

# GANRAJ DOL

## PROFESSIONAL SUMMARY

Skilled in troubleshooting and resolving technical issues . Detail oriented with an analytical bent of mind and possess positive attitude.

## EXPERIENCE

**Devops Trainee Intern, 01/2025 to Current**

**Hisan Labs Pvt Ltd. - Pune, India (Remote)**

- Managing AWS services including EC2, S3, IAM, VPC, and CloudWatch.
- Working with Docker for containerization and building custom images.
- Deploying and managing applications on Kubernetes (writing and maintaining manifest files, setting up clusters, managing pods, services, and deployments).
- Creating and maintaining CI/CD pipelines using Jenkins for automated deployments.
- Administering Linux environments and performing system-level troubleshooting.
- Managing and analyzing logs for debugging and performance improvements.
- Handling tickets/incidents and providing timely resolution to support project operations.
- Supporting development teams by providing infrastructure and deployment assistance.
- Assisting in backup, recovery, and security practices for cloud and on-prem resources.

**System Administrator, 02/2023 to 06/2024**

**Infinity Data Technologies Pvt.Ltd. Pune - Pune**

- Performed OS installation, configuration, formatting, and troubleshooting using tools like Hiren's Boot.
- Installed, configured, and upgraded Microsoft Outlook, including OST/PST backup, restore, and archive management.
- Managed Active Directory, including user creation, profile setup, permissions, and Group Policy administration.
- Configured and maintained DHCP, DNS, HTTP/HTTPS, FTP, and SMTP servers.
- Administered Office 365 and Admin Center, including user management and asset tracking.
- Installed, configured, and troubleshot VPN software for secure remote access.
- Deployed and managed antivirus solutions such as Trellix (McAfee) for endpoint security.
- Managed WatchGuard Firewall (M270) for network security, rules, and policies.
- Deployed and supported virtualization technologies including Hyper-V and VMware

## CONTACT

**Address:** Karad

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## SKILLS

- AWS (EC2, S3, IAM, CloudWatch)
- Docker & Kubernetes
- Jenkins (CI/CD)
- Scripting (Shell/Python basics)
- Linux Administration
- Windows Server & Active Directory
- Virtualization (Hyper-V)
- VPN & Firewall Management
- Backup & Recovery
- Network Monitoring & Troubleshooting
- Security & Access Management
- Log Monitoring & Analysis

## CERTIFICATES

- Certified Azure Associate (AZ-104)
- Certified Azure Fundamentals (AZ-900)

## PERSONAL DETAILS

**Date of Birth:** 02/12/1997

**Nationality:** Indian

**Marital Status:** Single

- Handled Azure services and subscriptions, ensuring availability and access management.
- Configured and maintained Ruckus Wi-Fi routing and Fortinet firewall with VPN for secure connectivity

**Project Trainee, 03/2022 to 09/2022**

**Alfa Laval India Pvt Ltd - Global IT Delivery Center - Pune**

- Create And Delete PC's Through Service Now.
  - Resolving Users Problems Which Occurs in Microsoft 365.
  - Log Cases to Dell Support.
  - Manage Inventory (IT assets)
  - Monitoring Tickets Through Service Now.
  - MFA Configuration
  - Installation and troubleshooting of Citrix.
  - Network troubleshooting.
  - Kaspersky antivirus management
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## EDUCATION

**Master of Computer Applications(MCA), 2021**

**Yashwantrao Mohite Institute of Management** - Karad

- Bharati Vidyapeeth University, Pune.
- 9.50 CGPA

**Bachelor of Computer Applications(BCA), 2019**

**Yashwantrao Mohite Institute of Management** - Karad

- Bharati Vidyapeeth University, Pune.
  - 9 CGPA
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## LANGUAGES

Marathi

Hindi

English

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