#### **CDS6214**

#### Data Science Fundamentals

Lecture 1
Introduction and Overview



# big data

data science

# Big Data for real-world insights

- Big Data in the Hospitality Industry
   <a href="https://www.youtube.com/watch?v=mK1stwMHb7Y">https://www.youtube.com/watch?v=mK1stwMHb7Y</a>
- \* How Big Data Could Transform The Health Care Industry https://www.youtube.com/watch?v=\_mXrZEIpNMw
- Big Data in Telefónica: Dynamic Insights
   <a href="https://www.youtube.com/watch?v=APDjX3cZ7Ps">https://www.youtube.com/watch?v=APDjX3cZ7Ps</a>
- How video analytics can improve retail customer experience
  - https://www.youtube.com/watch?v=o0klIGC4Fuw

# Big Data

**Big Data** is data whose scale, distribution, diversity, and/or timeliness require the use of new technical architectures and analytics to enable insights that unlock new sources of business value.



# Big Data (2)

Traditional Approach to Data & Analytics

#### Data

#### Data Source & Format

- ERP, CRP, Oracle, SAP, MS SQL, etc.
- Tables
- Files

#### Data Structure

- Structured Data
- ER Model (Entity Relationship)
- MDM Model (Multi Dimensional)

#### Data Access

- SQL
- Filters & Aggregate Functions
- Business Rules and Formulas, etc.

#### Analytics

- Reports
- Dashboards
- Data Analysis

Analytics Transformation

New Data Source & Format

New Data Architecture

New Analytics Architecture

New Analytics Techniques

Modern Approach to Data & Analytics = Data Science

#### Data

#### Data Source & Format

- ERP, CRP, Oracle, SAP, MS SQL, etc.
- Social (Web, LinkedIn, Twitter, FB)
- Streaming

#### Data Structure

- Structured Data
- Unstructured & Semi Structured
- Machine Data

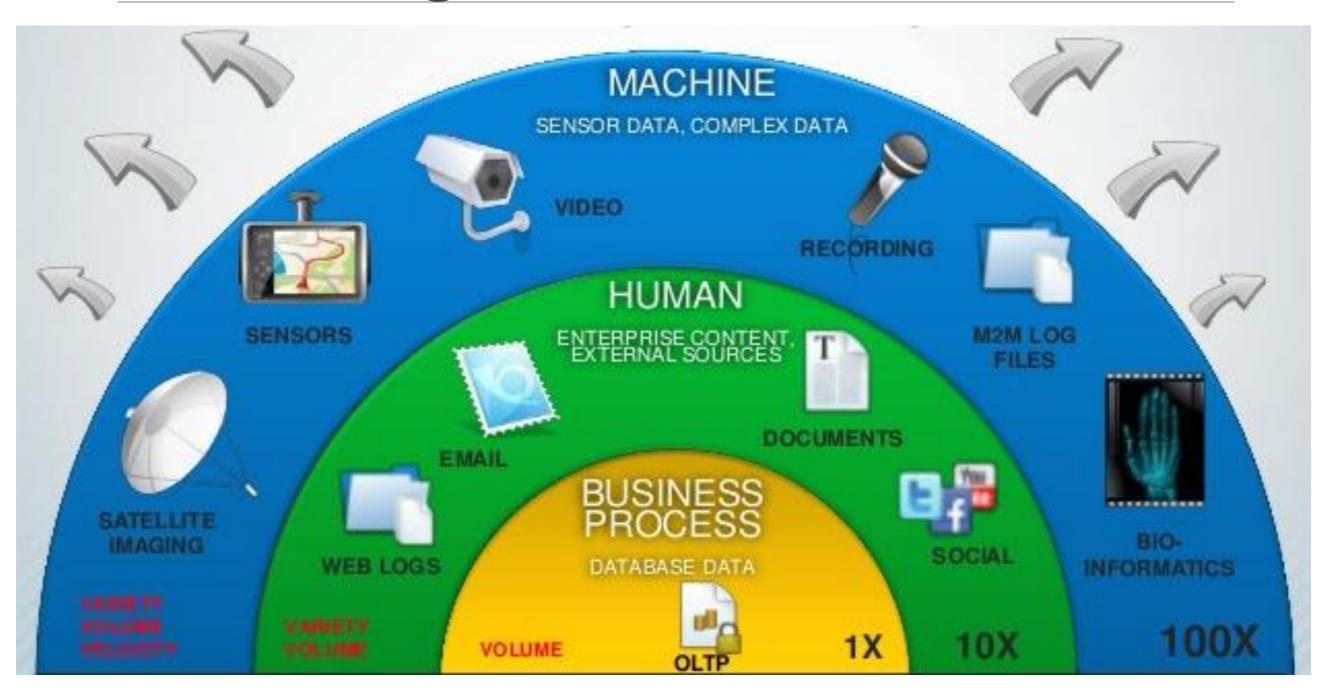
#### Data Access

- Parallel processing
- Distributed Computing
- In-memory Analytics

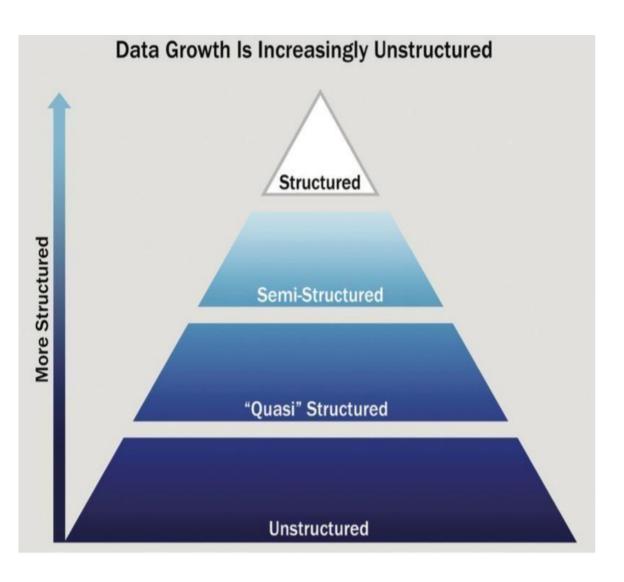
#### Analytics

- Predicate Analytics (Liner Regression)
- Data Mining
- Clustering, Segmentation, etc.

