

# Learning Journal



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**Course:** Software Project Management

**Journal URL:** [https://github.com/gangasingh0001/SOEN\\_6841\\_Learning\\_Journal](https://github.com/gangasingh0001/SOEN_6841_Learning_Journal)

**Week 5: Feb 18 to March 9**

## **Key Concepts Covered This Week:**

I delved into various aspects of project closure, iterative model management, lessons learned, and resource release.

I learned about the importance of wrapping up a project effectively. It highlighted the significance of delivering final deliverables to the customer, updating project documentation, and archiving project data for future reference. The chapter emphasized the need for meticulous source code management and project data management to ensure smooth closure. Some important topics that I found more interesting are as below.

### **1. Measure Resource Utilization:**

- Resource utilization evaluates how efficiently available resources are utilized within an organization, often assessed at a program or business line level.
- For example, a software service company with 80 IT staff members has 95% resource utilization across five active projects, indicating efficient resource allocation.

### **2. Measure Resource Loading:**

- Resource loading tracks the allocation of project work hours to resources and compares them with actual hours worked.
- If a resource is assigned 20 hours of work but completes 25 hours, their resource utilization is 125%, indicating potential overloading.

### **3. Monitor Skills and Knowledge of Project Team:**

During project planning, resources are matched to tasks, and any skill gaps are addressed with training plans.

### **4. Monitor Risks:**

Every project task carries inherent risks, such as faulty designs or inadequate testing, which may lead to delays or other issues.

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## **Reflections on Case Study/Course Work:**

The case study provided valuable insights into real-world project closure scenarios. It illustrated the challenges faced during the closure phase and how effective planning and resource allocation can mitigate risks. The example of feature prioritization in iterative model closure shed light on the importance of strategic decision-making to meet project objectives.

The insights gained from the case study resonated with the course content, particularly the emphasis on prioritizing tasks, managing resources efficiently, and documenting lessons learned for continuous improvement. Our focus shifts to the crucial aspect of project and iteration control and monitoring. As our vendor follows a structured approach with major and minor software releases aligned with yearly project plans and iterations, the execution phase inevitably encounters various challenges such as internal issues and external risks. Fortunately, our project team is equipped with contingency plans to address these contingencies. Weekly iteration review meetings, spearheaded by the project manager and attended by team members, serve as platforms to preemptively tackle emerging issues and risks.

After that, I delve into project and iteration closure at our SaaS vendor, where released resources transition to future projects while project documents and source code are archived in a read-only branch of the configuration management system for knowledge management and lessons learned.

## **Collaborative Learning:**

Throughout the week, I collaborated with my roommate for the discussions to enhance my understanding of project closure processes and best practices. Sharing experiences and brainstorming solutions to hypothetical scenarios for resource leveling.

Resource leveling is a project management technique used to ensure that resources are allocated efficiently without overloading or underutilizing them. It involves adjusting the project schedule to balance resource demand with resource availability, smoothing out peaks and troughs in resource utilization.

By redistributing tasks and adjusting timelines, resource leveling helps prevent resource conflicts and optimizes project efficiency. Collaborative group activities facilitated a deeper exploration of the challenges associated with project closure and encouraged creative problem-solving approaches.

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## **Further Research/Readings:**

Supplementary readings explored this week provided additional insights into project closure strategies and techniques. Earned Value Management (EVM) serves as a critical tool in project management, enabling managers to gauge the health of a project by juxtaposing actual performance against pre-established plans. By comparing the budget and schedule outlined with the real-time expenditures and progress, EVM provides a quantifiable measure of project performance.

## **Adjustments to Goals:**

Reflecting on the goals set for the previous week, I acknowledge the need to refine my understanding of project closure processes and iterative model management. Incorporating insights gained from the case study and collaborative discussions, I aim to strengthen my knowledge and skills in effectively closing out projects and managing iterative development models. Additionally, I plan to explore further resources recommended by the course to deepen my understanding of project management principles.