

LIBYAN ACADEMY FOR TELECOM AND INFORMATICS

SECURITY + SY601 COURSE MODULE5

Instructor Khaled Gamo



Module5 Governance, Risk, and Compliance



Security Controls

his chapter covers CompTIA Security+ exam objective 5.1: Compare and contrast various types of controls.

Security controls are the mechanisms employed to minimize exposure to risk and mitigate the effects of loss. Using the security attributes of confidentiality, integrity, and availability (CIA).







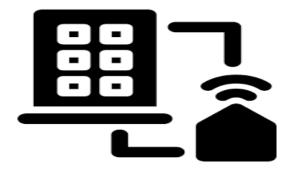
Categories of Security control



Managerial Administrative



Operational



Technical

Security Controls



Control Types

Preventative Controls

Examples of preventative controls include:

- Hardening
- Security Awareness Training
- Security Guards
- Change Management
- Account Disablement Policy

Detective Controls

Examples of detective controls include:

- Log Monitoring
- Trend Analysis
- Security Audits
- Video Surveillance
- Motion Detection





Security Controls



Control Types

Deterrent Controls

Deterrent controls reduce the likelihood of a deliberate attack and is usually in the form of a tangible object or person

Example of deterrent controls include: Cable Locks Hardware Locks Video surveillance & guards

Compensating Controls

Examples of compensating controls include:

Time-based One Time-Password (TOTP) – A temporary passcode generated by an algorithm that uses the current time of day as one of its authentication factors.

Encryption – Database security applications, e-mail encryption and other tools.

Physical Controls

A physical control is one that prevents specific physical actions from occurring, such as a mantrap prevents tailgating. Physical controls prevent specific human interaction with a system and are primarily designed to prevent accidental operation of something.



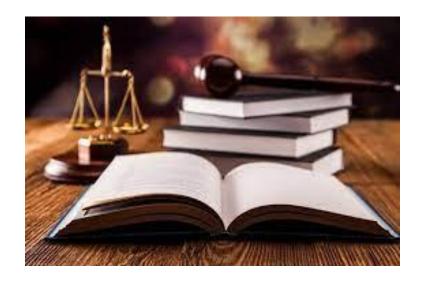




his chapter covers CompTIA Security+ exam objective 5.2: Explain the importance of applicable regulations, standards, or frameworks that impact organizational security posture.

Regulations, Standards, and Legislation

Business operations never happen in a vacuum; there are at least some policies and procedures one must follow. But these policies and procedures get their direction from regulations, standards, and legislation. Laws are made by the legislative bodies of government to create a specified set of conditions and penalties





General Data Protection Regulation (GDPR)

The General Data Protection Regulation (GDPR), which was a sweeping rewrite of European privacy regulations, went into effect in May of 2018.

The GDPR requires significant consideration, including the following:

- Assess personal data flows from the EU to the U.S. to define the scale and scope of the cross-border privacy-compliance challenge.
- Assess readiness to meet model clauses, remediate gaps, and organize audit artifacts of compliance with the clauses.
- Update privacy programs to ensure they are capable of passing an EU regulator audit.
- Conduct EU data-breach notification stress tests.
- Monitor changes in EU support for model contracts and binding corporate rules



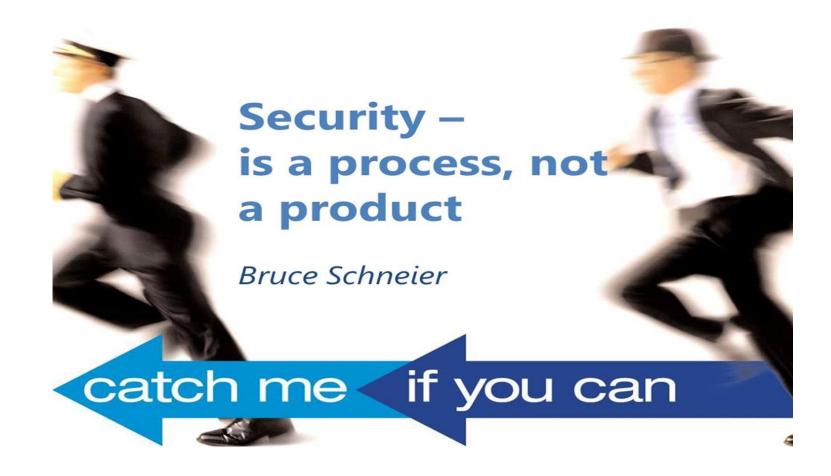


National, Territory, or State Laws

Laws are the system of rules, or statutes, made by the government of a country, state, or city. Statutes are enacted by a legislative body and then signed by the ranking official (president/governor). With respect to cybersecurity, there are a wide variety of laws from the national and state levels.









