

Performance Testing

TEAMID	NM2025TMID04874
PROJECT NAME	Laptop Request Catalog Item

Test Catalog Item

- Search for service catalog in application navigator in target instance.
- Select catalog under service catalog.
- Select hardware category and search for 'laptop request' item.
- Select laptop request item and open it .
- It shows three variables only.
- As per our scenario, when we click on additional accessories checkbox then accessories details fields is visible and that should be mandatory
- Now see the results,it fulfills our requirements.

The screenshot displays the ServiceNow application interface. On the left, the 'Service Catalog' menu is expanded, with 'Catalog' highlighted. The main content area shows the 'Laptop Request' item, which is a hardware category. The breadcrumb trail at the top indicates the path: 'Service Catalog > Hardware > Laptop Request'. The form for requesting a new laptop includes fields for 'Laptop Model' and 'Justification'. On the right, there are controls for 'Order this Item', including a 'Quantity' dropdown set to 1, a 'Delivery time' of 2 Days, and buttons for 'Order Now' and 'Add to Cart'. A 'Shopping Cart' section at the bottom right shows it is currently empty. A checkbox for 'Additional Accessories' is located below the 'Justification' field.

servicenow

All

FavoritesHistoryWorkspacesAdmin

Laptop Request

Search

Search catalog

service catalog

FAVORITES

System Properties

Service Catalog

Service Catalog

Catalog Builder

Request Overview

Catalogs

Catalog

Open Records

Requests

Items

Tasks

Catalog Definitions

My Catalogs

My Categories

My Items

Maintain Catalogs

Maintain Categories

Renderers

Service Catalog > Hardware > Laptop Request

Search catalog

Use this item to request a new laptop

Laptop Model

hp

Justification

Additional Accessories

* Accessories Details

Order this Item

Quantity

1

Delivery time

2 Days

Order Now

Add to Cart

Shopping Cart

Empty