

Ganesh Visweswaran & Irshad Shaikh

Ganesh.hariraj@gmail.com

irshad2105@gmail.com

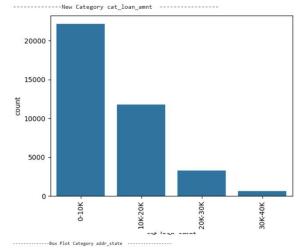
#### **Problem Statement**

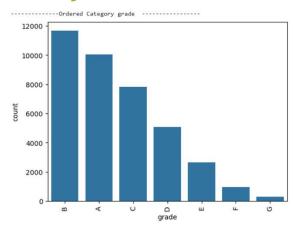
► Company who services retail loans wanted to identify default driver in Customers, loan booking model or during payments

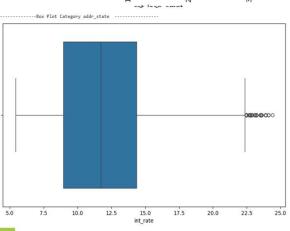
Dataset with details of all loans including fully paid, Charged off and Current are shared for exploratory Data Analysis

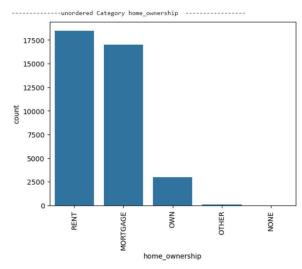
Expected Output: Identify/Recommend key drivers for Customer Default

# **Univariate Analysis**



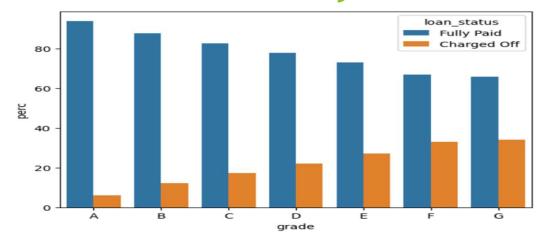


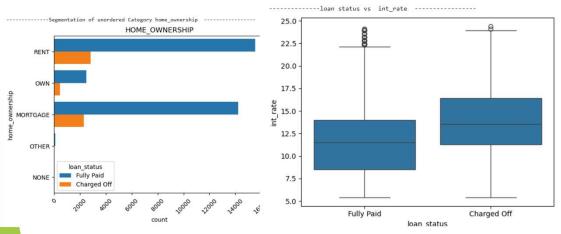




- 50% of the loan amount provided to customers in the range of 10K
- Interest Rate varies for each customer during the time of loan opening falling between 6% to 25%
- Loans approval are high when customer grades are better
- Most Customers have their house mortgaged or in rental house

## **Bivariate Analysis**





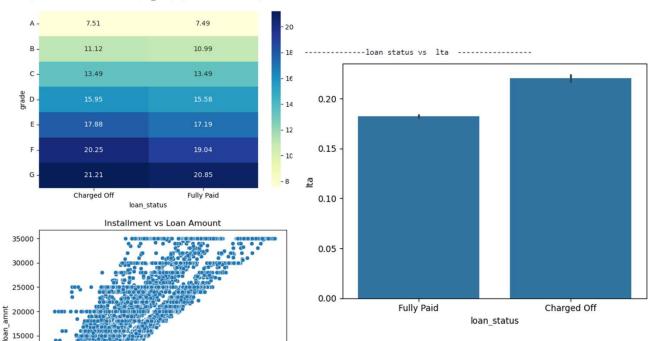
- As customer grades gets worse, Chances of loan default increases
- Customers who are in rental house/mortgages are probable to default more than customers in own house
- As Interest rate increases, the probability of default increases as well (>13%)

# Multivariate Analysis



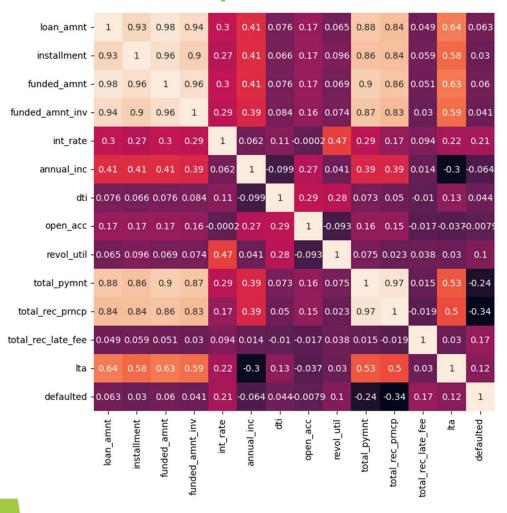
installment

5000



- Higher the interest rate,
  higher the chances of default
- Higher the loan amount, higher the number of instalments of the loan
- Any dis-propionate increase in loan amount compared to customer's annual income (lta\*) increases the loan defaults (>18%)

# Heat Map



- Direct Co-relation to Loan Default
  - Higher Interest Rates

- 0.8

- 0.6

- 0.2

- 0.0

- -0.2

- More number of instalments
- Disproportionate Loan Amount to Annual Income (lta\*)
- Delayed Loan Payments (Late\_fees\*)
- ► High Revolving Credit Utilization
- Direct Co-relation to Full Payment
  - Increased Principal Payment
  - On-time Payments of dues
  - Interest Rate < 13%</p>

### Conclusion

- Following are analysed to be the drivers of Customer defaults
  - Customer Loan Amount to Annual Income ratio
  - Higher Interest Rate
  - ► High number of instalments
  - Customer's delay in instalment payments
  - ▶ Loan sanctioned to bad Customer credit grades
  - Customers who do not own a retail property