APTTUS

Wizard April 2016 User Guide

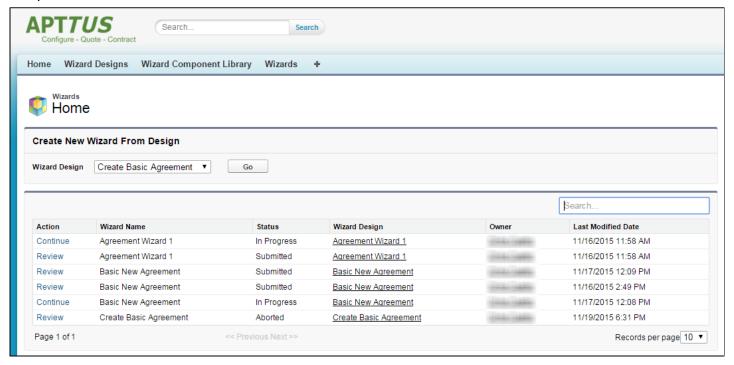
02 May, 2016

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Use the Apttus Wizard to run user-friendly Wizards based on any standard or custom Salesforce object (Agreements, Accounts, Proposals, Leads, etc.) These Wizards are intended to be used by sales representatives, purchasing agents, HR managers and other users to quickly complete surveys or create their own records by entering responses to criteria-based inputs that follow a logical series of steps. Wizards can also be used to collect data from customers to be posted to internal systems or for other business use.

Use the **Wizards** tab to run Wizards from existing the Wizard Designs. You can easily search and select from Wizard designs to create well-formed records. Wizards also contain a feature which allows users to review their responses prior to submission, returning to previous steps to make changes or corrections. Users can also use the tab to resume completion of in-progress Wizards or review completed or aborted Wizards.



For information on creating Wizards using the Wizard designer, refer to the Apttus Wizard Administrator Guide.

Running Wizards

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Hint: click on an image on this page to enlarge the view.

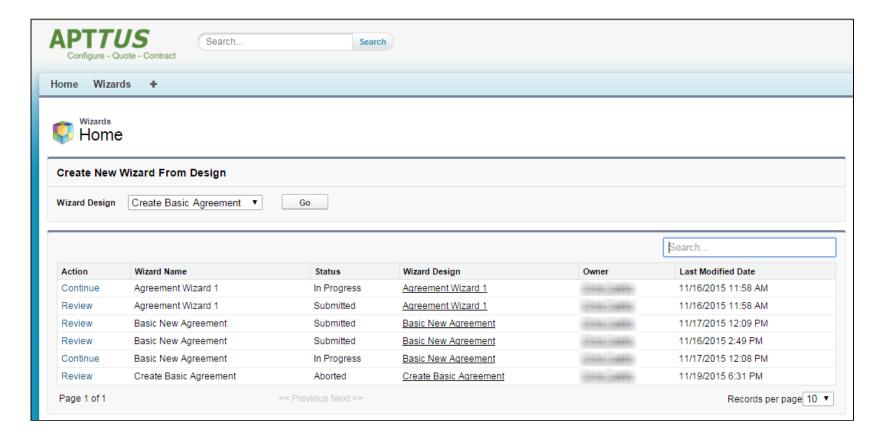
The **Apttus Wizard** application allows you to run Wizards created by administrators. Wizards are custom, user-friendly step-by-step questionnaires that allow you to submit data or create records based on any standard or custom Salesforce object (Agreements, Accounts, Proposals, Leads, etc.). You can quickly complete runtime Wizards by entering responses to criteria-based inputs that follow a logical series of steps. You can easily search and select from Wizard designs to create well-formed records, and if enabled, you can preview your responses prior to submission, returning to previous Inputs and Steps to make changes or corrections.