Key Frameworks

Payment Card Industry Data Security Standard (PCI DSS)

The payment card industry, including the powerhouses of MasterCard and Visa, through its PCI Security Standards Council, designed a private sector initiative to protect payment card information between banks and merchants. The Payment Card Industry Data Security Standard (PCI DSS) is a set of contractual rules governing how credit card data is to be protected





Key Frameworks

PCI DSS Objectives and Requirements

PCI DSS v3 includes six control objectives containing a total of 12 requirements:

| PCI Data Security Standard - High Level Overview | | | | | | | |
|--|---|--|--|--|--|--|--|
| Build and Maintain a Secure | Install and maintain a firewall configuration to protect cardholder data | | | | | | |
| Network and Systems | Do not use vendor-supplied defaults for system passwords and other security parameters | | | | | | |
| | Protect stored cardholder data | | | | | | |
| Protect Cardholder Data | Encrypt transmission of cardholder data across open, public networks | | | | | | |
| Maintain a Vulnerability | Protect all systems against malware and regularly update anti-virus software or programs | | | | | | |
| Management Program | Develop and maintain secure systems and applications | | | | | | |
| Implement Strong Access | Restrict access to cardholder data by business need to know | | | | | | |
| | Identify and authenticate access to system components | | | | | | |
| • | Restrict physical access to cardholder data | | | | | | |
| Regularly Monitor and | Track and monitor all access to network resources and cardholder data | | | | | | |
| Test Networks | Regularly test security systems and processes | | | | | | |
| Maintain an Information Security Policy | Maintain a policy that addresses information security for all personnel | | | | | | |



Key Frameworks

International Organization for Standardization (ISO) 27001/27002/27701/31000

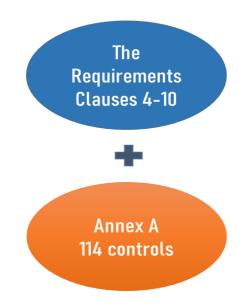
- ISMS (Information Security Management System)
- Coordinated set of activities, processes, people and controls aimed at the protection and management of information
- An ISMS is not about technical security alone
- It is a management system!





Key Frameworks

ISO/IEC 27001:2013







| ISO 27001:2005 Controls | | Current Controls | Justification for | Selected Controls and Reasons for selection | | | | |
|-------------------------|---------------------------------------|-----------------------------|-------------------|---|----|-------|-----|--|
| | | | | LR | CO | BR/BP | RRA | |
| Clause | Conrol | Control Objective/Control | | | | | | |
| | 5.1 | Information Security Policy | | | | | | |
| | Information Security Policy Document | DOC5.1 | | | x | X | | |
| | Review of Information Security Policy | DOC5.1 | | | x | X | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |



Key Frameworks

Center for Internet Security (CIS)

The Center for Internet Security (CIS) is a nonprofit organization that serves the cybersecurity community in a number of ways. It is the guardian of the CIS controls—a set of the top 20 security controls that should be implemented as a baseline of cybersecurity risk management.





Key Frameworks

National Institute of Standards and Technology (NIST) Risk Management Framework

The National Institute of Standards and Technology (NIST) provides recommended strategies to the U.S. government and others on how to handle a wide range of issues, including risk from cybersecurity issues. The approach taken by NIST is one built around the management of organizational risk through a risk management framework (RMF) associated with cybersecurity activities. The NIST RMF is composed of more than 10 publications, spanning virtually every activity associated with cybersecurity.

