

WASEEM AHMAD KAMAR ALAM



CONTACT

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Ground floor shanti nagar hutment
s, salt pant Road, SANGAM NAGA
R, ANTOP HILL, near vidyalankar c
ollege and pakiza hotel Mumbai m
aharashtra 400037

SKILLS

Sales team building decision making
adaptive problem solving.

LANGUAGE

English,hindi ,marathi

INTERESTS

Acting singing and drawing.

ACHIEVEMENTS & AWARDS

I have got 4 times grooming of the
month and 1 time service on seat
certificate.

OBJECTIVE

I seek challenging opportunities where I can fully use my skills for the
success of the organisation.

EXPERIENCE

HINDUJA GLOBAL SOLUTION PRIVATE LIMITED.

6 November 2017 - 8 November 2018

Customer relation officer

We have to work as inbound calling officer.

We have book and rebook the ticket for customers and also if any
customer want cancel the ticket we do that also if any customer has
any kind of quarry we have to rectify each and evething.

CINEPOLIC INDIA PRIVATE LIMITED.

10 may 2018 - 5 July 2020

Operation associate

Selling movie tickets at the box office.

Selling food and beverage product at concession and coffee tree.

Enrolling customers in club cinepolic membership.

Handling routine queries from customes and guiding them properly.

Informing any critical customer service.

Following the operation process as per company standard.

EDUCATION

Mumbai University (S.I.W.S) college.

2016

DEGREE

5.35

Hospitality travel and customer service management.

2017

DIPLOMA

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