# Big Data Sources



#### Data Structures



#### Structured data:

Data containing a defined data type, format, and structure(e.g. online analytical processing [OLAP] data cubes, traditional RDBMS, CSV files, and even simple spread-sheets).

#### Semi-structured data:

Textual data files with a discernible pattern that enables parsing (e.g. XML data files that are self-describing and defined by an XML schema).

#### Quasi-structured data:

Textual data with erratic data formats that can be formatted with effort, tools, and time (for instance, web clickstream data that may contain inconsistencies in data values and formats).

#### Unstructured data:

Data that has no inherent structure, which may include text documents, PDFs, images, and video.

#### Data Structures

# Structured Semi-Structured \*Quasi\* Structured

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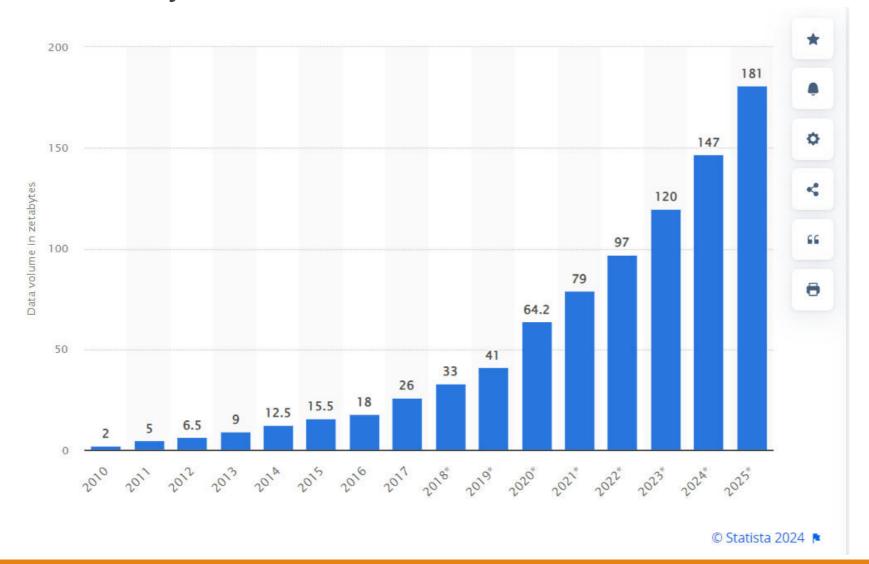
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# Big Data Growth

Key enablers for the growth of "Big Data" are:

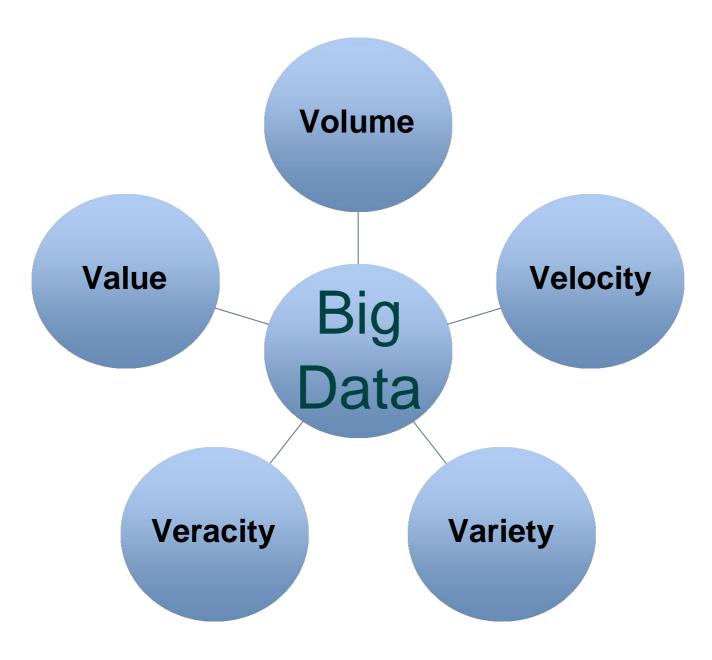
- Increase of storage capacities
- Increase of processing power
- Availability of data



Volume of data/information created, captured, copied, and consumed worldwide from 2010 to 2020, with forecasts from 2021 to 2025(in zettabytes)

# Characterization of Big Data

There are 5Vs often used to describe the characteristics of Big Data



# BD Characterization: Volume (1)

**Volume:** the vast amount of data generated each second (Scale of data)

# DATA AGE - THE GLOBAL DATASPHERE 2025 TRENDS & DATA-READINESS FROM EDGE TO CORE

#### 175 Zettabytes

The global datasphere will grow from 33 zettabytes in 2018 to 175 zettabytes by 2025. IoT devices are expected to create over 90 zettabytes of data in 2025.





#### 49%

By 2025, 49% of all data worldwide will reside in public cloud environments as cloud becomes the new core.



#### 30%

In 2025 nearly 30% of the world's data will need real-time processing as the role of the edge continues to grow.



78% of large organizations (10,000+ employees) used Big Data



#### 2022-2029

the Big Data market will grow by 13.4%



#### in 2022

the US had 2,701 data centers, the highest in the world.



