

Membership Application and Agreement

Personal Information

Last name: First name(s): Title:

Home Address:
..... Post Code:

Tel: (Home): (Mobile):

e-mail address:

Referrered by: DOB:

Membership Information

BUSINESS ☐ Name of company: Job Title:

SINGLE ☐ JOINT ☐ Name of linked member: DOB:

PREMIER GOLD ☐ GOLD ☐ SILVER ☐

Payment Terms

ANNUAL SINGLE PAYMENT

If subscribing annually and taking advantage of the 13-months for the price of 12 offer, your annual payment is non-refundable.

6 MONTHS SINGLE PAYMENT

If subscribing to a six months agreement, your subscription can be canceled at the end of your six month contract by giving us a minimum of ONE month notice in writing.

MONTHLY SINGLE PAYMENT

If subscribing to a month by month membership agreement, your subscription will be canceled automatically. You do not need to give a notice in writing.

Full Payment Method

Annual Payment Amount \$

TOTAL PAYMENT Renewal \$

Date

OFFICE USE

Memb. No 1:

Memb. No 2:

Date Paid:

Staff Name:

Payment - Cash / Cheque / Access / Visa / Amex

Application and Agreement Terms

ONE full calendar months notice are required in writing to cancel your membership agreement. If handing written notice into the Spa, you must obtain a receipt which will act as your confirmation - email cancellation requests will be responded within 7 business days. If the financial Terms and Conditions of membership are broken, outstanding monies must be paid direct to the Spa within 30 days of initial notification. The company Terms and Conditions of Spa Membership form part of this agreement (see reverse), and you should take time to read and understand these.

I/We agree to be bound by the Terms and Conditions of Spa Membership and understand that the Spa accepts no responsibility for accident, injury or misadventure caused or suffered by members or guests on the Spas premises however caused, save only to the extent caused by the willful default or negligence of the Spa, its servants or agents.

Membership Cards Issued: YES / NO Members Initials: /

Please ensure you have read and understand the full terms and conditions of Spa membership before signing this agreement.

Head Members Signature Print: Signature:

Linked Members Signature Print: Signature:

Terms and Conditions of Spa Membership

Membership Application and Payment Option

This agreement is between yourself – the member – the company. To become a member of the Spa, you must complete a Membership Application and Agreement. You will need to provide a form of identification, proof of address and be asked to have a photograph taken.

- The Spa has the right to reject any application without giving any reason for doing so; in such cases any monies will be immediately refunded.
- You must advise us immediately of any change of personal details.
- The Spa reserves the right to offer short term memberships.
- Commencement of membership will be from the date of payment.
- Payments may be made by on line or direct debit payable in advance. You will be required to complete a direct debit form available from the Spa, and you are obliged to make the payments in line with your membership agreement.
- Membership may be withdrawn at any time at the discretion of the Spa Manager.
- Membership of a specific company Spa entitles the member to use other company Spa facilities. Please arrange with your own Spa Manager.
- Full details of membership types and tariff are set out on the Spa tariff and are reviewed annually.
- On an annual basis all Membership rates may increase, and the new rates will come in to force on the 1st January each year. If your membership rates are due to be increased by more than 5%, we will give at least 30 days written notice of the change, as well as displaying a sign on the advertisement. If you have signed a 12-month membership agreement, and your fees are increased by over 5%, you can cancel your membership by giving us one full calendar months notice. If paying annually, your membership fees will not change until your membership is renewed.
- Membership types are offered on either a Premium, Gold or Silver Membership, please refer to our website to see the options available.

