Jagannath, Ganga

TM #: 0076301627

Sr Engineer - U.S.A.
Manager: Ragesh Gopan

FY2022 Level 1-10 Annual Performance Review

Organization: Sr Engineering Manager (Ragesh Gopan)
Location: 0591 HQ Target Northern Campus
01/30/2022 - 01/28/2023

Overall

Manager Overall Evaluation

Comment:
Ganga, I want to express my appreciation for your valuable contributions to our team. In a short period of time, you have become proficient in many of our applications, such as statement and NCOA, and have even taken on production support. Your self-motivated attitude has helped you gain confidence in taking on any stories in the account service space. Your hard work and effort in NCOA testing are commendable and set a great example for the team.

Your strongest attributes are accountability and connection. When you are assigned ownership of a story, you perform all the necessary activities to drive its completion, no matter how complex or challenging the situation. You have also created a strong rapport with the rest of the team in a short period of time, which will undoubtedly benefit you in the future.

I also want to commend your effort to learn front-end coding and maintaining a codebase. Please continue working on it and building new features as part of your 50 days of learning. I believe it's one of the best ways to improve your coding skills.

As we prepare for the significant amount of work in 2023, I encourage you to focus on increasing your connection outside of Redcard and expanding your functional knowledge of everything Redcard. Additionally, you can continue taking up more back-end coding stories and expand your connection beyond the Redcard team.

The Redcard platform migration from TSYS to Fiserv will involve a significant amount of work in 2023, providing you with ample opportunities to improve your technical and leadership skills. I encourage you to continue seeking ways to enhance your skills and collaborate with the team to make the product more efficient and stable. Share your knowledge with the team and others and learn about other products in the Redcard space. Thank you for your technical contributions and the outcomes you have achieved. I am thrilled to have you on my team

Team Member Overall Evaluation

Comment:
Section 1: Summarize 2022 (A Look Back)
Purpose: Reflect on accomplishments, opportunities, etc.

- **Drive**: Quickly onboarded to the team and understood products like Redcard Statements and NCOA at a high level.
  Deep dived into the architecture of NCOA product and created a video demonstration of my understanding.
  Showed enthusiasm in learning various products like Kafka, programming languages like Kotlin and Java, Micronaut framework, MinIO, mockyeah, Toss and tools like Grafana and Kibana
  Migrated five critical Kafka topics from legacy cluster to dedicated cluster that resulted in 100% improvement in resolving cluster related issues.
  Deep dived into the code base of NCOA which helped to take up the development tasks and complete them on time
  Created volume and error metrics, reports and dashboards for NCOA using tools like Grafana.

- **Connection:** Established a good rapport with all the team members.
  Team has been extremely supportive, which helped me understand the existing setup and ramp up quickly.
  Had a GTKY with the product owner, OPT team and all the team members.
  Attended demo days which helped to build connections outside of the team and exposure to the upcoming technologies and products
  Attended EYI meetings which helped me to know other teams and learn various topics.

- **Inclusivity:** Designed and developed an on-boarding document, video demos for account services team that resulted in 2x reduction in on-boarding time.
  Supported new team member by guiding on technical and functional queries.
  Documented learnings from production support issues in the form of a KB article.

- **Learning and Development:** Learning programming languages like Kotlin, Java and Micronaut framework in layers and diving deep in each of them.
  Leaning front end JavaScript libraries like Praxis(ReactJS) for my 50 days of learning.
  Shared all my learnings on a Git repository.

Section 2: Goals for 2023 (A Look Forward)
Purpose: Summarize your business and development goals for the year ahead.

- Contribute more on the product development tasks and build Rest APIs
- Extend shoulder to shoulder problem solving with the team.
- Continue with my learning journey and share my experiences with the team.

Acknowledgement

Employee

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