IDC & Seagate Data Age 2025 - www.seagate.com/gb/en/our-story/data-age-2025/

### BD Characterization: Volume (2)

- 1 Gigabyte (GB) = 1,000,000,000 byte
- 1 Terabyte (TB) = 1,000 Gigabyte (GB)
- 1 Petabyte (PB) = 1,000,000 Gigabyte (GB)
- 1 Exabyte (EB) = 1,000,000,000 Gigabyte (GB)
- \* 1 Zettabyte (ZB) = 1,000,000,000,000 (GB)

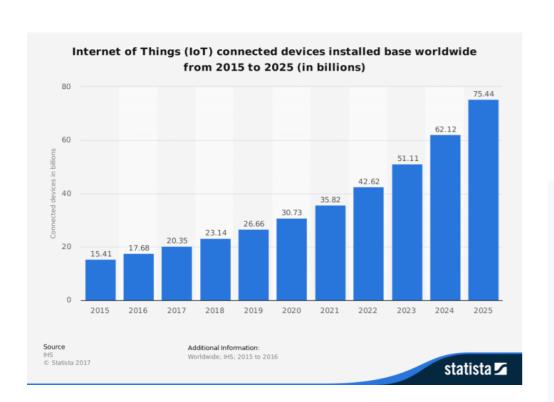
Number in words	Number in figures	Number in standard form	Number written as a decimal
One thousand	1,000	10 <sup>3</sup>	
Ten thousand	10,000	10 <sup>4</sup>	0.01 million
One hundred thousand	100,000	10 <sup>5</sup>	O.1 million
One million	1,000,000	10 <sup>6</sup>	
Ten million	10,000,000	10 <sup>7</sup>	0.01 billion
One hundred million	100,000,000	108	0.1 billion
One billion	1,000,000,000	10 <sup>9</sup>	
Ten billion	10,000,000,000	10 <sup>10</sup>	0.01 trillion
One hundred billion	100,000,000,000	1011	0.1 trillion
One trillion	1,000,000,000,000	10 <sup>12</sup>	
One quadrillion	1,000,000,000,000,000	10 <sup>15</sup>	

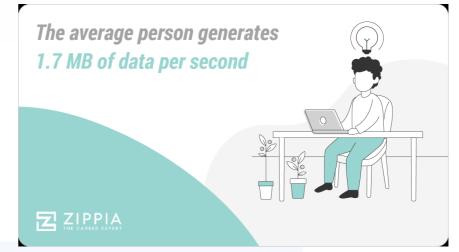
# BD Characterization: Velocity

#### Velocity: the speed at which data is generated

463 ZB of data will be created every day by 2025, which will be worth \$229.4

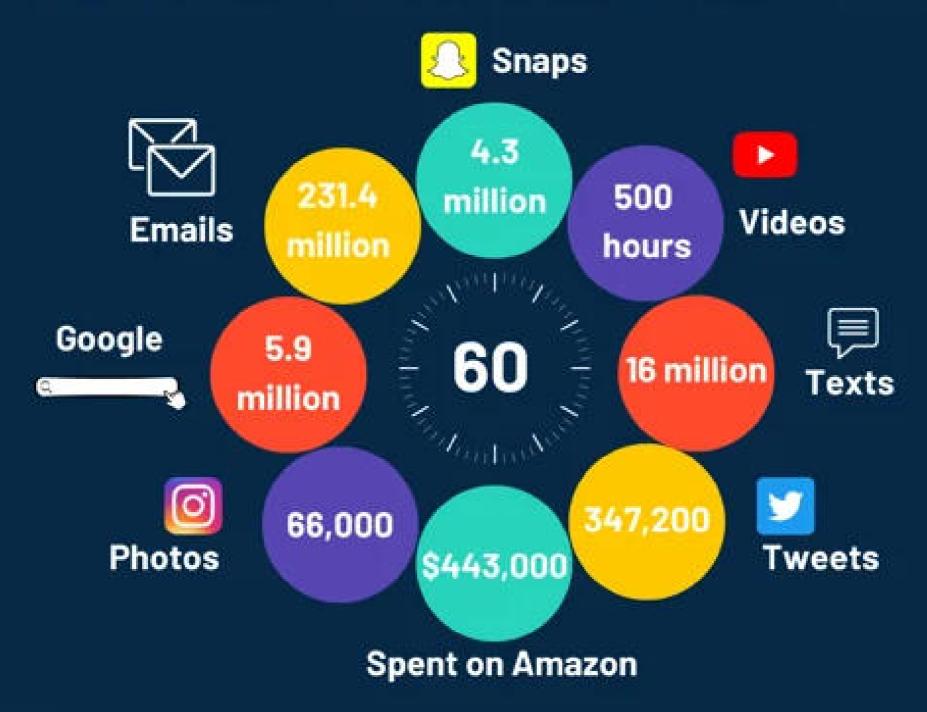
billion.







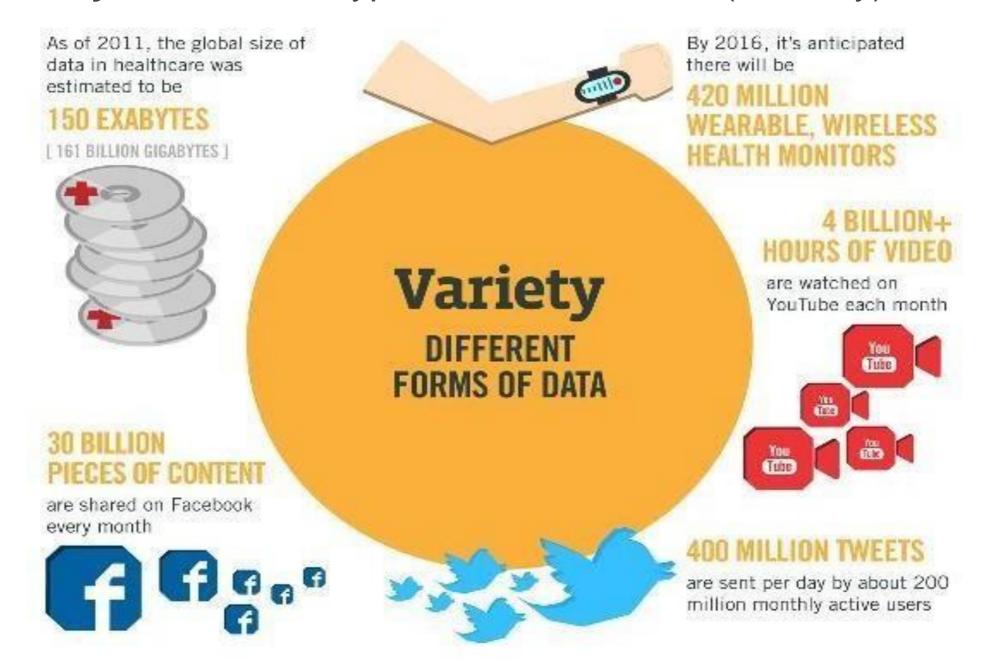
#### Data We Create Online in 60 Seconds