Membership Agreement and Cancellation Policy

- If joining on an annual single payment option, all payments are non-refundable.
- One full calendar months notice are required in writing addressed to the Spa Manager to cancel your membership subscription. If the notification of cancellation falls outside of two full calendar months, the notice will begin from the 1st of the month after we have received your notice.
- If handing written notice in to the Spa, you must obtain a receipt which will act as proof of confirmation. It is the responsibility of the Spa Member to ensure that a receipt is obtained.
- Email cancellation requests will be responded to within 7 days which will act as proof of cancellation. If you have not received confirmation within 7 days, you must immediately let the Spa Manager know.
- If you are on a 12-month membership agreement, your subscription can be canceled at the end of your 12-month contract by giving us a minimum of one calendar month notice in writing, although your notice must end at the end of your 12-month membership agreement.
- If the financial Terms and Conditions of membership are broken, outstanding monies must be paid direct to the Spa within 30 days of the initial notification.
- Direct debit members will automatically have their membership renewed - annual members will be contacted in writing to renew their memberships.
- Refunds relating to non-attendance will not be considered.
- Membership is non transferable regardless of any circumstance.
- A membership freeze option may be available for long term illness, although these are at the discretion of the Spa Manager on presentation of a doctor's note.
- Requests for refunds or extensions post illness will not be considered.

Important – Use of your Information

The information held about you by Credit Reference Agencies may be linked to records relating to any person with whom you are linked financially. Read the Use of Associated Records below before you sign.

We may instruct a third party company to search your records at Credit Reference Agencies who will add a 'Footprint' of this search to their record about you. This and other information about you and those with whom you are linked financially may be used to make decisions about credit and credit related services. You have a legal right to these details. You have the right to receive a copy of the information we hold about you if you apply to us in writing.

Use of Associated Records

We may search records at Credit Reference Agencies which may be linked to records relating to your spouse/partner or other persons with whom you are linked financially and other members of your household. For the purposes of this agreement, you may be treated as financially linked and you will be assessed with reference to 'associated' records.

Please refer to the Spa website for full details on our Premium & Club Membership, Spa members Discount.

Spa and Facilities

- Full instructions for use of the sauna and steam room are displayed in view of the facilities, but please remember for health and safety reasons:
- Members and their guests must shower before entering, and in between use of the wet-side facilities.
- Do not use the Sauna and Steam Room if you are pregnant.
- It is the responsibility of members and guests to check that they are in an appropriate state of health to undertake activities. Members must report any medical condition or injury to staff.
- All users of the spa must wear appropriate clothing.
- You are responsible for monitoring your own health and physical condition. If you suffer any unusual symptoms, you must immediately stop your activity and inform a member of staff.
- No children under the age of 14 years to be admitted to the facilities unless accompanied by an adult who is responsible for the conduct and safety of the child throughout their visit.
- Children under the age of 14 years are not allowed to enter the sauna, steam room or unless accompanied by a responsible adult.

- **Guests**
- Premier Gold Members are entitled to be accompanied by no more than one guest and are responsible for payment of the appropriate charges in the Spa and must complete a registration form at the reception desk, prior to using the facilities.
- The Spa has the right to refuse admission.
- Members are responsible for the conduct of their guests whilst on the Spa's premises, and must ensure that their guests comply with the Spa's terms and conditions of membership.

Security and Safety

- Instructions for all facilities are posted in plain view and must be complied with at all times. The owner shall not be liable for the consequences of a user failing to follow such instructions.
- There are planned procedures for all emergencies, please follow the instructions of the Spa team.
- Members should not use the Spa whilst under the influence of alcohol, and should check with their Doctor before using the Spa if taking any medication.
- Members and their guests are advised in the interest of security not to leave money or valuables in the Spa. The owner does not accept liability for loss or damage to personal property of those using the Spa facilities.
- Gangnam spa will not be responsible for items mislaid in the Spa.
- By their membership, members accept and agree to be bound by the terms and conditions of the Spa.
- Members and their guests use the facilities at their own risk. It is the responsibility of those using the facilities to ensure that they are fit and healthy to do so.
- The owner and its employees will not be liable in any way for the loss or damage to the property of members or guests, or for personal injury to, or death of any member or guest, except to the extent that such personal injury or death arises from the willful act, neglect or default of the owner or any of its employees or agents.
- Please use the Spa designated car parking area. Parking is free of charge. Cars parked on the premises and all contents are left at members' own risk.

Miscellaneous

- Only food and drink supplied by the Spa may be consumed on the premises.
- Please respect the relaxation time of other members - mobiles to be switched off in designated areas of the Spa, if required for an emergency please leave your mobile on silent