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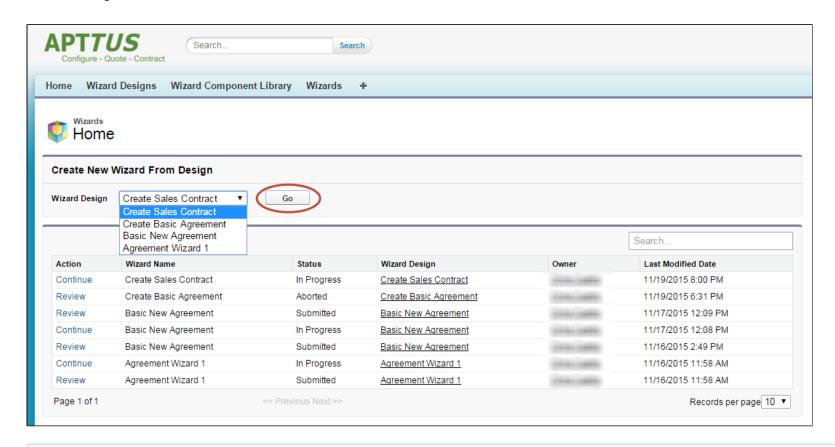
Most applications integrated with Wizard will not make use of this tab for running Wizards and will instead permit you to run a Wizard through a link, button or custom tab that is part of the integrated application. The following instructions use the tab as the launching point, but only as a generic point of entry to demonstrate how runtime Wizards work.

To run a Wizard

1. From the Salesforce application menu, choose **Apttus Wizard**. The application displays the Home tab and the **Wizards** tab (you will see additional tabs if you have permissions to create Wizards).

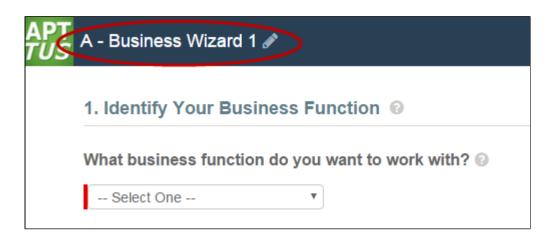


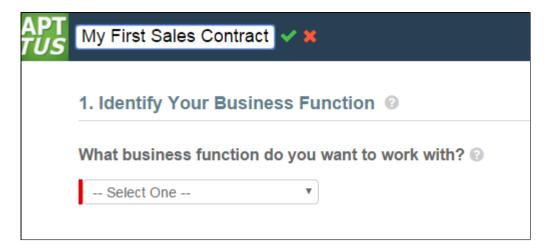
2. Choose a Wizard to run from the drop-down list of designs and click **Go**. Note: Wizards associated with deactivated or retired Wizard designs will not be available in this list.



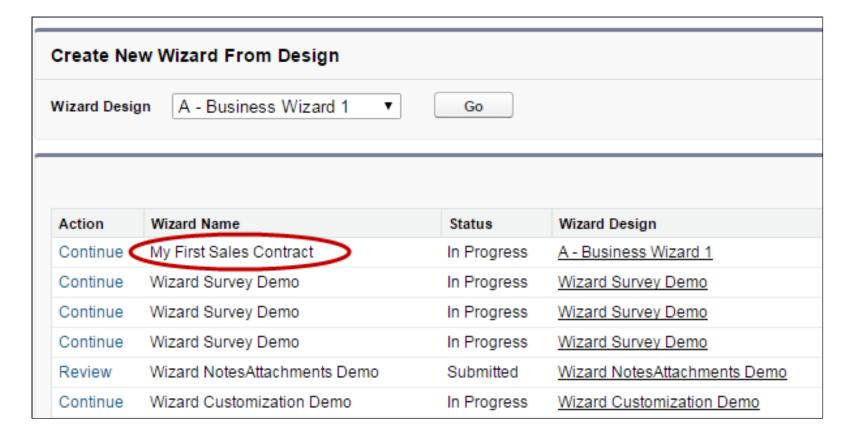
Ensure that you have not blocked pop-ups in your browser because new Wizards are always launched in a separate tab.

3. **(Optional)** Click the pencil icon in the banner to give your Wizard a unique name, so you can differentiate it from other Wizards you run using the same Wizard design.