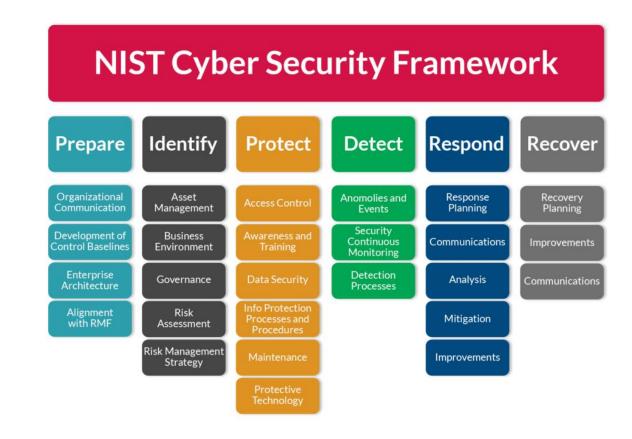




Key Frameworks

National Institute of Standards and Technology (NIST) Risk Management Framework

A second activity published by NIST is the Cybersecurity Framework (CSF). The CSF is designed to assist organizations in the early stages of planning their cybersecurity posture. It breaks down the types of activities into five different functions: identify, protect, detect, respond, and recover.





Key Frameworks

SSAE SOC 2 Type I/II

Statement on Standards for Attestation Engagements (SSAE) is a set of auditing standards set by the American Institute of Certified Public Accountants (AICPA) Auditing Standards Board. SOC stands for Service Organization Controls. An SOC 2 report focuses on the internal controls at an organization related to compliance or operations, wrapped around the five trust principles (security, confidentiality, processing integrity, availability, and privacy).

SOC 2 is a separate report that focuses on controls at a service provider relevant to security, availability, processing integrity, confidentiality, and privacy of a system. It ensures that your data is kept private and secure while in storage and in transit and that it is available for you to access at any time. The SOC 1 and SOC 2 reports come in two forms: Type I and Type II. Type I reports evaluate whether proper controls are in place at a specific point in time. Type II reports are done over a period of time to verify operational efficiency and effectiveness of the controls



Key Frameworks

Cloud Security Alliance

Born in 2008 and incorporated in 2009, the Cloud Security Alliance issued the first comprehensive best-practice document for secure cloud computing, "Security Guidance for Critical Areas of Focus for Cloud Computing," and has become the industry body for frameworks, benchmarks, and standards associated with cloud computing worldwide. Some of the key documents developed include the Cloud Controls Matrix (CCM), the user credential Certificate of Cloud Security Knowledge (CCSK), the Certified Cloud Security Professional (CCSP) credential (developed jointly with ISC2), and a security framework for government clouds.





Key Frameworks

Cloud Security Alliance

Cloud Controls Matrix

The Cloud Controls Matrix (CCM) is a meta-framework of cloud-specific security controls, mapped to leading standards, best practices, and regulations. This document uses 16 domains to cover 133 security control objectives to address all key aspects of cloud security. The controls document are mapped to the main industry security standards, including ISO 2700X series, NIST SP 800-53, PCI DSS, ISACA COBIT, and many others



CLOUD CONTROLS MATRIX VERSION 4.0

| Control Domains | Control Specifications | |
|--|---------------------------|--|
| Audit and Assurance - A&A | 6 | |
| Application and Interface Security - AIS | 7 | |
| Business Continuity Management and Operational Resilience - BCR | 11 | |
| Change Control and Configuration Management - CCC | 9 | |
| Cryptography, Encryption and Key Management - CEK | 21 | |
| Datacenter Security - DCS | 15 | |
| Data Security and Privacy Lifecycle Management - DSP | 19 | |
| Governance, Risk and Compliance - GRC | 8 | |
| Human Resources - HRS | 13 | |
| Identity and Access Management - IAM | 16 | |
| Interoperability and Portability - IPY | 4 | |
| Infrastructure and Virtualization Security - IVS | 9 | |
| Logging and Monitoring - LOG | 13 | |
| Security Incident Management, E-Discovery, and Cloud Forensics - SEF | 8 | |
| Supply Chain Management, Transparency, and Accountability - STA | 14 | |
| Threat and Vulnerability Management - TVM | 10 | |
| Universal Endpoint Management - UEM | 14 | |



Benchmarks and Secure Configuration Guides

Benchmarks and secure configuration guides offer guidance for setting up and operating computer systems to a secure level that is understood and documented. As each organization may differ, the standard for a benchmark is a consensus-based set of knowledge designed to deliver a reasonable set of security across as wide a base as possible



Center for Internet Security (CIS) benchmarks



National Checklist Program (NCP)



Security Technical Implementation Guides (STIGs).



