

LEMBAR EVALUASI KEPUASAN PENGGUNA - LABORATORIUM ILMU HAMA TUMBUHAN

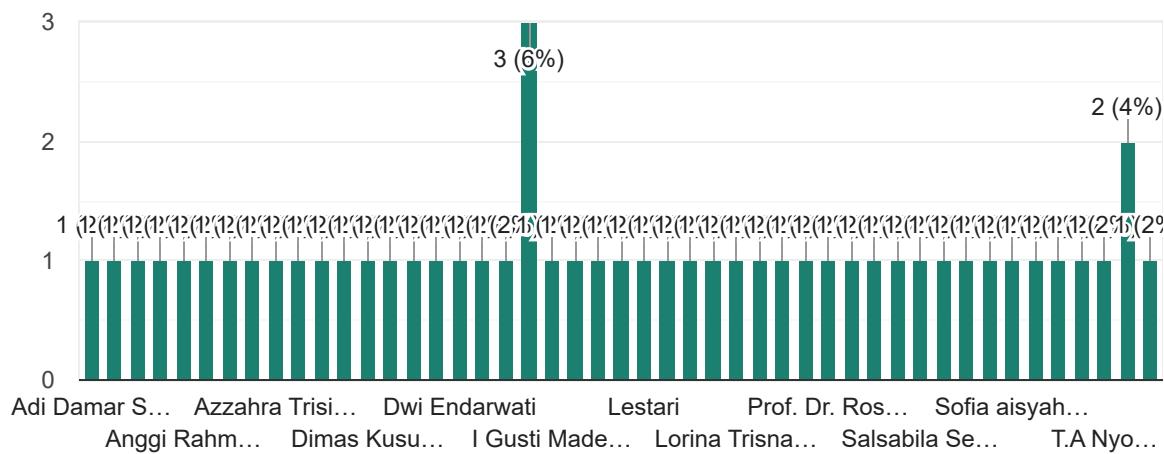
50 responses

[Publish analytics](#)

Nama :

 [Copy](#)

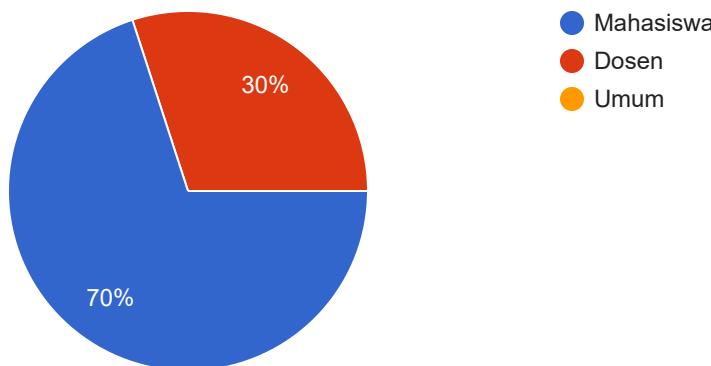
50 responses



Status Pengguna Laboratorium :

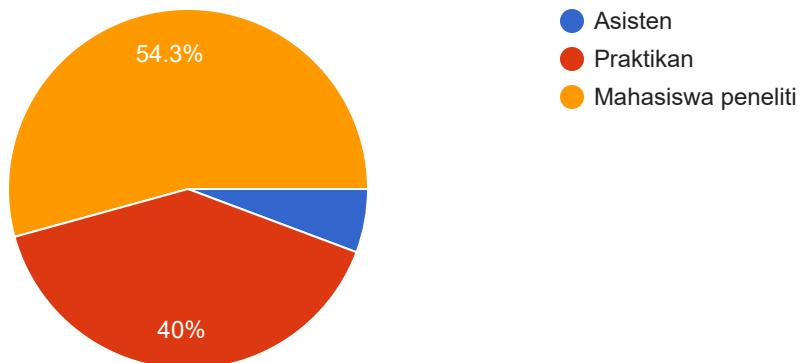
 [Copy](#)

