

Cyber Code Master

SUPPORT ENGINEER, CONTENT WRITER, SOFTWARE ENGINEER, OR RELEVANT ROLE
(DEPENDING ON THE JOB YOU'RE APPLYING FOR)

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DETAILS

Date / Place of birth

20/12/1978

Khulna, Bangladesh

Nationality

Bangladeshi

PROFILE

Enthusiastic and skilled Support Engineer and Software Developer with advanced expertise in programming, cybersecurity, and technical support. With a strong foundation in multiple programming languages and a keen eye for system security, I've driven technical solutions that improve user experience and enhance product efficiency. I have hands-on experience across various industries, from software development to content creation, contributing to projects involving Google Sheets API, PowerShell scripting, and OAuth2 email services. Passionate about problem-solving and continuous learning, I bring dedication, technical skill, and a proactive approach to every challenge.

SKILLS

Ability to Learn Quickly

Highly organized and efficient

Management Skills

Interpersonal Communication Skills

Leadership and Teamwork

Decision Making

Adaptability

Good team player

Highly responsible and reliable

Management

Detail Oriented

Flexibility and Adaptability

Initiative and Problem-solving Abilities

Data Analysis

EMPLOYMENT HISTORY

Support Engineer at EoT Labs (Remote)

October 2024

- Provide high-quality support and solutions for technical issues in blockchain and decentralized applications, contributing to improved client satisfaction.
- Troubleshoot complex software and system errors, and collaborate with the development team to streamline service delivery.

Freelance Writer at IAPWE (Remote)

October 2024

- Compose and edit high-quality content for clients across various domains, maintaining clarity and engagement.
- Research and develop topics that align with client needs, increasing reader engagement and promoting knowledge sharing.

Software Developer at Freelance Projects, Ongoing

- Developed numerous personal and client-based projects, using a wide range of technologies (e.g., Node.js, React, Vite, Spring Boot) and programming languages.
- Created a Spring Boot server project with OAuth2 integration to enable secure email sending with Gmail API, showcasing expertise in backend development and secure API usage.
- Built a custom Windows application with PowerShell for virtual machine management, enhancing automation and workflow efficiency.

Cybersecurity Consultant at Freelance, Ongoing

- Performed penetration testing, ethical hacking, and system security assessments to strengthen cybersecurity for clients.
- Provided guidance on best security practices, reducing vulnerabilities and enhancing data protection for various systems.

Content Creator and Digital Designer at Freelance, Ongoing

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|---------------------------------------|
| Complex Problem Solving |
| Good time management |
| Project Management |
| Critical Thinking |
| Creative Problem Solving |
| Leadership |
| Adobe Illustrator |
| Microsoft Outlook |
| Highly Organized |
| Active Listening |
| Self-motivation |
| Communication |
| Hard Working |
| Interpersonal Skills |
| Customer Service |
| Ability to Work Under Pressure |
| Effective Time Management |
| Problem Solving |
| Creativity |
| Teamwork |
| Critical thinking and problem solving |
| Adobe Photoshop |
| Time Management |
| Ability to Work in a Team |
| Leadership Skills |
| Microsoft Office |

- Designed logos, edited videos, and created engaging graphics for clients, utilizing advanced photo and video editing skills.
- Developed minimal, user-centric websites emphasizing accessibility and clear navigation, including 'CyberStudio.'

Software Engineer Intern at Various Small-Scale Projects, Previous Experience

- Contributed to open-source projects and coding challenges, sharpening skills across multiple languages and frameworks.
- Gained hands-on experience in technical problem-solving, debugging, and software optimization techniques.

EDUCATION

Bachelor of Science in Computer Science, University of Dhaka, Dhaka, Bangladesh

September 2014

- Focused on advanced programming, software engineering, data structures, and cybersecurity.
- Completed a capstone project on developing a secure web application using advanced encryption techniques to enhance data protection for e-commerce sites.
- Participated in workshops on ethical hacking, systems security, and network penetration testing.
- Consistently achieved top grades in courses related to AI, machine learning, and software development.

High School Diploma, Khulna Public School and College, Khulna, Bangladesh

January 2012

- Excelled in subjects such as mathematics, physics, and computer science.
- Served as a member of the school's coding club, mentoring junior students in basic programming and cybersecurity concepts.
- Led a team in the interschool science fair, presenting a project on computer network security.

HOBBIES

1. Coding & Experimenting with New Technologies:

Passionate about exploring new programming languages, frameworks, and building small projects to enhance my skills and stay updated with the latest trends.

2. Ethical Hacking & Cybersecurity Challenges:

Enjoy participating in Capture The Flag (CTF) challenges and cybersecurity competitions to practice penetration testing and improve security skills.

3. Graphic & Multimedia Design:

Love creating digital art, logos, and editing photos and videos, honing my creative and visual skills.

4. Gaming:

Engaged in gaming both as a way to relax and as an avenue to understand game mechanics, design, and sometimes explore game development.