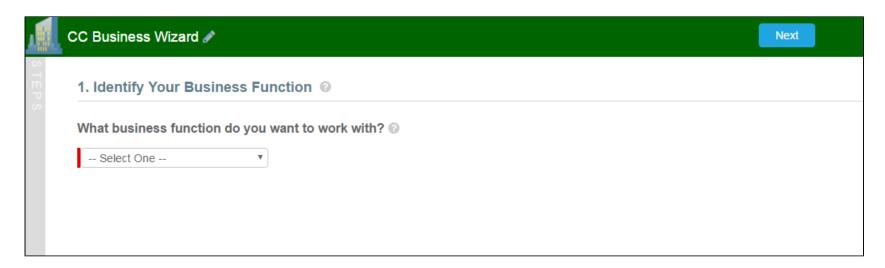




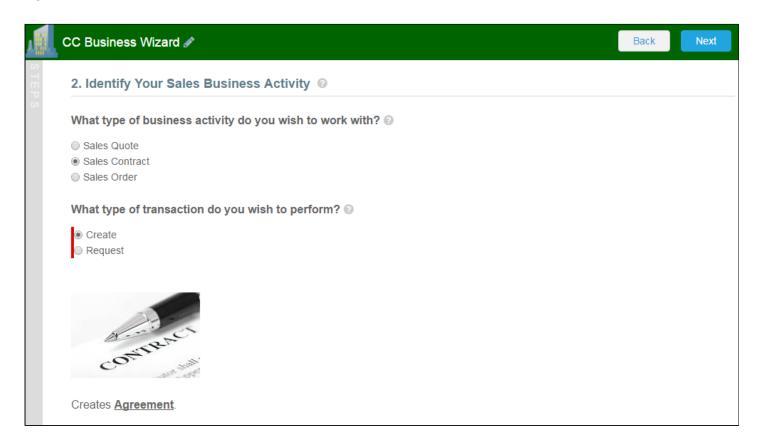
The new name for your Wizard is shown in the list of In Progress and Submitted Wizards on the Wizards tab.



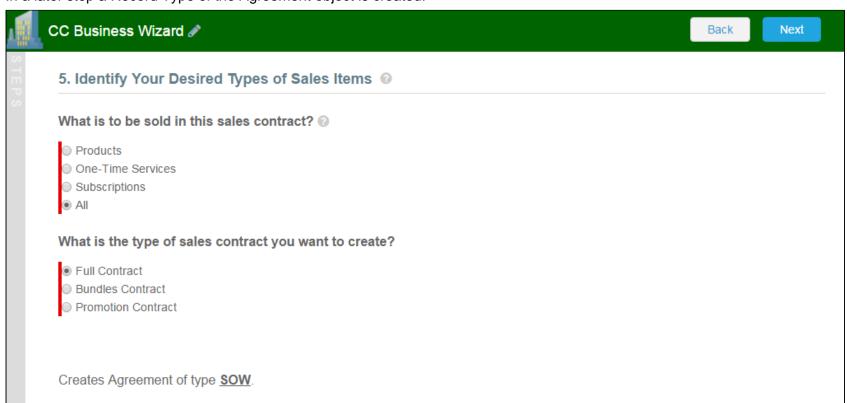
4. Move through the steps of the Wizard, choosing values for the fields in each step. Click **Next** to move to the next step in the Wizard or click **Steps** to navigate using the Preview Sidebar.



When you choose options (or a combination of options) that result in the creation of an object record, the Object name or Record Type will be displayed immediately upon choosing the option(s). For example, in the following step, when you choose "Sales Contract" as the business activity and "Create" as the transaction type, the Wizard evaluates a condition that determines that an Agreement record will be created when the Wizard is submitted.

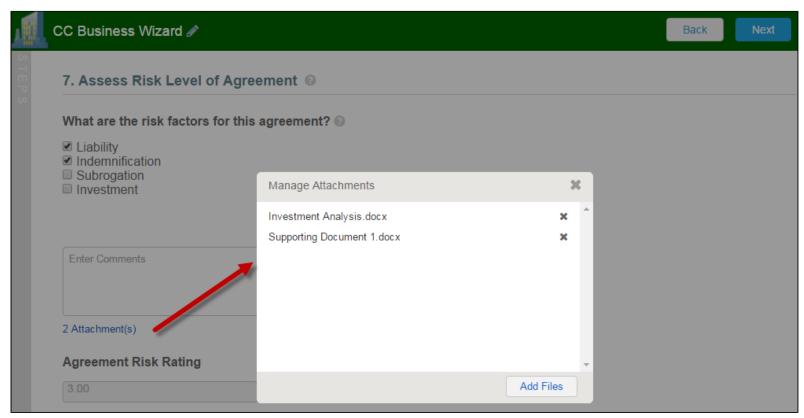


In a later step a Record Type of the Agreement object is created.