# BD Characterization: Variety

Variety: the different types of data available (diversity)



#### 3 Important Statistics About How Much Data Is Created Every Day



1

How much data is generated every minute?

Source: Domo

C

41,666,667

messages shared by WhatsApp users

**347,222** 

stories posted by Instagram users

1,388,889

video / voice calls made by people worldwide

GE

150,000

messages shared by Facebook users

**104,444** 

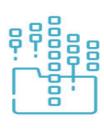
hours of video streamed by Netflix users

147,000

photos shared by Facebook users

2 Estimated Data Consumption from 2021 to 2024

Source: IDC / Statista





3

Data Growth in 2021

Sources: TechJury, Internet Live Stats, Cisco, PurpleSec

Q

2 TRILLION

searches on Google by the end of 2021

**⊘ 278,108** PETABYTES

global IP data per month by the end of 2021

**1.134** TRILLION MB

volume of data created every day

**230,000** 

new malware versions created every day

**3,026,626** 

emails sent every second, 67% of which are spam

**282%** 

share of video in total global internet traffic at the end of 2021

# BD Characterization: Veracity

#### Veracity: the trustworthiness of data



don't trust the information they use to make decisions



Poor data quality costs the US economy around

\$3.1 TRILLION A YEAR



27% OF RESPONDENTS

in one survey were unsure of how much of their data was inaccurate Veracity

UNCERTAINTY OF DATA

# BD Characterization: Veracity

#### sciforce

#### Sources of Data Veracity



Statistical biases



Lack of data lineage



Software bugs



Noise



**Abnormalities** 



Information Security



Untrustworthy data sources



Falsification



Uncertainty and ambiguity of data



Duplication of data



Out of date and obsolete data



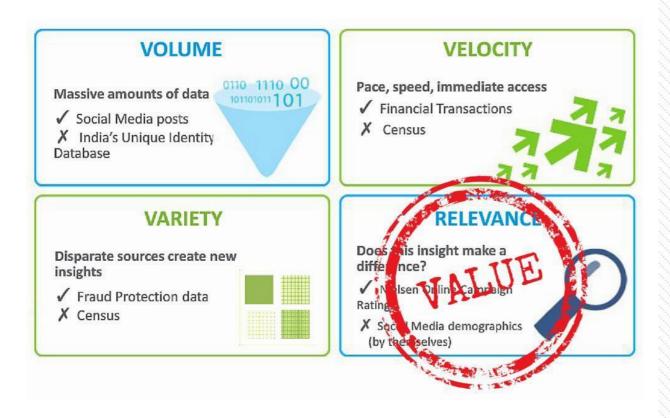
Human error

Sources of Data Veracity

### BD Characterization: Value

Value: the meaningfulness of data, creation of actionable insights,

data monetization etc.



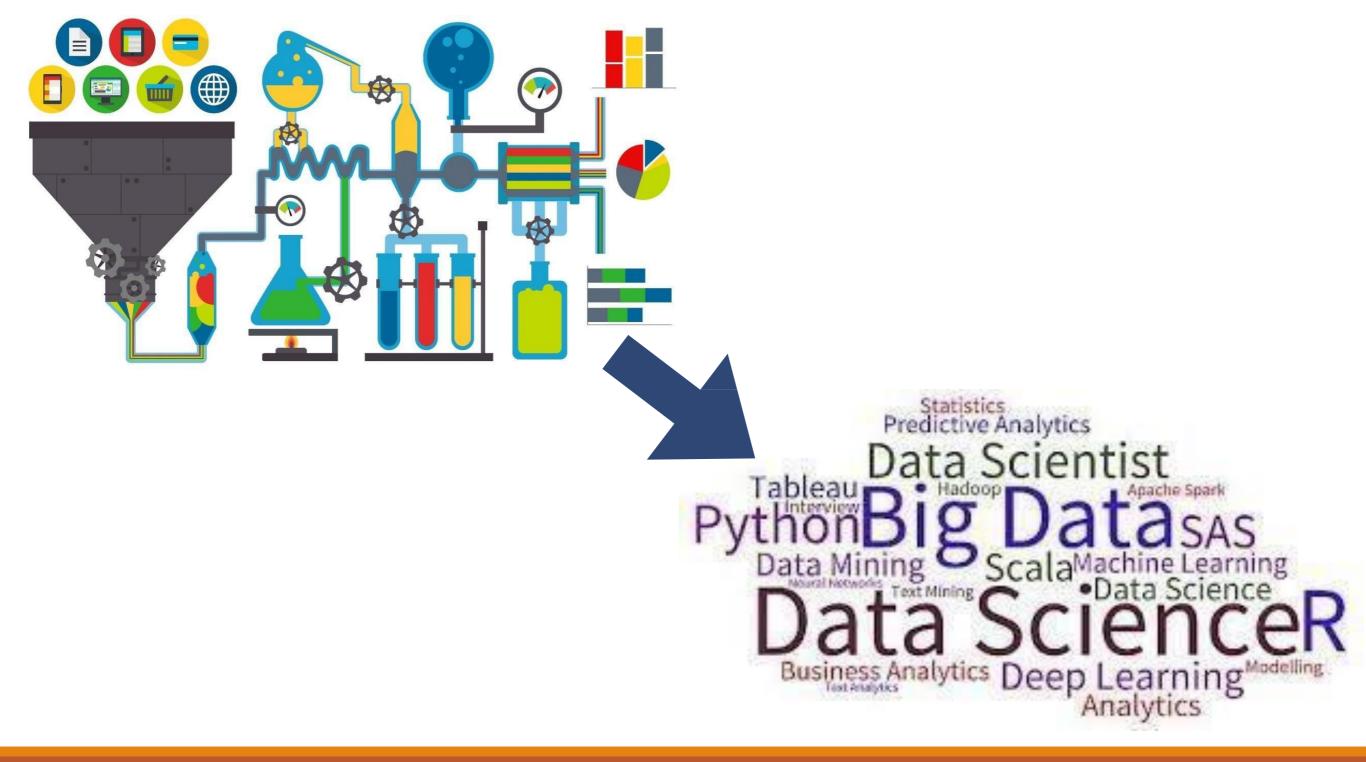
DATA SCIENCE IS NECESSARY				
17-49%	increase in productivity when organizations increase data usability by 10%			
11-42%	return on assets (ROA) when organizations increase data access by 10%			
241%	increase in ROI when organizations use big data to improve competitiveness			
1000%	increase in ROI when deploying analytics across most of the organization, aligning daily operations with senior management's goals, and incorporating big data			
5-6%	performance improvement for organizations making data-driven decisions.			
	TO COMPETE IN THE FUTURE			