50 responses



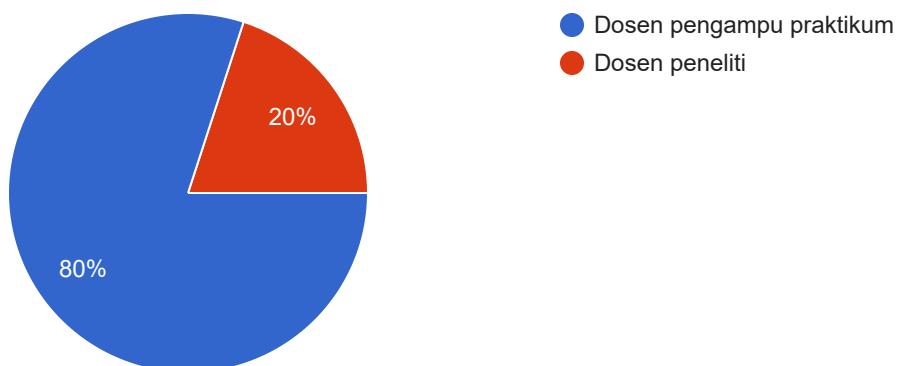
Mahasiswa

35 responses

 Copy

Dosen

15 responses

 Copy

Umum

0 responses

No responses yet for this question.

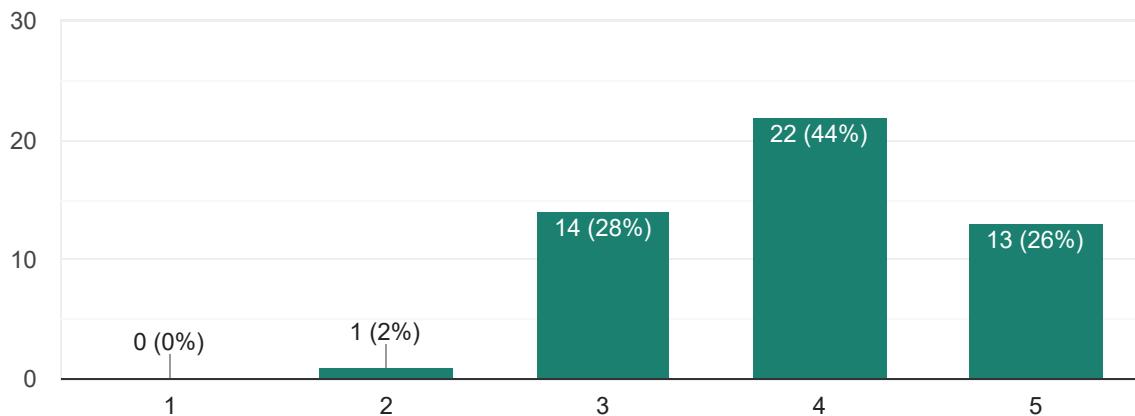
Tangible atau Nyata



Ruangan Laboratorium terlihat bersih dan rapi

[Copy](#)

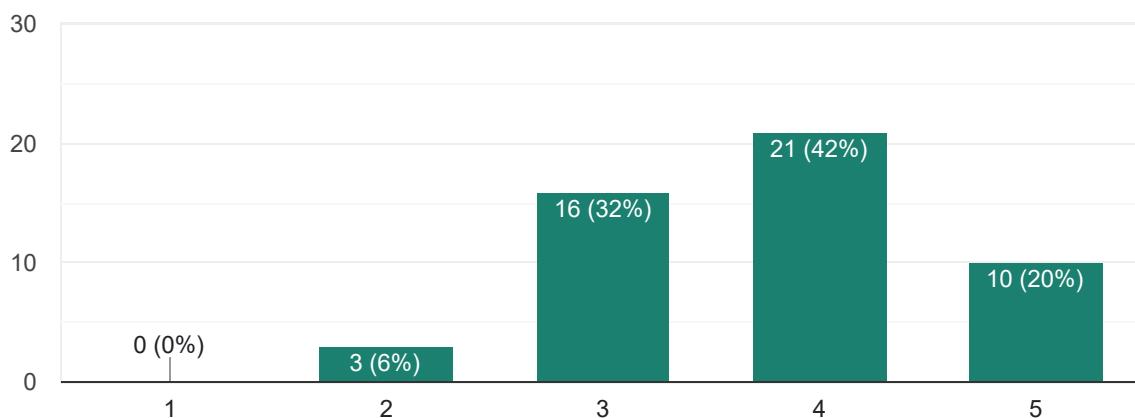
50 responses



Ruangan laboratorium cukup luas dan nyaman untuk melaksanakan kegiatan terkait

[Copy](#)