5. Writing & Blogging:

Enjoy writing technical articles, tutorials, and sharing knowledge on software engineering and cybersecurity topics.

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|-------------------------------------------------------------------------------------------------------------------------|
| Microsoft Excel |
| Communication Skills |
| Microsoft Office Word |
| Computer Skills |
| Fast Learner |
| Microsoft PowerPoint |
| Attention to Detail |
| Languages: HTML, CSS, JavaScript, Node.js, React, Java, C++, C#, Python, PHP, PowerShell, Linux Shell Scripting, CMD, C |
| Frameworks & Libraries: Spring Boot (Java), Vite, Express.js |
| Web Development: Full-stack development, responsive web design, RESTful APIs |
| Database Management: MySQL, MongoDB, PostgreSQL, SQLite |
| Frontend Technologies: React, HTML5, CSS3, Tailwind CSS, Bootstrap, jQuery |
| Scripting Languages: PowerShell, Bash, Shell scripting |
| Automation Skills: Task scheduling, server automation, custom automation scripts for system administration |
| API Integration: Experience with Google Sheets API, Gmail API, OAuth2 |
| Platforms: AWS (Solutions Architect), Google Cloud Platform |

6. Reading Technology & Security Blogs:
Constantly reading tech news and blogs to stay informed about industry updates, trends, and advancements.

7. Outdoor Activities & Travel:
Love exploring new places, especially nature spots, and experiencing different cultures and environments for a balanced work-life approach.

COURSES

Certified Ethical Hacker (CEH) at EC-Council

January 2020

Google Cloud Professional Cloud Architect at Google Cloud Training

July 2020

Advanced Java Programming at Coursera (offered by Duke University)

January 2021

Full-Stack Web Development with React and Node.js at Udemy

July 2021

Introduction to PowerShell Scripting at LinkedIn Learning

January 2022

Google Sheets API for Data Automation at Coursera

July 2022

AWS Certified Solutions Architect – Associate at Amazon Web Services (AWS) Training

January 2023

Penetration Testing and Network Security at Cybrary

July 2023

EXTRA-CURRICULAR ACTIVITIES

Cybersecurity Awareness Advocate, Role: Volunteer

January 2024

Conducting workshops and webinars to educate students and professionals about cybersecurity best practices, ethical hacking, and digital privacy.

Open-Source Contributor, Platform: GitHub

July 2024

Contributing to various open-source projects, primarily focused on software security, web development tools, and automation scripts for PowerShell and Linux.

VM Management: Custom VM download automation, directory-specific VM management, cloud migration

Containerization: Docker basics, container orchestration

Deployment: CI/CD pipeline setup, automated deployments

Ethical Hacking: Penetration testing, vulnerability assessment, network security

Security Tools: Kali Linux, Wireshark, Metasploit, Nmap

System Security: Threat analysis, data encryption, secure software design

Certifications: Certified Ethical Hacker (CEH), CompTIA Security+

Expertise: Windows, Linux (Ubuntu, CentOS), macOS

Administration: User management, system configuration, security hardening, OS-level troubleshooting

Virtual Machines: Experience with VMware, VirtualBox, Hyper-V, WSL (Windows Subsystem for Linux)

Project Management: Agile (Scrum/Kanban), Jira, Trello, Asana

Version Control: Git, GitHub, Bitbucket

Documentation: Confluence, Google Docs, Notion

Communication Tools: Slack, Zoom, Microsoft Teams

Photo Editing: Adobe Photoshop, GIMP

Technology Club Founder

January 2023

Founded and led a technology club focused on programming, networking, and cybersecurity, organizing workshops and events to foster tech learning among students.

Volunteer Web Developer

July 2023

Assisted in the development of a responsive website for a local non-profit, ensuring accessibility and user-friendly design while integrating modern web technologies.

AI & Machine Learning Enthusiast, Activity: Self-study and participation in online communities

January 2022

Regularly participating in discussions and competitions related to artificial intelligence and machine learning, and applying learned concepts to personal projects.

Local Hackathon Participant

July 2022

Participated in regional and national hackathons, collaborating with teams to build software solutions under time constraints, often with a focus on security or innovative applications.

Freelance Content Creator (Tech Articles), Platform: Medium, LinkedIn, Personal Blog

January 2021

Writing and sharing in-depth technical articles on programming, cybersecurity, and software development to educate the wider tech community.

Student Mentor for Coding Bootcamps

July 2021

Mentoring students enrolled in coding bootcamps, offering guidance on programming languages, project development, and technical problem-solving.

Public Speaking and Event Hosting

January 2020

Hosting tech-related events, speaking at conferences and meetups, and providing valuable insights into topics like web development, ethical hacking, and cloud computing.