# Insights from Big Data

Big Data has been leveraged to create actionable insights in various domains:

- Facebook: analyses location information to make it easier to find friends to connect to,identify global migration patterns, to determine where the different football team fanbases live.
- Target: predictively models data to determine which of its customers are pregnant, to focus baby-related marketing to them
- Tesco PLC: collected refrigerator-related data points to monitor it's performance, towards proactive maintenance (servicing of machines) to cut down on energy costs.
- Macy's Inc.: adjusts pricing of it's items in near-real time by monitoring demand and inventory.
- Siemens: leveraged on sensor-data analytics and predictive maintenance to reduce train failures.
- Google Flu Trends: aggregates Google search queries to predict outbreaks of flu.

### How to churn out Insights from Big Data?

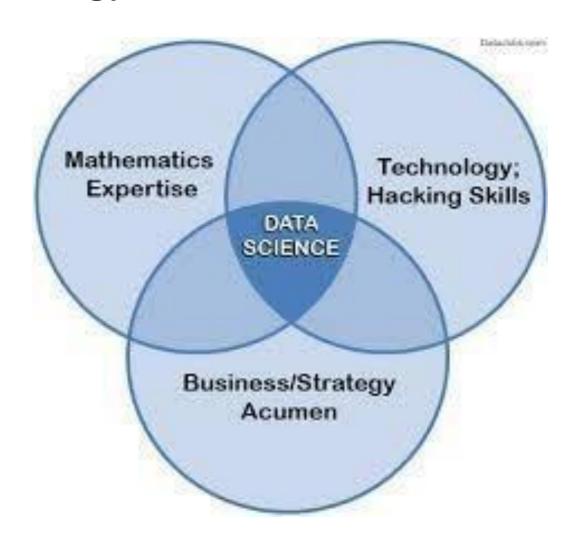


#### (MachineLearning, Artificial Intelligence and Data) Landscape



### What is Data Science?

Data Science enables us to gain insights from data through the use of technology, statistics and business acumen.



### What is Data Science?

Data Science is about drawing useful conclusions from large and diverse data sets through **exploration**, **prediction**, and **inference**.

Identifying patterns in information

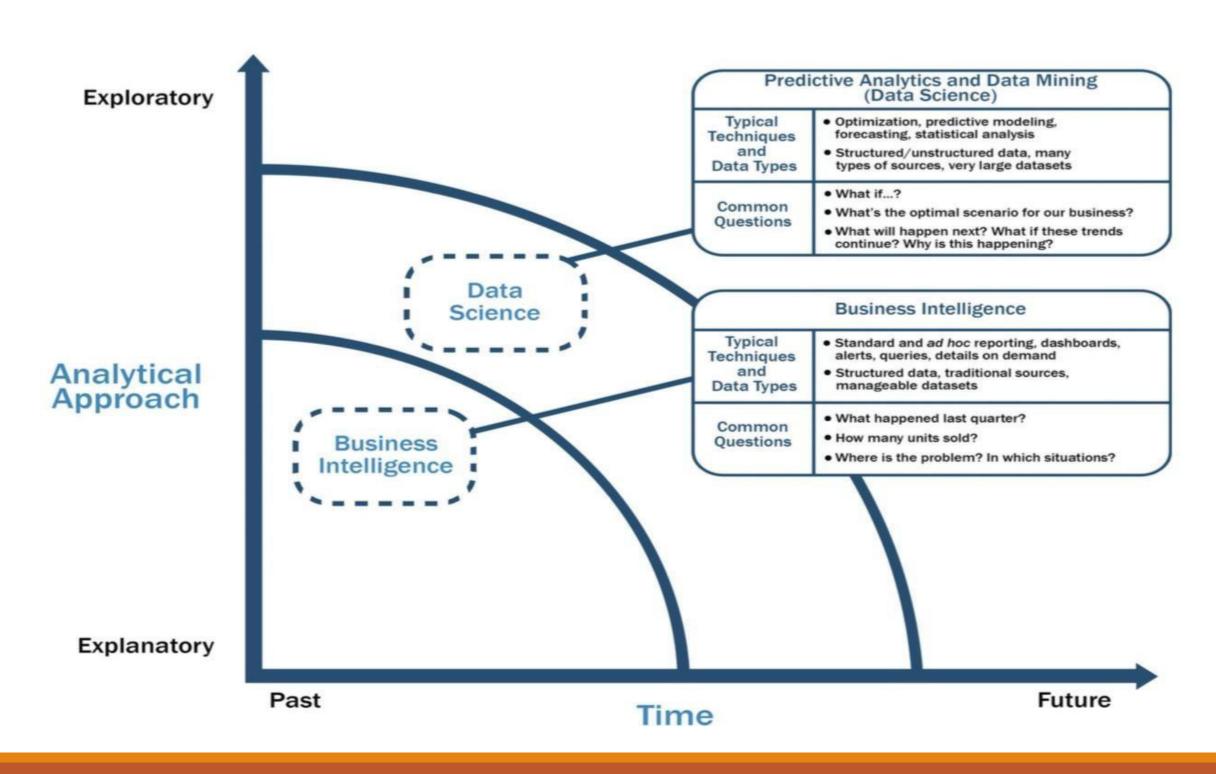
(visualizations, descriptive stats)

