

Ganraj Dol

System Administrator

Skilled in troubleshooting and resolving technical issues . Detail oriented with an analytical bent of mind and possess positive attitude.



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Karad, Maharashtra

02 December, 1997

WORK EXPERIENCE

System Administrator

Infinity Data Technologies Pvt.Ltd. Pune.

02/2023 - 06/2024

Achievements/Tasks

- In Depth Knowledge of OS, Hiren's Boot Installation Configuration and Formatting.
- Knowledge of Outlook installation, Configuration, Upgrading and Maintaining OST, PST Backup and Restore and Creating Archive.
- Good Knowledge of Active Directory Creating User, Profile, Permissions and Group policy.
- Knowledge of Server DHCP, DNS, HTTP, HTTPS, FTP, SMTP.
- Managing Office 365 & the Admin Center also Asset Management.
- Installing and troubleshooting VPN software.
- Installing and Managing the Trellix(McAfee) , Kaspersky Antivirus Software.
- Managing WatchGuard Application Used For Firewall(M270).
- Knowledge of Hyper-V , VDI (Azure Virtual machine) Support, Knowledge of VMware , Azure services and subscriptions.
- Knowledge of Ruckus Wifi routing , Fortinet firewall, VPN

Project Trainee

Alfa Laval India Pvt Ltd - Global IT Delivery Center

03/2022

Achievements/Tasks

- Handling And Troubleshooting the issues of IT products like: Desktop, Laptop ,Printer Etc.
- Create And Delete PC's Through Service Now.
- Resolving Users Problems Which Occurs in Microsoft 365.
- Log Cases to Dell Support.
- Manage Inventory (IT assets)
- Monitoring Tickets Through Service Now.
- MFA Configuration
- Installation and troubleshooting of Citrix.
- Network troubleshooting.
- Kaspersky antivirus management

EDUCATION

Master of Computer Applications(MCA)

Yashwantrao Mohite Institute of Management, Malkapur, Karad affiliated to Bharati Vidyapeeth (Deemed To Be) University, Pune.

07/2021

9.50 CGPA

Bachelor of Computer Applications(BCA)

Yashwantrao Mohite Institute of Management, Malkapur, Karad affiliated to Bharati Vidyapeeth (Deemed To Be) University, Pune.

07/2019

9 CGPA

SKILLS

Technical Support

Windows server

Active Directory

Troubleshooting

Firewall

Network Monitoring

User Account Management

Virtualization

Security and Monitoring

Hardware Management

Automation and Scripting

Linux

File server

Backup and recovery

Hyper-v

VPN

CERTIFICATES

- Field Technician Computing And Peripherals (2022)
- Data Science With Python course from Technogeeks ,Pune (2021)
- Microsoft Outlook Ultimate Guide (2023)
- File & Folder Management Using Powershell (2023)
- Certified Azure Fundamentals (AZ-900) (20th April 2024)
- Certified Azure Associate (AZ-104)

LANGUAGES

Marathi

Native or Bilingual Proficiency

Hindi

Full Professional Proficiency

English

Professional Working Proficiency