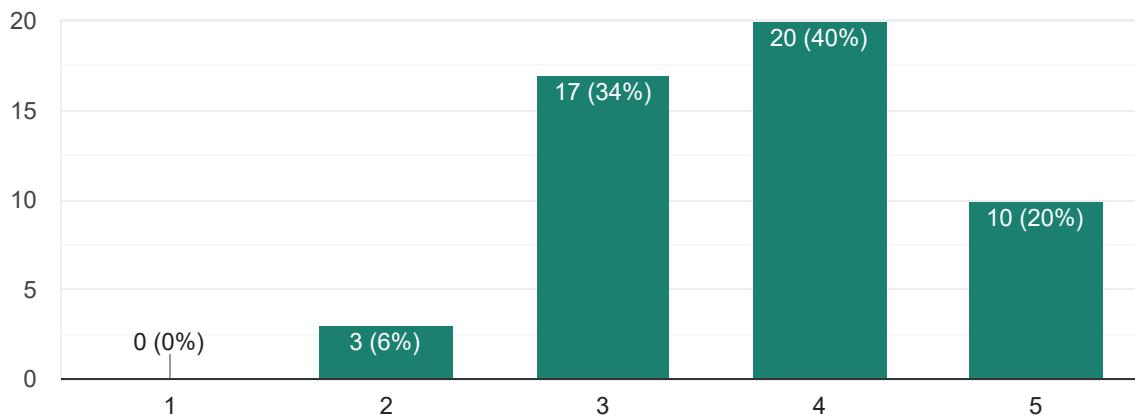
50 responses



Laboratorium mempunyai peralatan yang lengkap



50 responses

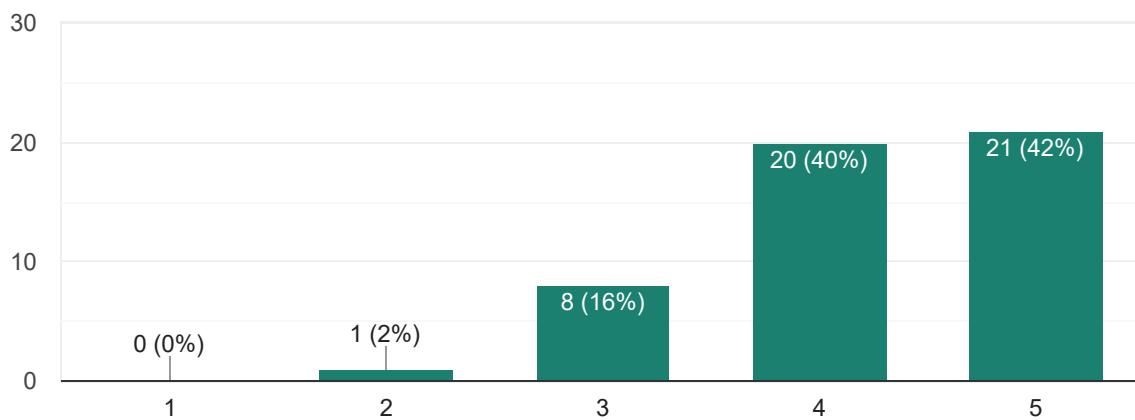


Empati

PLP/Laboran memberikan waktu pelayanan yang cukup dan mudah ditemui



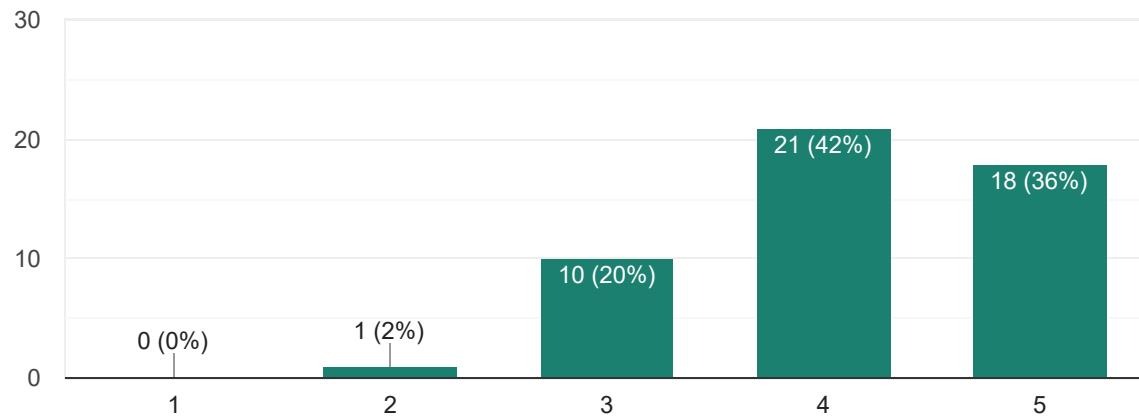
50 responses



Kepala Laboratorium dan PLP/Laboran memperhatikan dengan sungguh-sungguh kebutuhan pengguna