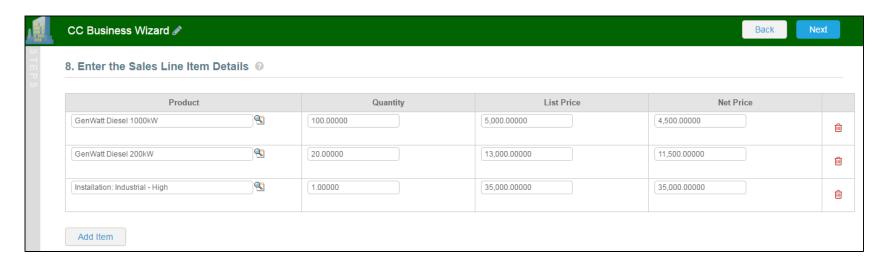


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- 5. Some Wizard steps may include the option to add comments and/or attachments in addition to providing traditional responses. You can add comments in the text area provided (500 character limit), and/or click **Attach Files** to attach files to the Wizard step. When you use the Wizard to create a record, the attached files are added to the Notes & Attachments Related List of the new record along with the recorded comments. To add an attachment:
 - a. Click the Attachment(s) link below the Comments box. The Manage Attachments window is displayed.
 - b. Click **Add Files**. Browse for a file on your machine and add it as an attachment. The attachment uploads to the Wizard and displays in the Manage Attachments window.
 - c. Repeat the previous step for each attachment you want to add. Close the window when you are finished adding attachments.

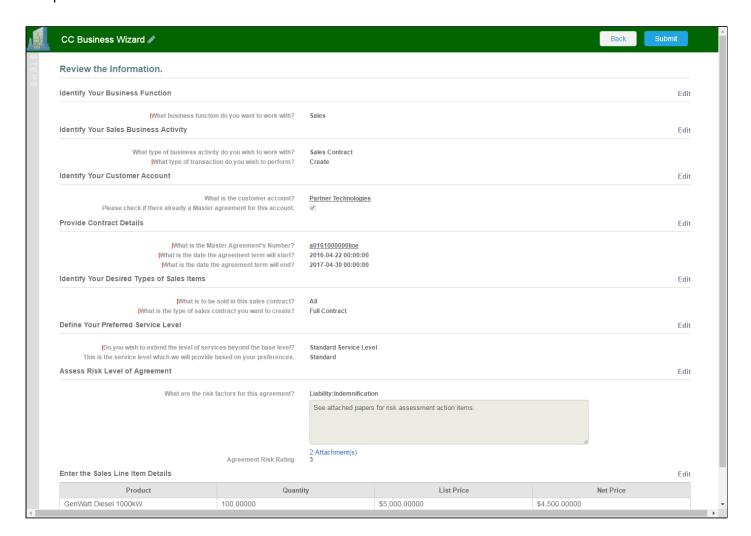


6. Click **Add Item** when there is a repeatable field in the Wizard. These fields are used when you need to enter multiple values as certain responses, for example when you are adding multiple business addresses, or product line items and prices to a Sales Contract, as shown in the example below.

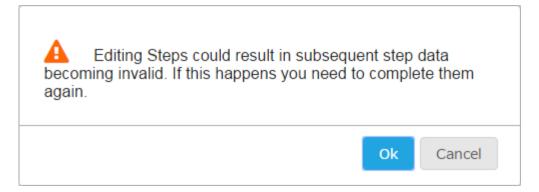


7. Closing the Wizard automatically saves your progress in the Wizard up to the current step. You can continue where you left off from the **Wizards** tab (see Working with the Wizards Tab).

8. When you have answered the final question in the Wizard and clicked **Next**, the page will display a Review of all steps you have completed.



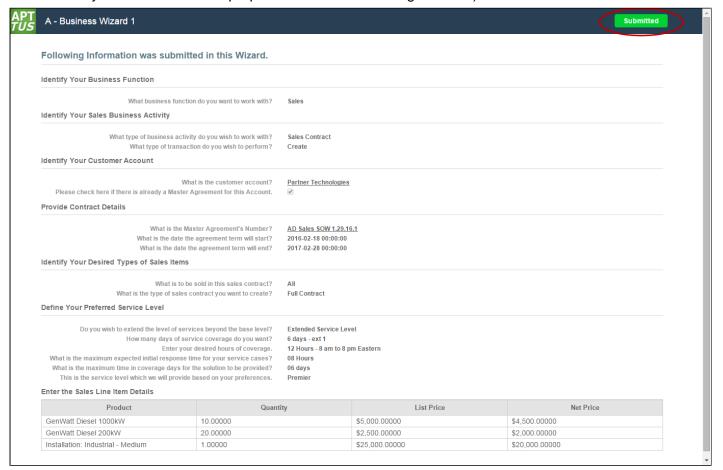
9. Click **Edit** to change your answers for any steps in the Wizard. A dialog is displayed warning that you may have to repeat steps of the Wizard that you previously completed depending on edits you make.