Benchmarks and Secure Configuration Guides

Platform/Vendor-Specific Guides















Web Server OS Network Devices



LATI

Organizational Policies

This chapter covers CompTIA Security+ exam objective 5.3: Explain the importance of policies to organizational security

Personnel Policy





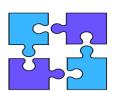




Job Rotation Policy



Mandatory Vacation



Separation of Duties



Least Privilege



Personnel Policy



Clean Desk Space



Background Checks



Non Disclosure Agreement



Onboarding



Off boarding



User Training



Gamification



Capture the Flag



Phishing Campaigns



Computer-Based Training (CBT)



User Training



Role-Based Training



Diversity of Training Techniques



Third-Party Risk Management



Service Level Agreement (SLA)



Memorandum of Understanding



Measurement Systems Analysis





Third-Party Risk Management







Business Partnership Agreement

End of Life

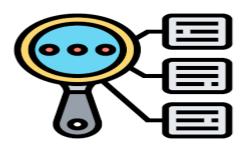
End of Service Life (EOSL)



Third-Party Risk Management







Data Classification



Data Governance



Data Retention



Credential Policies

Credential policies refer to the processes, services, and software used to store, manage, and log the use of user credentials. User-based credential management solutions are typically aimed at assisting end users in managing their growing set of passwords.



Personnel



Third Party



Devices



Service Accounts



Administrator/Root
Accounts



Organizational Policies



Change Management



Change control



Asset Management



Risk Management





This chapter covers CompTIA Security+ exam objective 5.4: Summarize risk management processes and concepts.

Risk Types



External Threat



Internal



Legacy Systems



IP Theft



Software Compliance/Licensing



Risk Management

Risk Management Strategies

Risk management can best be described as a decisionmaking process. Risk management strategies include elements of threat assessment, risk assessment, and security implementation concepts





Acceptance

When you're analyzing a specific risk, after weighing the cost to avoid, transfer, or mitigate a risk against the probability of its occurrence and its potential impact, the best response is to accept the risk. For example, a manager may choose to allow a programmer to make "emergency" changes to a production system (in violation of good separation of duties) because the system cannot go down during a given period of time

Avoidance

Risk avoidance is the elimination of hazards, activities and exposures that can negatively affect an organization and its assets.



Risk Management

Transference

Transference of risk is when the risk in a situation is covered by another entity. As mentioned previously surrounding issues such as cloud computing, contracts and legal agreements will denote which parties are assuming which risks.

Cybersecurity Insurance a common method of transferring risk is to purchase cybersecurity insurance. Insurance allows risk to be transferred to a third party that manages specific types of risk for multiple parties, thus reducing the individual cost.

Mitigation

Risk can also be mitigated through the application of controls that reduce the impact of an attack. Controls can alert operators so that the level of exposure is reduced through process intervention.





Risk Analysis

To effectively manage anything, there must be appropriate measurements to guide the course of actions. In the case of risk, this is also true. To manage risk, there needs to be a measurement of loss, and potential loss, and much of this information comes by way of risk analysis. Risk analysis is performed via a series of specific exercises that reveal presence and level of risk across an enterprise. Then, through further analysis, the information can be refined to a workable plan to manage the risk to an acceptable level.