 Copy

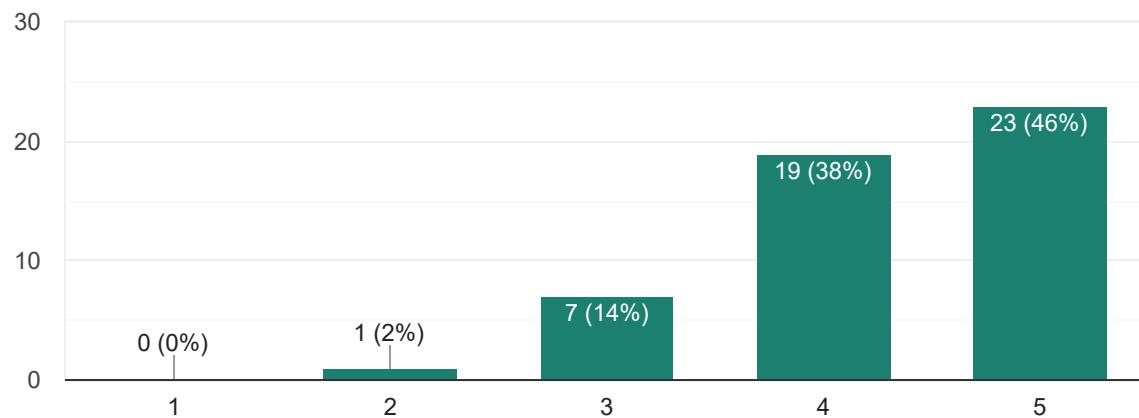
50 responses



PLP/Laboran bersikap sopan dan ramah

 Copy

50 responses



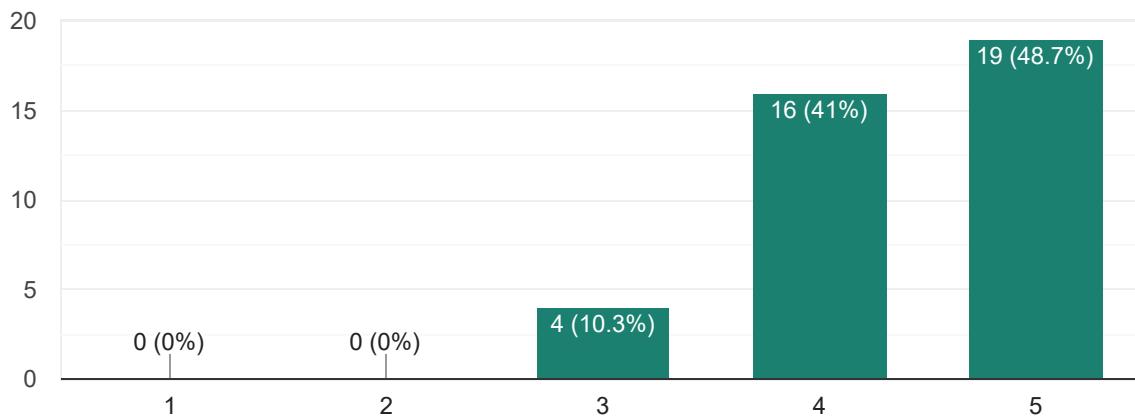
C. Reliability atau Keandalan



PLP/Laboran memberikan pelayanan dengan teliti dan tepat waktu

 Copy

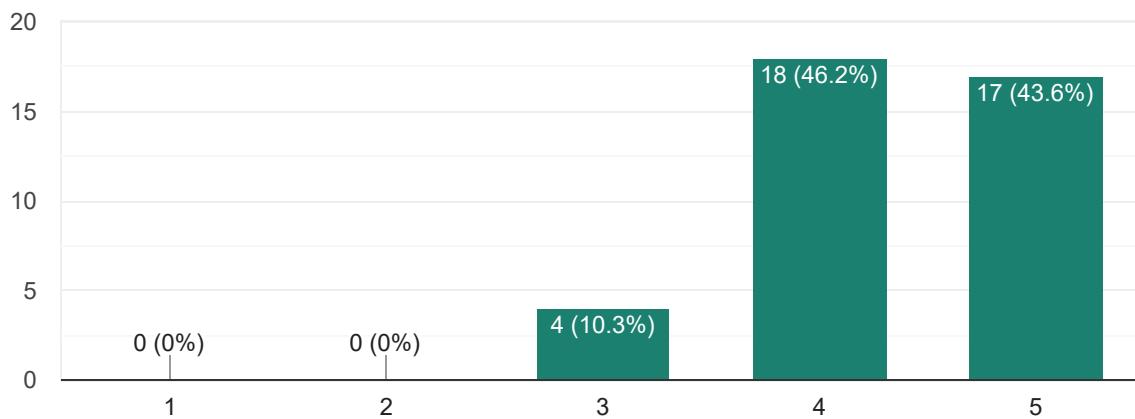