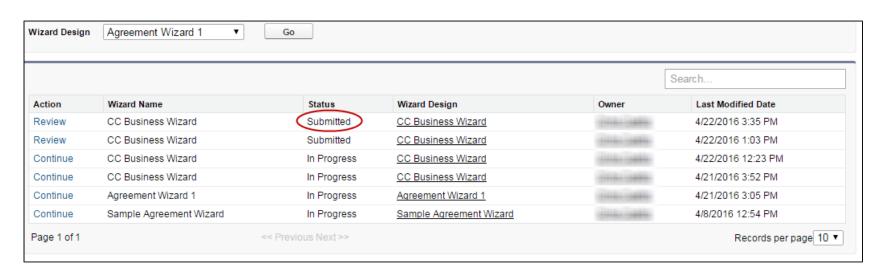
10. Click **OK** to edit the step or **Cancel** to return to the Review page.

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- 11. When you are satisfied with your responses, click **Submit.**
 - Depending on the design of the Wizard, one or more of the following will occur:
 - A record of the type determined by your inputs within the Wizard will be created (e.g., a Sales Agreement record).
 - You will be redirected to the record details page of the record just created by the Wizard.
 - You will be redirected to another page in Salesforce.
 - You will remain on the Review page and the Wizard will be shown as **Submitted** (in this case data from the Wizard has usually been submitted for purposes other than creating a record).



12. Return to the Wizards tab. The Wizard you created and executed now shows its Status as Submitted in the list of Wizards.

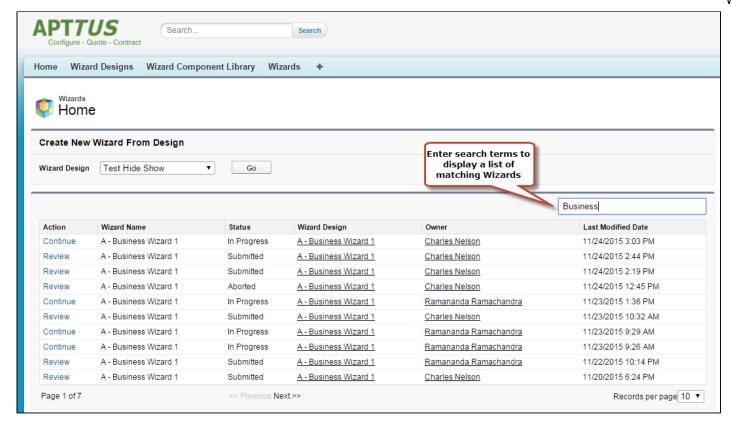


Working with the Wizard Tab

You can take several actions from the Wizards tab in addition to creating and running new Wizards:

To search for Wizards

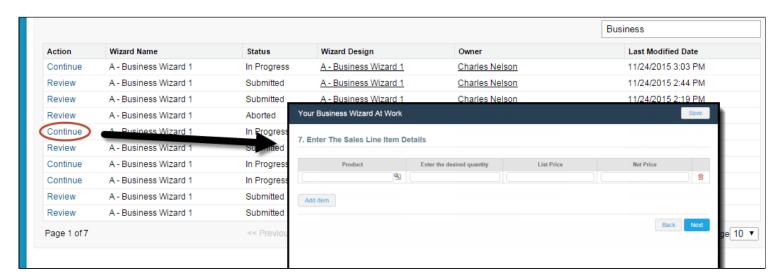
Perform a type-ahead **Search** to locate an In Progress, Submitted or Aborted Wizard in the table.



To continue an In Progress Wizard

Pick up where you left off to complete an In Progress Wizard.

- 1. Navigate to the Wizard using the type-ahead feature or page navigation.
- 2. Click Continue under the Action column. The Wizard opens in a new tab at the current step.