Using information to make informed decisions (machine learning, optimization)

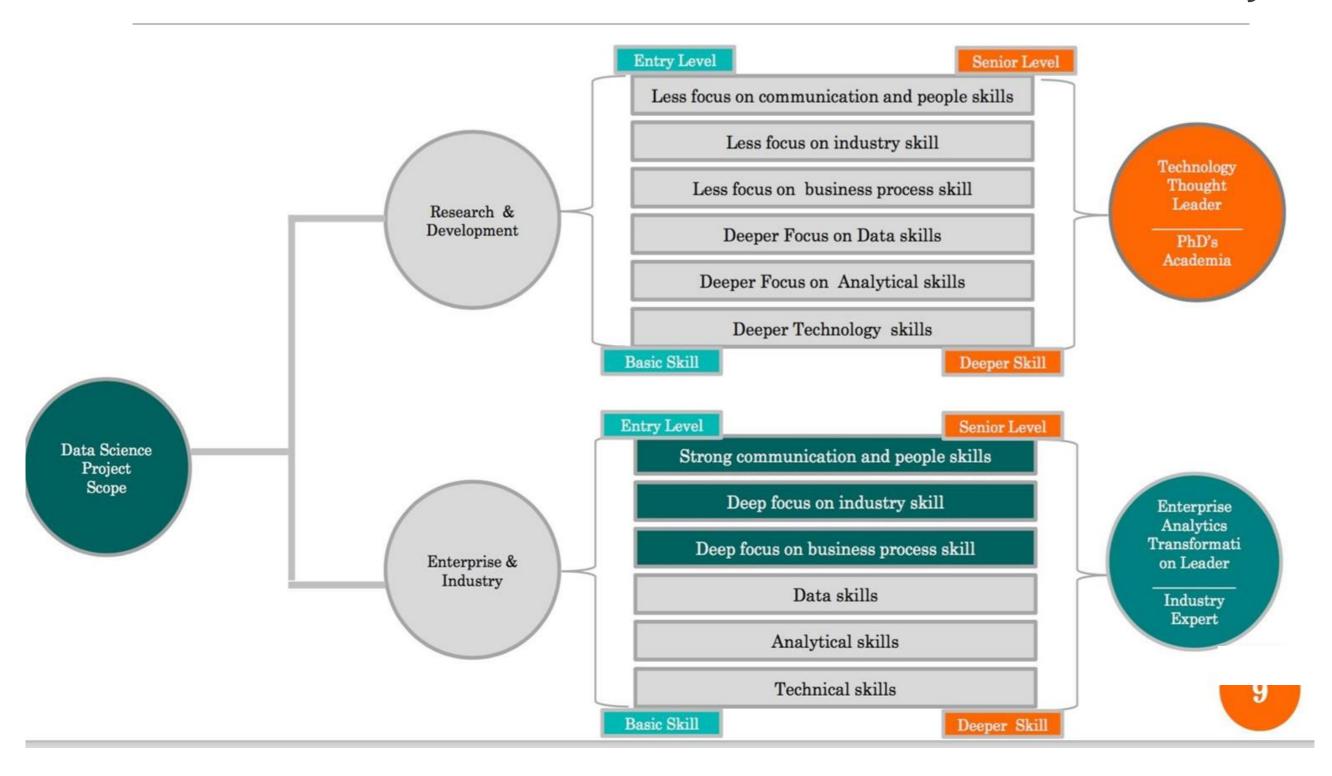
Quantifying the degree of certainty (statistical tests, models)

(Adhikari & DeNero, Computational and Inferential Thinking)