39 responses



PLP/Laboran dan Kepala Laboratorium mampu memberikan solusi ketika pengguna menghadapi kendala selama melakukan kegiatan di laboratorium

 Copy

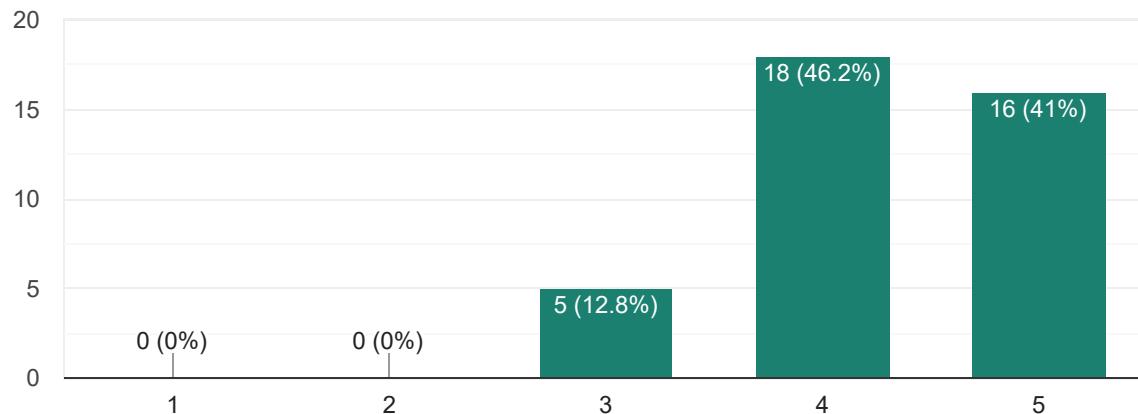
39 responses



PLP/Laboran memberikan informasi yang cukup terkait tata tertib bekerja di laboratorium

