel Management Department	Responsible for channels management
Business & International Departments, Branches, and OBU Overseas Representative Offices Digital Banking Department Operation Centers Responsible for banking operating procedures Risk Management Department Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for non-performing assets Department Responsible for accounting Responsible for funding, investments and financial business Information Security Department Responsible for information technology Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Regional Centers	-
Branches, and OBU Overseas Representative Offices Responsible for data collection, enquiry services and market research Digital Banking Department Operation Centers Risk Management Department Compliance Department Responsible for risk management Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Department Accounting Department Responsible for accounting Treasury Department Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		
Overseas Representative Offices Responsible for data collection, enquiry services and market research Digital Banking Department Responsible for digital banking Operation Centers Risk Management Department Compliance Department Responsible for risk management Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Department Accounting Department Responsible for accounting Treasury Department Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	·	Responsible for banking business promotion
Digital Banking Department Digital Banking Department Responsible for digital banking Operation Centers Responsible for banking operating procedures Risk Management Department Compliance Department Responsible for risk management Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Department Responsible for non-performing assets management Responsible for accounting Treasury Department Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for human resource management Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Branches, and OBU	
Digital Banking Department Responsible for digital banking Operation Centers Risk Management Department Compliance Department Responsible for risk management Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Responsible for non-performing assets Department Responsible for accounting Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	·	
Operation Centers Responsible for banking operating procedures Risk Management Department Compliance Department Legal Affairs Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Department Accounting Department Responsible for non-performing assets management Responsible for accounting Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		
Risk Management Department Compliance Department Legal Affairs Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Department Accounting Department Responsible for accounting Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Digital Banking Department	-
Risk Management Department Compliance Department Responsible for compliance and AML/CFT Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Department Accounting Department Responsible for non-performing assets management Accounting Department Responsible for accounting Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Operation Centers	
Compliance Department Legal Affairs Department Responsible for legal affairs Non-Performing Assets Management Department Accounting Department Treasury Department Information Security Department Human Resources Department Administration Management Department Administration Management Department Responsible for compliance and AML/CFT Responsible for legal affairs Responsible for non-performing assets management Responsible for accounting Responsible for funding, investments and financial business Responsible for information security Responsible for information technology Responsible for human resource management Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		
Legal Affairs DepartmentResponsible for legal affairsNon-Performing Assets ManagementResponsible for non-performing assetsDepartmentResponsible for accountingAccounting DepartmentResponsible for funding, investments and financial businessInformation Security DepartmentResponsible for information securityInformation Technology General DepartmentResponsible for information technologyHuman Resources DepartmentResponsible for human resource managementAdministration Management DepartmentResponsible for general affairs and investors relationsResponsible for strategies, corporate image, public relations, projects, overseas business		
Non-Performing Assets Management Department Responsible for non-performing assets management Responsible for accounting Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Responsible for information technology Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		
Department management Accounting Department Responsible for accounting Treasury Department Responsible for funding, investments and financial business Information Security Department Responsible for information security Information Technology General Department Responsible for information technology Human Resources Department Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		
Accounting Department Treasury Department Information Security Department Information Technology General Department Human Resources Department Administration Management Department Head Office Responsible for funding, investments and financial business Responsible for information security Responsible for information technology Responsible for human resource management Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		
Treasury Department Responsible for funding, investments and financial business Information Security Department Information Technology General Department Responsible for information technology Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	-	
Information Security Department Information Security Department Information Technology General Department Responsible for information technology Responsible for human resource management Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Accounting Department	
Information Security Department Information Technology General Department Human Resources Department Administration Management Department Head Office Responsible for information security Responsible for information technology Responsible for human resource management Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Treasury Department	
Information Technology General Department Human Resources Department Administration Management Department Responsible for human resource management Responsible for general affairs and investors relations Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Information Consults Department	
Human Resources Department Administration Management Department Responsible for human resource management Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business		
Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Information Technology General Department	
Administration Management Department Responsible for general affairs and investors relations Responsible for strategies, corporate image, public relations, projects, overseas business	Human Resources Department	-
Responsible for strategies, corporate image, public relations, projects, overseas business		
Head Office public relations, projects, overseas business	Administration Management Department	_
Head Office public relations, projects, overseas business		Responsible for strategies, corporate image,
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·	Head Office	public relations, projects, overseas business