

Name: GaneshAnilKumar Burla

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— A Dynamic professional with 3 years of IT experience in Salesforce.com as an Administrator, Developer and Deployment of Salesforce.com.

CORE COMPETENCIES

- ❖ Experience in SALESFORCE Configuration, Code optimization with respect to Governor Limits of Sales Force.
- ❖ Having good experience on Apttus & CLM development.
- ❖ Knowledge in different phases of Software development life cycle.
- ❖ Well versed in principles of organizational development, team facilitation, and group process.
- ❖ Well versed in preparing the technical design for components within a given module, based on the requirements.
- ❖ Experienced in customizing and personalizing salesforce.com to fit environment's specific needs.
- ❖ Experienced in Salesforce DATA-MIGRATION, creating and comparison of data as per encoding, identifying and solving errors during data migration, bypassing Smart lookup, reducing manual effort of SDL(service description Language) file.
- ❖ Customization and editing fields (Picklist, Dependencies, fields, classes) had been achieved not only using traditional customization but also coding and deploying the metadata components or using async requests via tooling API.
- ❖ Experienced in using METADATA API for deploying, backup code, compare differences between versions, customization, mass update of metadata.
- ❖ Knowledge of using Nova suite.
- ❖ Extensively used Apex Data Loader in Data Migration Activities.
- ❖ Experienced in creating business specific Reports and Dashboards.
- ❖ Effective Team player. Accustomed to work in a team environment with tight schedules and capable of working efficiently under pressure.

- ❖ Experience in using Service now tool.

CAREER CONTOUR

B.Tech in 2016 from CBIT Hyderabad .

EXPERIENCE SUMMARY

- Worked as a Software Engineer in Accenture Service Pvt Ltd, Chennai from December 2016 to December 2018.
- Working as Programmer Analyst in Cognizant technology Services Pvt Ltd, Chennai from January 2019 to till date.

IT FORTE

CRM Application : Salesforce.com
Tool : Apex Data Loader, Force.com IDE tool, Salesforce Inspector, Workbench ANT migration tool, GITHUB.
Operating Systems : Windows 7/10.
Certifications : 1.Salesforce Admin (ADM -201)
2. Apttus 201 CLM
Essentials Certification by Apttus Corporation
3. Salesforce platform developer (PD1)

PROJECT #1: ABB (Accenture)

Period : December 2016 to December 2018.
Environment : Force.com
Technologies : Salesforce.com
Description : Accenture has focused on streamlining customer service operations for the past five years. This project mainly focuses on using salesforce to track new deals into Accenture. Here architect users can track deals information whichever he got assigned.

PROJECT #2: Pearson (CTS)

Period :January 2019 to till date.

Environment :Force.com
Technologies & Tools :Salesforce.com and Service Now
Description : My role is to support the application and resolve the tickets and to the enhancements required.

ROLES & RESPONSIBILITIES:

- My role is to support, maintain, develop the Salesforce application and also make enhancements.
- Working as Salesforce Admin and managing the team.
- Working as a developer and involved in estimations, development for new releases.
- Involved in Configuration and customization and manage the other team members.
- Involving in deployments by using ANT Migration Tool or Change set also with GITHUB for code storage.
- Creation of Workflow Rules, Process Builders.
- Responsible for doing customization like creation of Objects, Relationships, Record Types, Page Layouts, Custom Settings, Validation Rules, Email Templates, Workflow Rules and Approval process.
- Working in Service Now and tracking the tickets.
- Working in service Now and doing the Enhancements required.
- Conducting brownbag sessions with in the team.
- Working on Apex Triggers
- Working in Apex and Visual Force pages.

Place: Chennai
AnilKumar.