 Copy

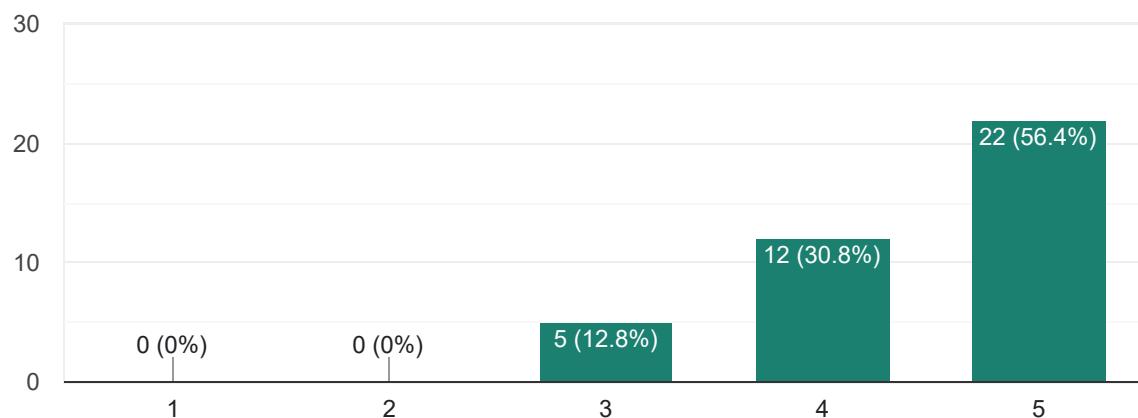
39 responses



PLP/Laboran dan Kepala Laboratorium bersedia menanggapi keluhan pengguna

 Copy

39 responses



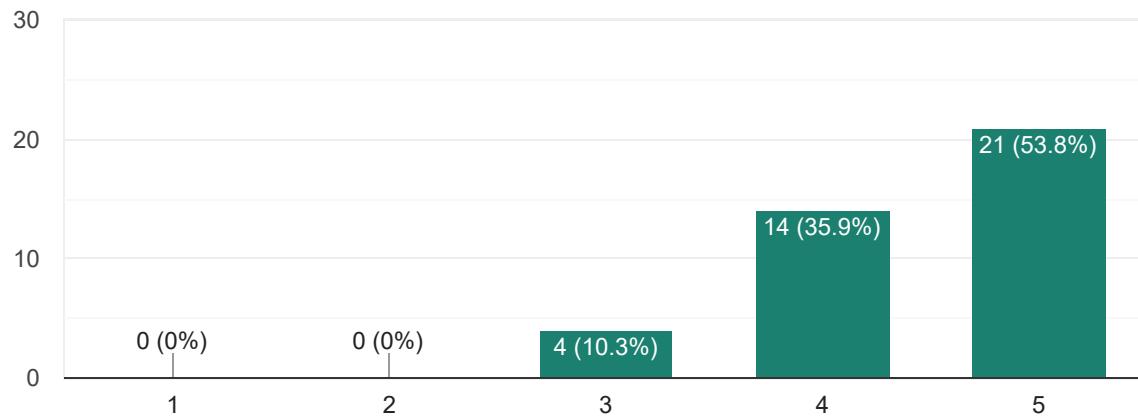
D. Responsive atau Tanggap



PLP/Laboran dan Kepala Laboratorium tanggap dalam melayani pengguna

 Copy

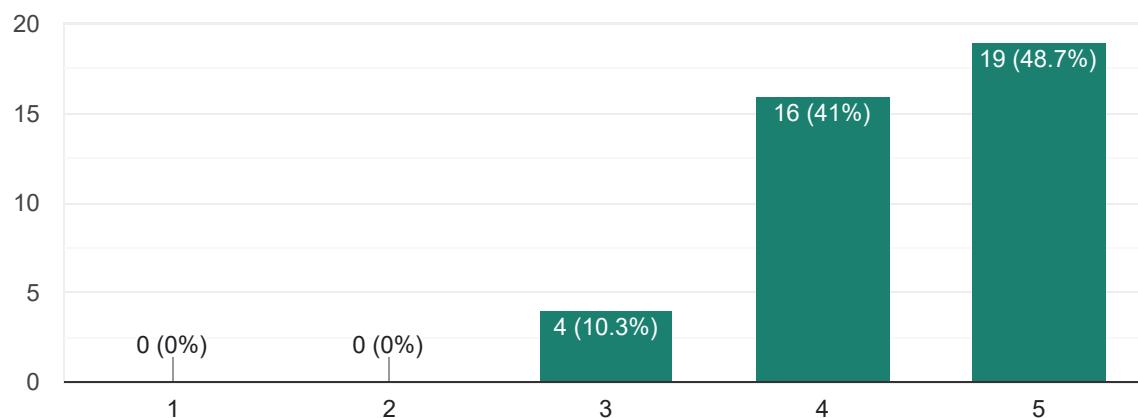
39 responses



PLP/Laboran menerima dan melayani pengguna dengan baik