Risk Register

A risk register is a list of the risks associated with a system. It also can contain additional information associated with the risk element, such as categories to group like risks, probability of occurrence, impact to the organization, mitigation factors, and other data.

| This risk Register is take from the "Sample PRINCE2 Pen Project" | | | | | | | | | | | |
|--|----------------|------------------|---------------|--|--------------------|-------------------------|---|----------------------|--------|---------------|------------------|
| Project Name Pen Project | | ect | Risk / | Impact | | | | | | | |
| Project No 008 | | | 008 | | High Risk >€ 7,500 | | Amount is related to the value of the expected benefits Expected gain is: €58,400 | | | | |
| Project Manager Rose Clark | | | Rose Clar | k | Medium > € 1000 | | | | | | |
| Project Executive John | | | John King | | Low Risk < € 1000 | | | | | | |
| | Risk Author | Date Register | Risk Category | Risk Description | | Probability x Impact | Proximity | Response Category | Status | Risk Owner | Risk Actionee |
| L | P Smith | 6/3/13 | Ordering | A risk that pens will be delivered 2-4 which will impact the time of the project. | | < €1000 | Medium | Reduce | Active | P Smith | J Bell |
| 2 | S. Kelly | 7/3/13 | Product | 50% users may not like the pens and keep using them which result in 50% | | € 29,000 | Medium | Reduce | Active | S. Kelly | R Clark |
| 3 | S. Kelly | 9/3/13 | Product | Some sales people may not distribute intended, therefore the benefits will a for these users | | € 5,600 | Medium | Reduce | Active | S. Kelly | S. Kelly |



Risk Matrix/Heat Map

A risk matrix or heat map is used to visually display the results of a qualitative risk analysis. This method allows expert judgment and experience to assume a prominent role in the risk assessment process and is easier than trying to exactly define a number for each element of risk. To assess risk qualitatively, you first determine the likelihood of a threat occurring and also the consequence should it occur. You then take the value of each and multiply them together to get the risk value

| Qualitative scoring system | | Chance | | | | | | | |
|----------------------------------|------------------|-----------------|------------|---------------|-------------|------------------|--|--|--|
| | | Very Low (1) | Low (2) | Medium (3) | High (4) | Very High (5) | | | |
| | Very High (5) | 5 | 10 | 15 | 20 | 25 | | | |
| | High (4) | 4 | 8 | 12 | 16 | 20 | | | |
| Impact | Medium (3) | 3 | 6 | 9 | 12 | 15 | | | |
| | Low (2) | 2 | 4 | 6 | 8 | 10 | | | |
| | Very Low (1) | 1 | 2 | 3 | 4 | 5 | | | |

Risk Management

Risk Awareness

Risk awareness is knowledge of risk and consequences. Risk awareness is essential for wide ranges of personnel, with the content tailored to their contributions to the enterprise. For some workers, understanding the risks and defenses against social engineering is important. For others, such as designers of systems, more detailed understanding of risk and the vulnerabilities that cause it are needed. For management and executives, an understanding of the whole risk ecosystem is necessary because they must balance the risk and reward through major system initiatives.



Risk Management

Inherent Risk

All organizations in all industries face a certain amount of inherent risk. Inherent risk is the amount of risk that exists when some threat goes untreated or unaddressed. This also means that the less an organization tries to manage risk, the more inherent risk it has.

Residual Risk

The presence of risks in a system is an absolute—they cannot be removed or eliminated. As mentioned previously in this chapter, four actions can be taken to respond to risk: accept, transfer, avoid, and mitigate. Whatever risk is not transferred, mitigated, or avoided is referred to as residual risk and, by definition, is accepted.



Risk Management

Control Risk

Control risk is the probability that financial statements are materially misstated, due to failures in the controls used by a business. When there are significant control failures, a business is more likely to experience undocumented asset losses, which mean that its financial statements may reveal a profit when there is actually a loss.

Risk appetite

Is the term used to describe a firm's tolerance for risk. Even within a sector, with companies of the same size, operating in roughly the same areas, there can be differences in the level of risk each feels comfortable in accepting. This risk appetite is related to other business elements such as reward and loss. Each company's executive structure needs to determine the appropriate risk appetite for that firm, and that becomes the upper limit on acceptable risk in the company's operations.



Risk Management

Risk Assessment Types

Qualitative risk assessment is the process of subjectively determining the impact of an event that affects a project, program, or business. Qualitative risk assessment usually involves the use of expert judgment and models to complete the assessment.

Quantitative risk assessment is the process of objectively determining the impact of an event that affects a project, program, or business. Quantitative risk assessment usually involves the use of metrics and models to complete the assessment. Quantitative risk assessment applies historical information and trends to attempt to predict future performance..





