

## Summary

Solution-oriented Computer Science graduate with more than two years of professional experience in Amazon Inc. Filled with enthusiastic energy to learn further and hold a Computer Science Masters degree certificate to blend my love for technology and learning.

## Education

### Bachelor of Technology in Computer Science

Gitam School of Technology

Cgpa - 6.33

### Board of Intermediate Education

2017 - 2019

Sri Chaitanya Junior College

Percentage - 75%

### Central Board of Secondary Education (CBSE)

- 2017

Pallavi Model School

CGPA - 7.0

## Work Experience

### Investigator Specialist

08/2020 - Present

Amazon

The current role involves investigating the claims of customers and sellers on the platform.

- Assist with investigation and root cause resolution for FBA Merchant and Customer Issues.
- Evaluate research requests from FBA Sellers for lost and damaged inventory in a contact center environment.
- Achievement of weekly productivity and quality targets.
- Part of one of the long-term strategic teams for the company to improve the lives of sellers and buyers.
- Worked with the tech team responsible for same-day delivery across the world

## PROJECT

### Web Development - Library Management:

Created a website to aid bookkeeping in Libraries.

My website can perform the following actions: Addition and Subtraction of books along with editing using Java servlets framework.

Used CSS and HTML for the design.

Automation scripts- selenium (IDE and Web Driver)

### Telangana Information Technology Association

State Government of Telangana

- Worked in an AI and ML team with innovative spirit and problem-solving skills.
- Took up the responsibility to write Java and AI codes that work on the customer reviews of high-end restaurants in the city.

- Received a lot of exposure by interning in the State Government's Tech offices.

## Training PAC-MAN

Reinforcement learning

Ms. Pac-Man vs. Ghosts version is an implementation in Java designed to test different AI techniques.

The behavior of both Pac-Man and the Ghosts can be specified by adding controller classes that work on the decision-making on consecutive moves in all directions.

Depending on the state of the game every framework is used in various Pac-Man A

## Color and Shape-based Sorting System with Robot arm

In this project, we used Raspberry Pi and OpenCV wrapper with python to connect the USB camera to sort objects based on colors.

Initialized a color dictionary to map the colors onto the RGB tuple (the value of the dictionary). Allocated memory for a NumPy array for storage listing color names.

## Volunteering

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### NSS Student Unit Leader

2017 - 2018

Gitam University Hyderabad

- A member of a 400 volunteer organization for the academic year 2017-18.

### Student Council head

Gitam University

- Headed the annual fest "Pramana" in Gitam University.

## Languages

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- ENGLISH
- HINDI
- TELUGU

## Programming Skills

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- C
- C++
- Java