 Copy

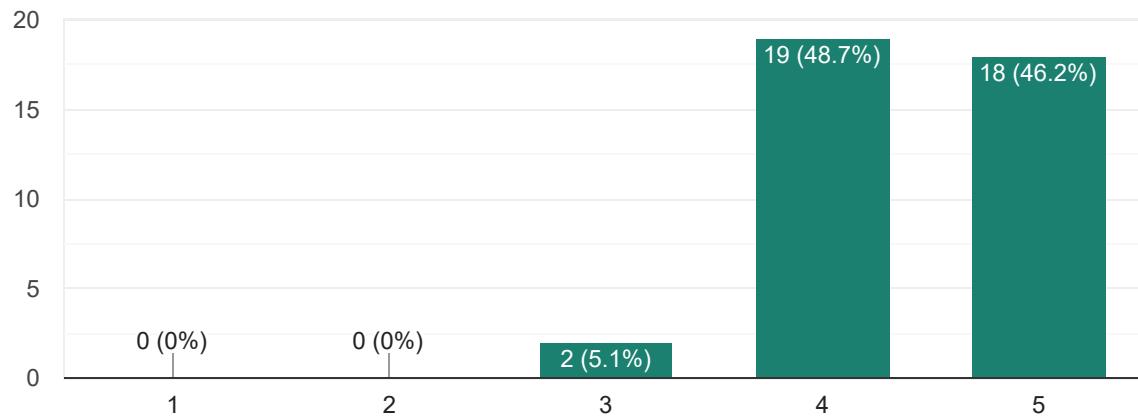
39 responses



PLP/Laboran dan Kepala Laboratorium melayani pengguna sesuai dengan POS AP yang telah ditetapkan

 Copy

39 responses

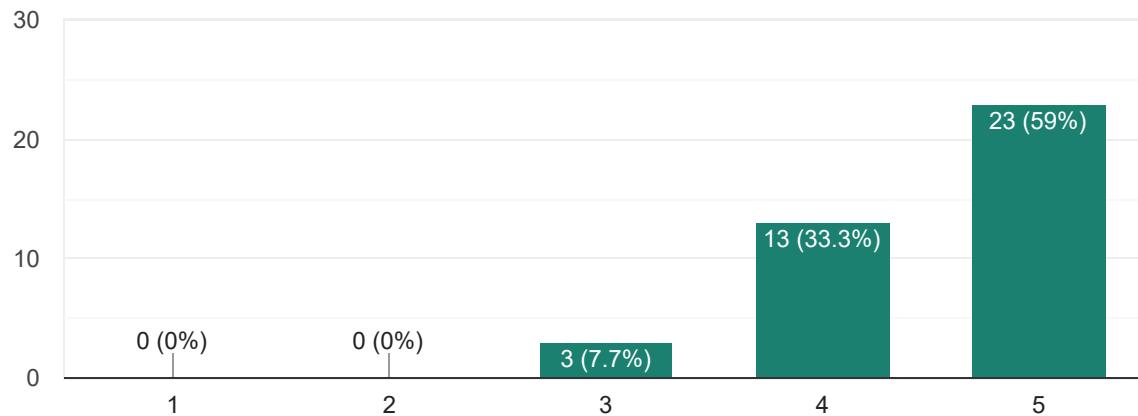


E. Assurance atau kepastian

Kepala laboratorium mempunyai kemampuan dan pengetahuan tentang kegiatan dan operasional peralatan yang ada di laboratorium