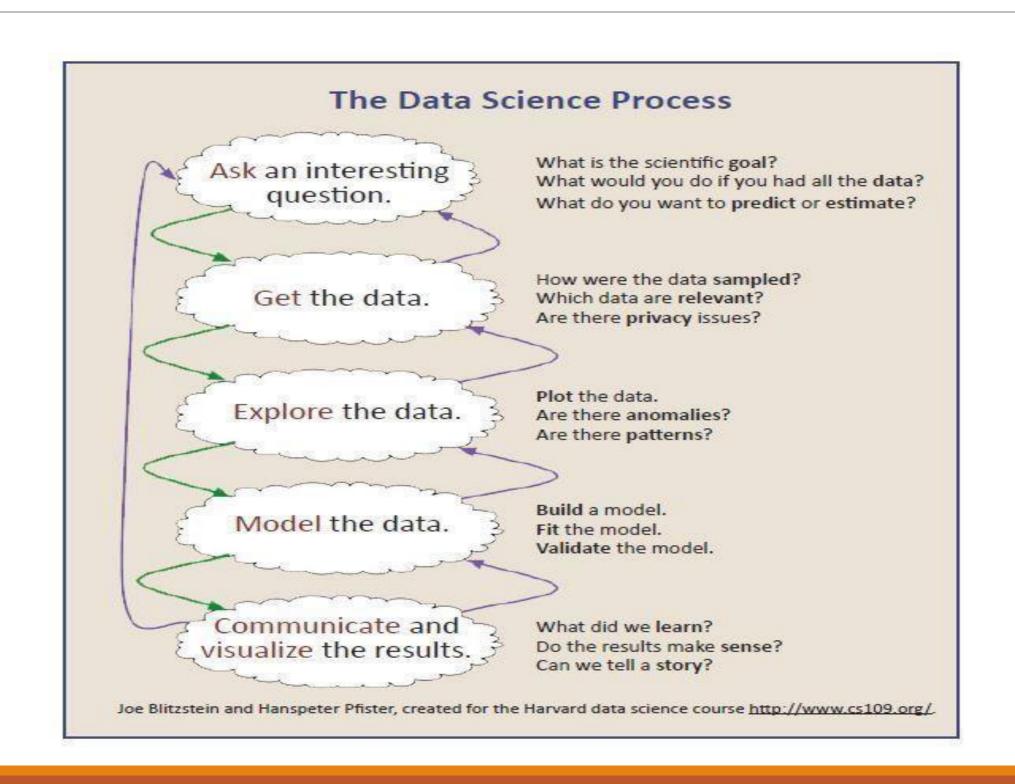
### BI vs. Data Science



### Data Science in Academia vs. the Industry

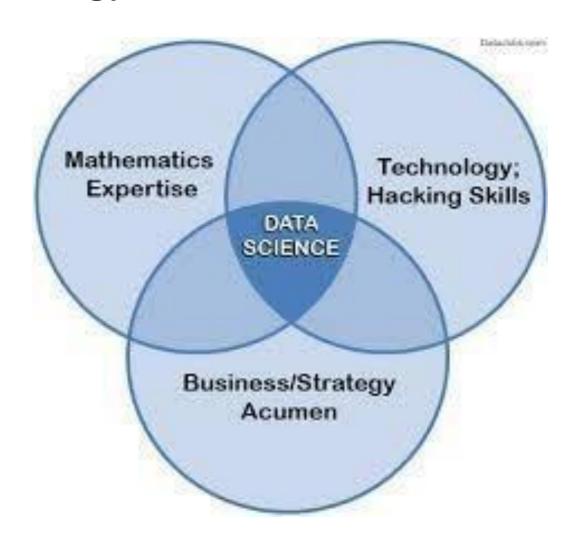


### Data Science Process



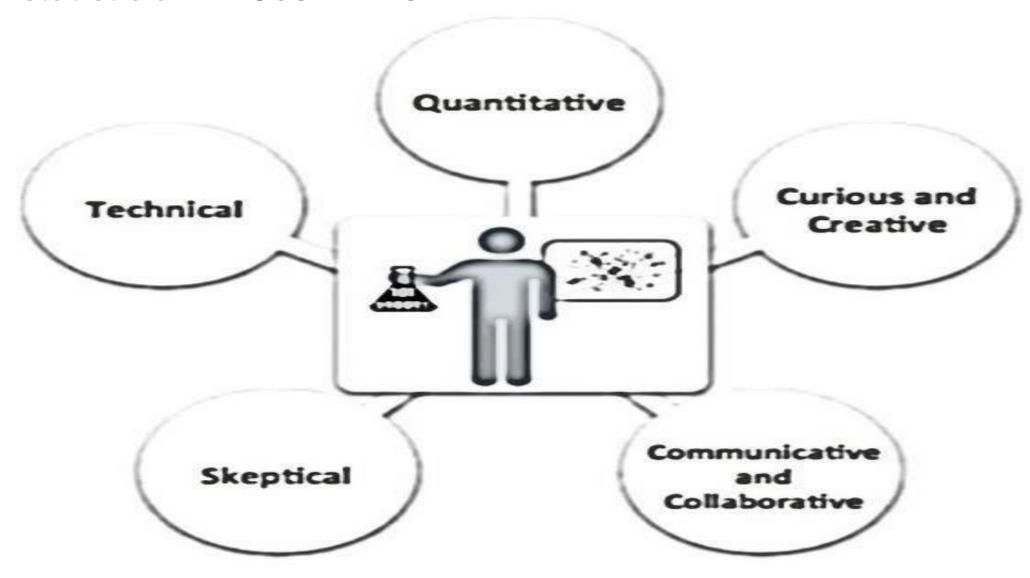
#### A revisited slide: What is Data Science?

Data Science enables us to gain insights from data through the use of technology, statistics and business acumen.



### Data Scientists

"A data scientist is someone who is better at statistics than any software engineer and better at software engineering than any statistician." - Josh Wills



### Data Scientists: Technical Skills

- Math (e.g. linear algebra, calculus and probability)
- Statistics (e.g. hypothesis testing and summary statistics)
- Machine learning tools and techniques (e.g. k-nearest neighbors, random forests, ensemble methods, etc.) for data mining
- Software engineering skills (e.g. distributed computing, algorithms and data structures)
- Data cleaning
- Data mining
- Data visualization
- R or Python
- SQL databases and database querying languages
- Unstructured databases
- Big data platforms like Spark, Hadoop, Hive & Pig

#### Data Scientists: Business Skills

- Analytical Problem-Solving
- Effective Communication
- Intellectual Curiosity
- Industry Knowledge

### Responsibilities of a Data Scientist

- Conduct undirected research and frame open-ended industry questions
- Extract huge volumes of data from multiple internal and external sources
- Thoroughly clean and prune data to discard irrelevant information
- Explore and examine data from a variety of angles to determine hidden weaknesses, trends and/or opportunities
- Devise data-driven solutions to the most pressing challenges
- Employ sophisticated analytics programs, machine learning and statistical methods to prepare data for use in predictive and prescriptive modeling
- Invent new algorithms to solve problems and build new tools to automate work
- Communicate predictions and findings to management and IT departments through effective data visualizations and reports
- Recommend cost-effective changes to existing procedures and strategies

# Analyst vs. Engineer vs. Scientist

#### **Data Scientist**

also known as Data Managers, statisticians.



