Ganraj Dol

Karad, India 415110

8149483859 ganrajdol77@gmail.com

PROFESSIONAL SUMMARY

Detail-oriented IT specialist experienced in managing systems and implementing DevOps practices, recognized for problem-solving skills and a proactive mindset

EXPERIENCE

DEVOPS TRAINEE INTERN | 01/2025 to Current
Hisan Labs Pvt Ltd. - Pune, India (Remote)

- Managing **AWS** services including **EC2, S3, IAM, VPC**, and **CloudWatch**.
- Working with **Docker** for containerization and building custom **images**.
- Deploying and administering applications on **Kubernetes** (writing and maintaining **manifest** files, setting up clusters, managing **pods).**
- Creating and maintaining **CI/CD** pipelines using **Jenkins** for automated deployments.
- Administering **Linux** environments and performing system-level troubleshooting.
- Managing source code repositories and version control using **Git** and **GitHub**.
- Managing and analyzing **logs** for debugging and performance improvements.
- Handling **tickets/incidents** and providing timely resolution to support project operations.
- Supporting development teams by providing **infrastructure** and **deployment** assistance.
- Assisting in **backup, recovery**, and **security** practices for cloud and on-prem resources.
- Implementing security best practices, including network **security groups**, IAM policies, and encryption.

SYSTEM ADMINISTRATOR | 02/2023 to 06/2024
Infinity Data Technologies Pvt.Ltd. Pune - Pune

- Performed **OS** installation, configuration, formatting, and troubleshooting using tools like **Hiren's** Boot.
- Installed, configured, and upgraded **Microsoft Outlook**, including OST/PST backup, restore, and archive management.
- Managed **Active Directory**, including user creation, profile setup, permissions, and Group Policy administration.
- Configured and maintained **DHCP, DNS, HTTP/HTTPS, FTP, and SMTP** servers.
- Administered **Office 365 and Admin Center**, including user management.
- Installed, configured, and troubleshot **VPN software** for secure remote access.
- Deployed and managed **antivirus solutions** such as Trellix (McAfee) and Kaspersky for endpoint security.
- Managed **WatchGuard Firewall (M270)** for network security, rules, and policies.
- Deployed and supported **virtualization technologies** including Hyper-V and VMware
- Handled **Azure services and subscriptions**, ensuring availability and access management.
- Configured and maintained **Ruckus Wi-Fi routing** and **Fortinet firewall with VPN** for secure connectivity

PROJECT TRAINEE | 03/2022 to 09/2022
Alfa Laval India Pvt Ltd - Global IT Delivery Center - Pune

- Create And Delete PC's Through **Service Now**.
- Resolving Users Problems Which Occurs in **Microsoft 365.**
- Log Cases to **Dell Support**.
- Manage Inventory (IT assets)
- Monitoring Tickets Through **Service Now**.
- **MFA** Configuration
- Installation and troubleshooting of **Citrix**.
- Network troubleshooting.
- **Kaspersky** antivirus management

SKILLS

- AWS (EC2, S3, IAM, CloudWatch)
- Jenkins (CI/CD)
- Linux Administration
- Virtualization (Hyper-V)
- Backup & Recovery
- Security & Access Management
- Docker & Kubernetes
- Scripting (Shell/Python basics)
- Windows Server & Active Directory
- VPN & Firewall Management
- Network Monitoring & Troubleshooting
- Log Monitoring & Analysis

EDUCATION

Yashwantrao Mohite Institute of Management - Karad | Master of Computer Applications(MCA)
11/2021
- affiliated to Bharati Vidyapeeth (Deemed To Be) University, Pune.
- GPA: 9.50 CGPA

Yashwantrao Mohite Institute of Management - Karad | Bachelor of Computer Applications(BCA)
07/2019
- affiliated to Bharati Vidyapeeth (Deemed To Be) University, Pune.
- GPA: 9 CGPA

CERTIFICATES

- Certified Azure Associate (AZ-104)
- Certified Azure Fundamentals (AZ-900)

LANGUAGES

Marathi Native or Bilingual Proficiency

Hindi Full Professional Proficiency

English Professional Working Proficiency

PERSONAL DETAILS

Date of Birth: 02/12/1997

Nationality: Indian

Marital Status: Single