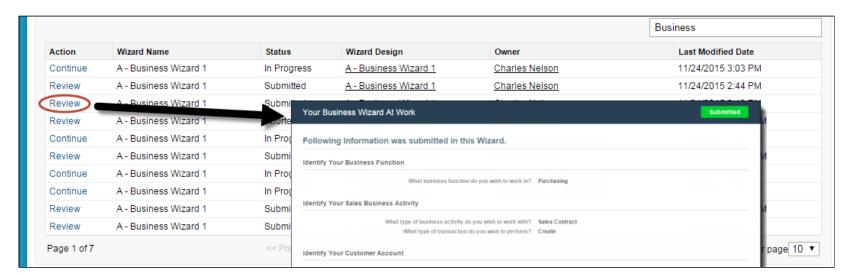


Note: If "No Action" is available for a Wizard in the list, it means that the Wizard design associated with the runtime Wizard has been retired by your administrator. You can neither initiate nor continue Wizards associated with retired designs.

To review a completed Wizard

You can revisit the Review page for a Submitted or Aborted Wizard after it is complete.

- 1. Navigate to the Wizard using the type-ahead feature or page navigation
- 2. Click **Review** under the Action column. The Wizard opens in a new tab and displays the Review page (you can no longer edit any steps).



Tracking Wizard Activity from a Record

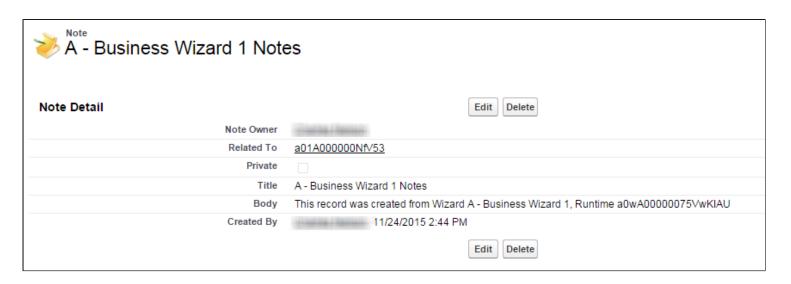
When a Wizard results in the creation of an Object record (such as an Agreement), a note is automatically added to the **Notes & Attachments** Related List of the created record identifying which Wizard originated the record.

For example, an Agreement record has been created from a Wizard.

1. From the Agreement record page, scroll to Notes & Attachments.



2. Click on the Note Title to view Note details.



In the **Body** description, note the **Wizard** name that created the record.

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The Notes & Attachments Related List must be added to the record layout to view the Wizard notes.

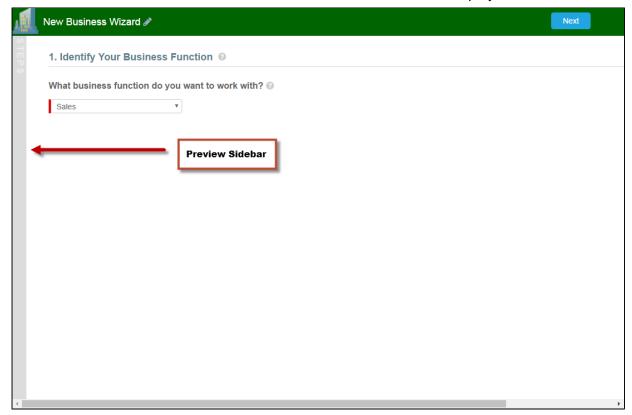
Using the Preview Sidebar

To provide more flexibility when running Wizards, a Wizard user can access the **Preview Sidebar**, which tracks the Wizard as steps are completed. The Wizard user can use the Preview Sidebar to navigate to other steps in the Wizard freely. Use the Preview Sidebar to:

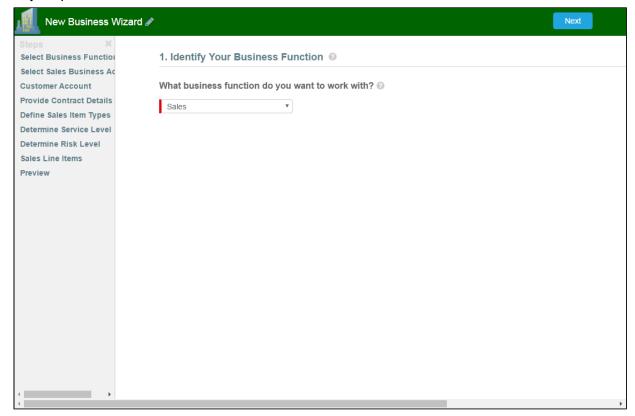
- Preview a future step in the Wizard.
- Track overall completion progress.
- Return to a previous step in the Wizard to complete responses or correct a mistake.
- View a full preview of all completed responses.