PROFESSIONAL SUMMARY

Advanced Computer and Software Engineer with extensive experience in software development, cybersecurity, graphic design, and technical support. Proven ability to create efficient, secure, and scalable applications, with strong skills in API integrations, automation, and virtual machine management. Experienced in remote support, technical writing, and freelance project management. Skilled in leading projects from initial concept to completion, with a focus on client satisfaction and quality delivery. Thank you for this opportunity."

KEY SKILLS

- Programming Languages: HTML, CSS, JavaScript, Node.js, React, Vite, Java, C++, C#, Python, PHP, PowerShell, Linux Shell Script, CMD, C.

Video Editing: Adobe Premiere Pro, Final Cut Pro, DaVinci Resolve

Logo Design: Custom logo creation, branding, vector graphics

Web Graphics: Banners, UI elements, graphic optimization for web

Data Manipulation: Python (Pandas, NumPy), SQL queries, data filtering

Data Visualization: Matplotlib, Seaborn, Google Sheets for data analysis

Reporting: Automated report generation, dashboard setup, Google Data Studio

Technical Support: Troubleshooting software and hardware issues, remote assistance

Client Interaction: Excellent communication, adept in resolving user queries effectively

Remote Tools: TeamViewer, AnyDesk, Remote Desktop Protocol (RDP)

Technical Writing: Documentation, user manuals, API guides

Content Writing: Articles, blog posts, product descriptions

SEO: Basic SEO strategies, keyword optimization, content structuring

Languages: Proficient in English, Bengali

Organizational Skills: Strong time management, multitasking abilities

- Frameworks & Tools: Spring Boot, Gradle, PowerShell, OAuth2, and WSL.
- Backend & API Development: Google Sheets API, Gmail API, and server management.
- Cybersecurity: Ethical hacking, penetration testing, system security, and vulnerability assessments.
- Content Creation: Article writing, technical writing, and copywriting.
- Graphic Design: Photo editing, video editing, logo design, and multimedia content creation.
- Client & Project Management: Freelance project management, remote technical support, and client communication.

PROFESSIONAL EXPERIENCE

Support Engineer (Remote)

Company: EoT Labs

Date: 2024 - present

Responsibilities: Provide remote support to clients and troubleshoot technical issues. Guide users through setup, troubleshooting, and optimization. Document and report common issues for continuous improvement.

Freelance Writer

Company: IAPWE

Date: 2023 - present

Responsibilities: Write high-quality, researched content on various topics. Meet deadlines and ensure articles meet client specifications.

Freelance Content Writer/Copywriter (Pending)

Company: Designit

Date: 2021 - present

Responsibilities: Write engaging and persuasive copy for products and services. Collaborate with creative teams to align content with brand voice.

TECHNICAL PROJECTS

CyberStudio Website Development

- Developed a minimalistic and user-friendly website featuring essential pages, including Home, Logos, Products, Help, Privacy Policy, Contact Us, and Terms of Service.
- Added an "Achievements/Certifications" section to showcase professional accomplishments.
- Created the "Why Simple" page to emphasize the accessible design and functionality.
- Integrated SEO best practices and designed a scalable structure for future upgrades.

VM Management Application (PowerShell)

- Developed a PowerShell-based application for virtual machine management, featuring commands like: help, lists, download <vm> <path>, and login <vm>
- Enabled downloading VMs to specified directories and automated various tasks to improve productivity.

Email Integration using Gmail API and OAuth2

- Built a Java-based solution using Spring Boot to send emails with attachments through Gmail's API, ensuring secure authentication via OAuth2.
- Integrated functionalities for seamless attachment handling and enhanced email management.

Google Sheets API Integration (Java)

- Developed an application to read, write, and filter data within Google Sheets.
- Optimized data handling processes for better performance in collaborative settings.

ACHIEVEMENTS & CERTIFICATIONS

Achievements:

- Developed a professional virtual machine management application in PowerShell.
- Launched the CyberStudio website with a focus on simplicity and functionality.

— LANGUAGES —

Bangla

english

Hindi

Urdu

Arabic

Certifications and Professional Training

- **Certified Ethical Hacker (CEH) — EC-Council**
 - Gained advanced skills in penetration testing, vulnerability assessment, and ethical hacking techniques.
 - Developed expertise in safeguarding networks from cyber threats and conducting risk assessments.
- **CompTIA Security+ — CompTIA**
 - Acquired foundational knowledge of network security, compliance, operational security, threats, and vulnerabilities.
 - Certified in implementing security practices and protocols for enterprise-level systems.
- **Google IT Automation with Python Professional Certificate — Google/Coursera**
 - Learned automation skills, Python programming, and IT support foundations.
 - Mastered using Python for system administration, troubleshooting, and network security tasks.
- **AWS Certified Solutions Architect — Associate — Amazon Web Services (AWS)**
 - Certified in designing and deploying scalable, highly available, and fault-tolerant systems on AWS.
 - Developed proficiency in AWS architecture and services, as well as optimizing cloud-based infrastructures.