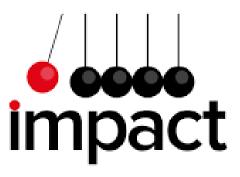


Likelihood of Occurrence

The likelihood of occurrence is the chance that a particular risk will occur. This measure can be qualitative or quantitative, as just discussed.

Impact

The impact of an event is a measure of the actual loss when a threat exploits a vulnerability. Federal Information Processing Standard (FIPS) 199 defines three levels of impact using the terms high, moderate, and low. The impact needs to be defined in terms of the context of each organization, as what is high for some firms may be low for much larger firms.







Impact



Injury and loss of life



Finance



Property



Safety



REPUTATION





Asset Value

The asset value (AV) is the amount of money it would take to replace an asset. This term is used with the exposure factor (EF), a measure of how much of an asset is at risk, to determine the single-loss expectancy (SLE).

Single-Loss Expectancy (SLE)

The single-loss expectancy (SLE) is the value of a loss expected from a single event. It is calculated using the following formula: SLE = asset value (AV) × exposure factor (EF)

Exposure factor (EF) is a measure of the magnitude of loss of an asset. For example, to calculate the exposure factor, assume the asset value of a small office building and its contents is \$2 million. Also assume that this building houses the call center for a business, and the complete loss of the center would take away about half of the capability of the company. Therefore, the exposure factor is 50 percent, and the SLE is calculated as follows:

SLE= $$2 \text{ million} \times 0.5 = 1 million



Annualized Loss Expectancy (ALE)

After the SLE has been calculated, the annual loss expectancy (ALE) is then calculated simply by multiplying the SLE by the likelihood or number of times the event is expected to occur in a year, which is called the annualized rate of occurrence (ARO):

 $ALE = SLE \times ARO$

Annualized Rate of Occurrence (ARO)

The annualized rate of occurrence (ARO) is a representation of the frequency of the event, measured in a standard year. If the event is expected to occur once in 20 years, then the ARO is 1/20.

ALE is \$1 million $\times 1/20 = $50,000$

Risk Management

Disasters

Disasters are major events that cause disruptions. The timescale of the disruption can vary, as can the level of disruption, but the commonality is that the external event that caused the disruption is one that cannot be prevented. Foreseen, yes, but prevented, not necessarily. Common disasters include weather-related events and events that everyone knows will happen eventually, just not where or when.



Environmental

One of the largest sources of threats is from the environment. Environmental changes can come from a wide variety of sources—weather, lightning, storms, and these can cause changes to the system in a manner that disrupts normal operations. These changes can increase risk. While IT security measures cannot change the environmental factors that can impact operations, they can have an effect on the risk associated with the environmental issue. Making systems resilient can reduce impacts and mitigate these sources of risk to the enterprise.

Risk Management

Person-made

Person-made threats are those that are attributable to the actions of a person. But these threats aren't limited to hostile actions by an attacker; they include accidents by users and system administrators. Users can represent one of the greatest risks in an IT system. More files are lost by accidental user deletion than by hackers deleting files, and to the team trying to restore the lost files, the attribution has no bearing on the restoration effort.



Internal vs. External

As mentioned previously in the chapter, threats can come from internal and external sources. Internal threats have their origin within an organization, whereas external risks come from the outside. When disasters are examined, they can be seen to have originated either within the company or outside the company. While it is easy to always blame an outside force, in many cases, internal policies and procedures increase a firm's risk profile for easily understood external risks.



Business Impact Analysis

Business impact analysis (BIA) is the process used to determine the sources and relative impact values of risk elements in a process. It is also the name often used to describe a document created by addressing the questions associated with sources of risk and the steps taken to mitigate them in the enterprise. The BIA also outlines how the loss of any of your critical functions will impact the organization.



Recovery Time Objective (RTO)

The term recovery time objective (RTO) is used to describe the target time that is set for the resumption of operations after an incident. This is a period of time that is defined by the business, based on the needs of the business. A shorter RTO results in higher costs because it requires greater coordination and resources. This term is commonly used in business continuity and disaster recovery operations



Functional Recovery Plans

Accidents, disasters, and interruptions to business processes happen. This is why we have business continuity plans (BCPs). But what comes next? Functional recovery plans represent the next step—the transition from operations under business continuity back to normal operations. Just as the transition to business continuity operations needs to be planned, so too does the functional recovery plan.