To use the Preview Sidebar

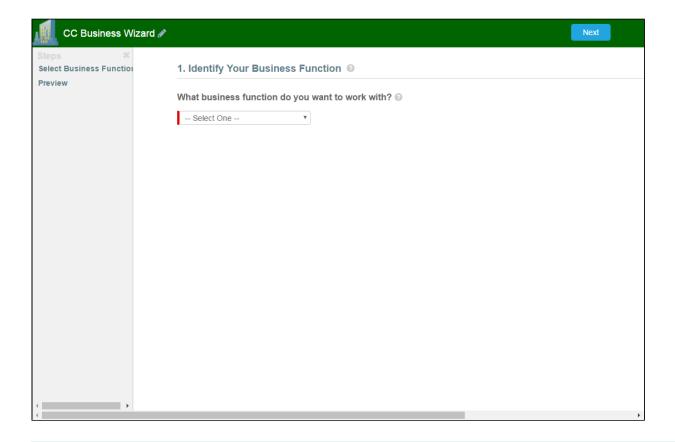
1. Launch a new Wizard from the **Wizards** tab. The runtime Wizard is displayed with the Preview Sidebar in collapsed view.



- 2. Click on the sidebar to expand it. You will see one of two possible views:
 - If you are running a linear, step-by-step Wizard with no conditionally-shown steps, you will be able to see and navigate to any step in the Wizard.

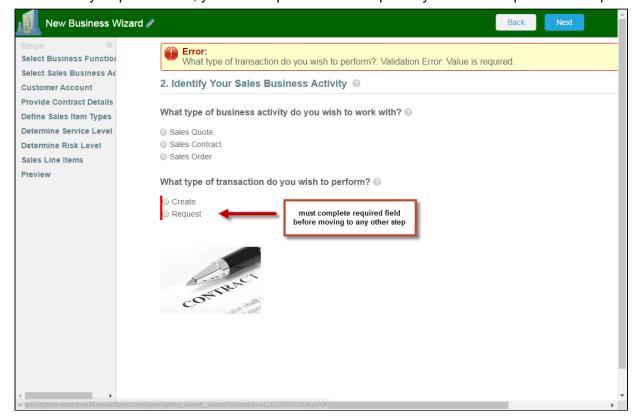


If the Wizard you are running contains any conditional steps, you will only see the current step and the "Preview" step. The
preview sidebar will display additional steps as you complete the current step and conditions are satisfied to include the
other steps in the Wizard.

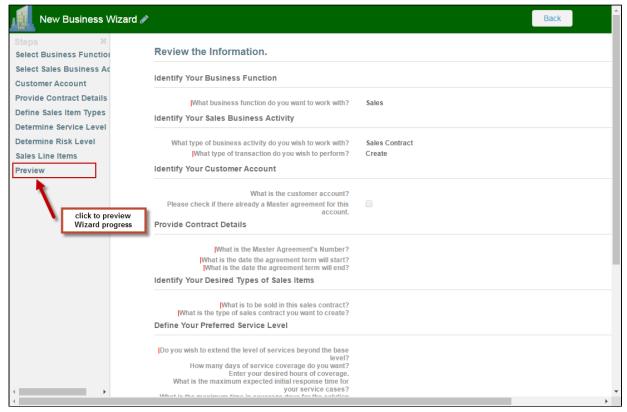


Note: You can click on the X in the upper-right-hand corner of the sidebar at any time to collapse it.

3. Click on any step in the preview sidebar to preview it. **Important Note:** if you attempt to view a future step but the current step contains any required fields, you cannot preview that step until you have completed the required fields in the current step.



4. Click on **Preview** at any time to go to the Review screen where you can review all visible steps in the Wizard, including any completed responses. The Preview screen only reflects steps that are present in the sidebar. No conditional steps will be shown unless the conditions that trigger them are satisfied.



5. Click **Back** to return to the last step you worked with.