Return & Exchange Policy – Regal Repeats

At Regal Repeats, we take great pride in curating and delivering premium-quality luxury sarees. Our return and exchange policy ensures fairness, protects our high-end inventory, and provides clarity to our valued clients.

# 1. Return Policy

* • All rented sarees must be returned by the agreed-upon date as mentioned in your rental agreement.
* • Late returns will incur a late fee of $25 per day unless previously discussed and approved.
* • The saree must be returned in the same condition it was received: properly folded, unwashed, and undamaged.
* • If the returned saree is found to be damaged, stained, or missing accessories, applicable repair or replacement costs will be deducted from the security deposit.
* • The security deposit will be refunded within 3–5 business days after inspection and approval of the returned items.
* • If the saree is not returned within 7 days of the due date, Regal Repeats reserves the right to consider the item lost and take further action.

# 2. Exchange Policy

* • We allow one-time exchange if the saree has not yet been worn and is returned within 24 hours of pickup/delivery.
* • The saree must be in original condition with tags intact and no signs of wear.
* • Exchanges are subject to availability of alternate designs/sizes in our collection.
* • Any price difference between the original and exchanged saree must be paid by the renter.
* • Exchanges are not permitted for events scheduled within 48 hours of your initial rental period start date.

# 3. Non-Returnable Items

* • Items purchased through our pre-loved/resale section are considered final sale and non-returnable.
* • Custom orders, blouses, or alterations are non-refundable and non-exchangeable.
* • Gift cards and promotional vouchers are non-returnable.

# 4. Contact & Support

For any concerns regarding returns or exchanges, please contact us at regalrepeats@gmail.com or DM us on Instagram @regalrepeats.  
  
Thank you for supporting sustainable fashion and giving luxury outfits a second life!