Single Point of Failure

A key principle of security is defense in depth. This layered approach to security is designed to eliminate any specific single point of failure (SPOF). A single point of failure is any system component whose failure or malfunctioning could result in the failure of the entire system. An example of a single point of failure would be a single connection to the Internet





Disaster Recovery Plan (DRP)

A disaster recovery plan (DRP) is the plan a firm creates to manage the business impact of a disaster and to recover from its impacts.

Mission-Essential Functions

When examining risk and impacts to a business, it is important to identify mission-essential functions from other business functions. In most businesses, the vast majority of daily functions, although important, are not mission essential. Mission-essential functions are those that, should they not occur or be performed properly, will directly affect the mission of the organization.



Identification of Critical Systems

A part of identifying mission-essential functions is identifying the systems and data that support the functions. Identification of critical systems enables the security team to properly prioritize defenses to protect the systems and data in a manner commensurate with the associated risk

Site Risk Assessment

Risk assessments can have specific characteristics associated with different sites. This is the basis for a site risk assessment, which is simply a risk assessment tailored for a specific site. In organizations with multiple locations, with differing systems and operations, having tailored risk assessments that are specific to the risks associated with each site provides information for the firm.





Privacy



Privacy

Organizational Consequences of Privacy breaches

When a company loses data that it has stored on its network, the term used is data breach. Data breaches have become an almost daily news item, and the result is that people are becoming desensitized to their occurrence. Data breaches act as a means of notification that security efforts have failed

Reputation Damage

Reputation damage is a form of damage against a firm's brand. Customers exert a choice when they engage in a commerce transaction, and businesses spend a lot of time and resources on building brands that facilitate the purchase decision towards their firm. Having to notify all customers of a breach/disclosure event is truly damaging to a firm's brands.



Privacy

Identity Theft

Identity theft occurs when a criminal, using stolen information, assumes the identity of another individual to obtain and use credit in the victim's name. If the data disclosure results in loss of customer personal information.

Fines

Regulatory agencies, such as the Federal Trade Commission (FTC), have the ability to levy fines when regulations are not followed. These fines are not minor. In the EU, General Data Protection Regulation (GDPR) fines can be 4% of a firm's revenue, and fines in the hundreds of millions of euros have been levied



Privacy

Notifications of Breaches

In an ideal world, there would never be any data breaches, so there would never be a need for processes in the event of data breaches. But it is not an ideal world, and breaches do happen. And even if one hasn't happened to your firm yet, virtually every government jurisdiction has enacted a series of laws and regulations covering a firm's responsibilities in the event of a breach. Understanding and being prepared to issue notifications of breaches in accordance with these laws and directives is important, because once a breach occurs, the timelines to do the correct things are short and the penalties can be significant

Escalation

When a data breach occurs in the enterprise, it is important to have a process for escalating the incident up through your organization. Most data breaches are discovered as part of some incident response process, and the breach needs to have its own response separate from the initiating incident. Establishing a breach escalation policy, with the accompanying procedures, will ensure proper levels of management attention to this critical process.

Privacy

Public Notifications and Disclosures

Many laws and regulations covering information breaches require public disclosure of computer security breaches in which unencrypted confidential information of any resident may have been compromised. These laws apply to any person or entity that does business in the regulated jurisdiction, even if located out of state, and that owns or licenses computerized data that includes personal information.



Privacy



Classifications

Public data is data that can be seen by the public and has no needed protections with respect to confidentiality. It is important to protect the integrity of public data, lest one communicate incorrect data as being true

Private Data is labeled private if its disclosure to an unauthorized party would potentially cause harm or disruption to the organization. Passwords could be considered private.

Sensitive data is a generalized term that typically represents data classified as restricted from general or public release. This term is often used interchangeably with confidential data.

Confidential data is labeled confidential if its disclosure to an unauthorized party would potentially cause serious harm to the organization. Such as customer data, internal business plans

Critical Data is labeled critical if its disclosure to an unauthorized party would potentially cause extreme harm to the organization, such as trade secrets, proprietary software code, and new product designs

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