

Before sending out emails to all the PNMs who had been accepted into the Gamma Pledge Class, various members of the E-Board attempted to call them to bring the good news. When I attempted to call Rosa Liu, she did not answer the phone. Then this morning, I received a message from Freda trying to confirm whether Rosa had been extended a bid to which I answered that Rosa had not been answering the phone. Freda then responded by saying that Rosa had been under the impression that she had been rejected. In an effort to clear things up, I tried to call Rosa another time. No answer. This time I also tried calling over Facebook messenger, and Rosa answered the call. After saying "Hello" three or four times, I heard the call end. Rosa messaged me saying that she could not hear anything, so I then texted her that there had been a misunderstanding and that she is in fact a member of the Gamma Pledge Class. She then joyfully accepted the bid, and that problem had been cleared.

I had explained the situation to the E-Board not too long after noon. Two hours later, another E-Board member had discovered that Rosa had already accepted a bid to be in the Gamma Pledge Class via email. "How can that be?" you might ask. The person we had extended a bid too through email had been Cheryl Liu, and Rosa Liu had been given a rejection email. Neither of the girls' real names are Cheryl or Rosa. Cheryl's name is Chen, and Rosa's name is Jiexin. An E-Board member had unknowingly added Cheryl's contact information next to Rosa's name on the email list that we had constructed.

This also means that the number I had been calling was Cheryl's and not Rosa's. In my attempt to find a way to contact her, I found out that Cheryl lives off campus and does not have signal at her home. When I finally did contact her through WeChat, she responded enthusiastically probably expecting to hear a call for congratulation. Even though I had thought for so long about what to say to break it to her easily, all that came out was the news and a wavering apology. After an eternity of silence and what I made out to be sniffing noises, she responded by saying that she understood. The call ended.

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Currently, the E-Board is trying to find a way to give our condolences to Cheryl and constructing a plan to make sure that this never happens again. We also apologize that the entire organization and the brothers will have to take the hit for our mistake. For those of you who are close to Cheryl, please relay to her our apologies and our willingness to do whatever it takes to make amends. For those of you who have

suggestions as to how this can be prevented or how to offer our condolences, please bring your suggestion to the E-Board. For those of you who are angry about the situation or angry at us for allowing such a thing to happen, please understand that, as the ones responsible, we realize the gravity of what we had done and wish more than anyone that there was a way to fix it.