

## Skills

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**Languages:** Java, C, JavaScript, HTML, CSS, Python.

**Other Skills:** Strong Computer Science Fundamentals, VS Code, Eclipse, IntelliJ, CLion, PyCharm, Git, Software Development Life Cycle, MYSQL, React, Swift, Microsoft Office Suite, Problem Solving, Teamwork, Communication.

## Education

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**York University** – Computer Science

Sept. 2020 – Apr. 2024

Courses in: Java, C, Web Development, Command Line Tools, Computational Math, OOP, Mobile App Development, Digital Logic, Data Structures and Algorithms, Database Management Systems

## Projects

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### WeatherMe:

- Developed a forecast application that uses a weather API to display weather information based on user inputted cities.

### Safe and Secure:

- Created a security web application using an algorithm that checks a user's password length and characters to validate the strength.
- Enhanced the functionality of the web application by developing high strength passwords, reducing security risks.

### Java Bank:

- Created a multi-user Java bank application for Android devices using TDD enabling banks to manage clients, and clients to manage accounts.

### Tic Tac Toe:

- Created a full Tic Tac Toe game for Android devices using TDD and a fully functional GUI in Java.

## Work Experience

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**Sport Chek** – Online Order Support/Fulfillment Lead

Sept. 2019 - Current

- Provided primary customer support to internal and external customers in a fast-paced environment by communicating with customers, management, and the sales team to better understand customer needs to provide the best service.
- Led a team of 10+ individuals by prioritizing and assigning tasks to ensure 10,000+ e-orders were fulfilled on time.
- Convinced 45 customers to sign up for the corporate credit card in one month by taking the initiative to explain the benefits and answer customer questions. The store's annual goal, for all 50 employees, is to sign up 20 new customers to the corporate credit card.

**AKG Legal Services** – Administrative Assistant

Jan. 2019 – June 2019

- Enhanced processes for legal documentation. A new filing system was developed, and a standard was established with respect to file requirements to reduce the time involved in retrieving client information and connecting with clients.
- Maintained and cleansed the company client and invoice database to ensure accuracy of client data reducing delays in client interactions.