 Copy

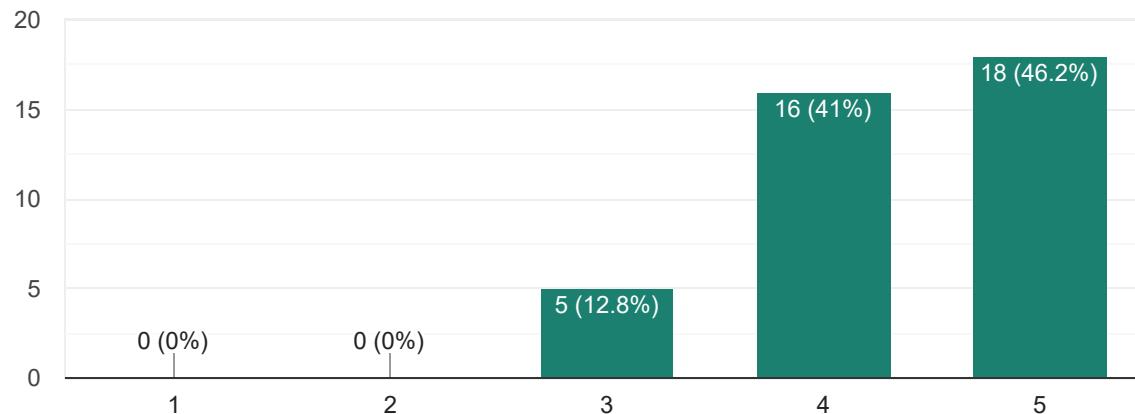
39 responses



PLP/Laboran mampu mendampingi pengguna saat bekerja di laboratorium

 Copy

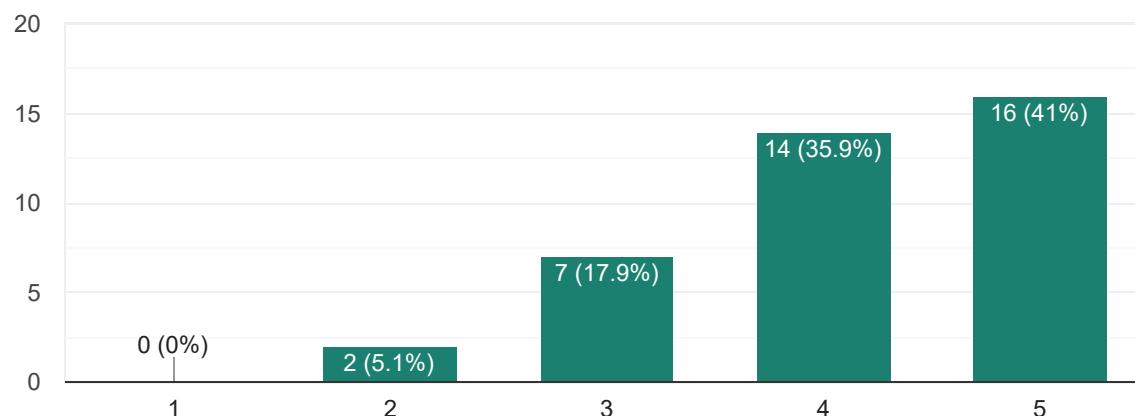
39 responses



Alat yang tersedia siap digunakan

 Copy

39 responses



This content is neither created nor endorsed by Google. - [Contact form owner](#) - [Terms of Service](#) - [Privacy Policy](#)

Does this form look suspicious? [Report](#)

Google Forms



