### Samir Gandhi

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### **Skills**

Languages: Java, C, JavaScript, HTML, CSS, Python

Other Skills: Strong Computer Science Fundamentals, VS Code, Eclipse, IntelliJ, CLion, PyCharm, Git, Familiar with Software Development Life Cycle, General knowledge in MYSQL, React, Microsoft Office Suite, Problem Solving, Teamwork, Communication

### Education

## York University – Computer Science

Sept 2020 - April 2024

Courses in: Java, C, Web Development, Command Line Tools, Computation Math, OOP, Mobile App Development

# **Projects**

WeatherMe: Developed a forecast app that uses a weather API to display weather information based on user inputted cities.

Safe and Secure: Created a security web application using an algorithm that validates strength of user passwords based on characters and length. With the additional ability to create super high strength passwords that are nearly impossible to hack.

Java Bank: Created a multi-user Java bank app for Android devices using TDD, that allows banks to manage clients, as well as for clients to manage accounts.

Tic Tac Toe: Created a full Tic Tac Toe game for Android devices using TDD and fully functional GUI in Java.

# Work Experience

# Sport Chek - Online Order Support/Fulfilment Lead

Sept 2029 - Current

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Provided primary customer support to internal and external customers in fast-paced environment.
- Communicated with customers, management, and sales team to better understand customer needs and recommend appropriate solutions.
- Led of team of 10+ individuals to ensure 10,000+ orders were fulfilled on time and with excellent manner.

### AKG Legal Services – Administrative Assistant

January 2019 – June 2019

- Developed administrative processes to achieve organizational objectives and improve office efficiency.
- Entered invoice data into company database and updated details, including customer contacts and delivery dates to keep information current.
- Collected, organized, reviewed, and verified data through review of files and reports.