A data scientist will be able to take data science projects from end to end. They can help store large amounts of data, create predictive modelling processes and present the findings.

Skills: Mathematics, Programming, Communication







Will use programmes such as: SQL, Python, R

#### **Data Engineers**

also known as database administrators and data architects.



They are versatile generalists who use computer science to help process large datasets. They typically focus on coding, cleaning up data sets, and implementing requests that come from data scientists.

Skills: Programming, Mathematics, Big data







Will use programmes such as: Hadoop, NoSQL, and Python

#### **Data Analysts**

also known as business Analysts.



They typically help people from across the company understand specific queries with charts.

Skills: Statistics, Communication, Business knowledge





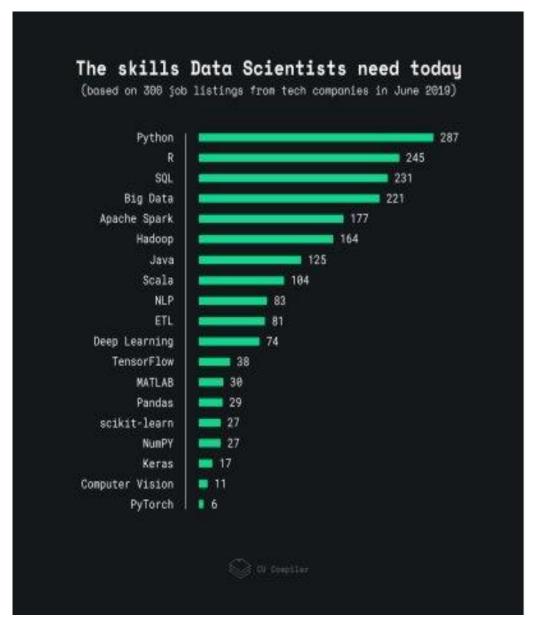


Will use programmes such as: Excel, Tableau, SQL

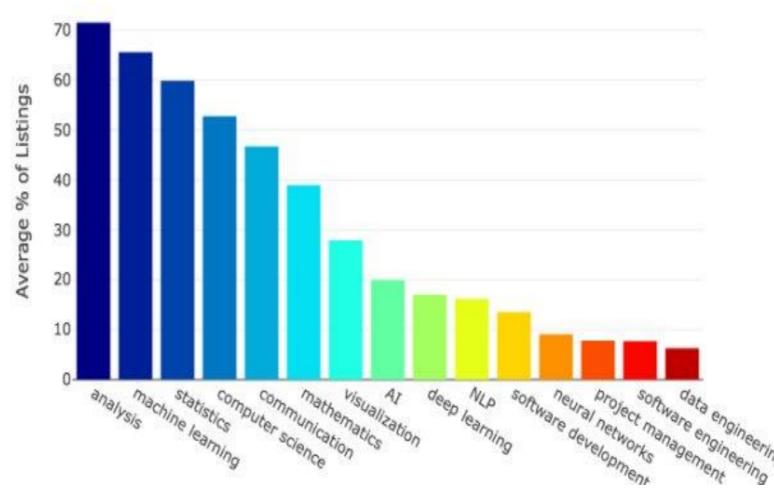
#### Programming Tools/Languages for Data Science

Rank	Change	Language	Share	Trend
1		Python	27.91 %	-0.6 %
2		Java	16.58 %	-1.6 %
3		JavaScript	9.67 %	+0.6 %
4		C/C++	6.93 %	-0.5 %
5		C#	6.88 %	-0.5 %
6		PHP	5.19 %	-0.6 %
7		R	4.23 %	-0.2 %
8	<b>^</b>	TypeScript	2.81 %	+0.6 %
9	<b>^</b>	Swift	2.28 %	+0.2 %
10	44	Objective-C	2.26 %	+0.0 %

# Skills Data Scientists Need Today



General Skills in Data Scientist Job Listings





# DATA SCIENTIST \*\* MUST-HAVE SKILLS \*\*

## MATH & STATISTICS

- Machine Learning
- Statistical Modeling
- Exploratory Analysis
- Clustering
- Regression Analysis

### DOMAIN KNOWLEDGE & SOFT SKILLS

- Inclination towards business operations
- Keen on working with data
- Problem solver
- Strategic, proactive, and cooperative
- · Interested in hacking



### PROGRAMMING & DATABASE

- Computer Science Fundamentals
- Database Management System
- Data Visualization
- Python
- Big Data

### COMMUNICATION & VISUALIZATION

- Storytelling skills
- Convert data-based insights into decisions
- Collaborative with Sr. Management
- Knowledge of tools like Tableau
- Visual art design

# Challenges in Data Science

- Validity of Assumptions
- Making ad-hoc explanations of data patterns
- Over-generalizing
- Communication
- Validation of models, data pipeline integrity
- Using statistical tests correctly
- ♦ Prototype ⇒ Production transitions

## Textbook/References

- No specific textbook to use, but a few major references:
  - EMC Education Services (Editor). (2015). Data Science and Big Data Analytics: Discovering, Analyzing, Visualizing and Presenting Data.
  - NEW! Adhikari, A. & DeNero J. (2019). Computational and Inferential Thinking. Online Book. <a href="https://www.inferentialthinking.com/chapters/intro.html">https://www.inferentialthinking.com/chapters/intro.html</a>
  - O'Neil, C. & Schutt, R. (2013). Doing Data Science Straight Talk from the Frontline. O'Reilly Media.

End of Lecture 1