# **Application Layer**

CS5700 Fall 2019

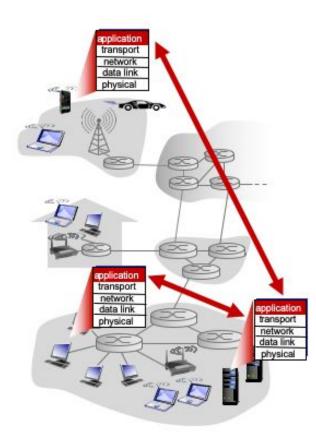
### Agenda

- Principles of network applications
- DNS
- Web and HTTP
- CDN
- SMTP
- DHCP

## Principles of network applications

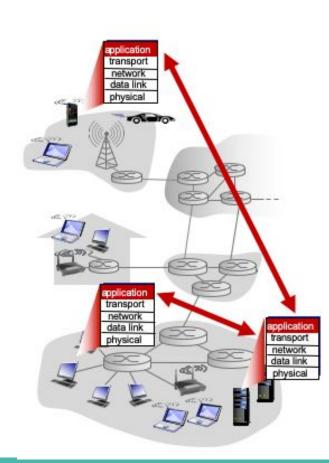
### Principle - intelligence at the edge

- Internet does not provide services. It only provides communication.
- Application programs provide all services.



### Principle - intelligence at the edge

- Write application programs that
  - Run on hosts
  - Communicate over network
- No need to change network core
  - Network core devices do not run user applications



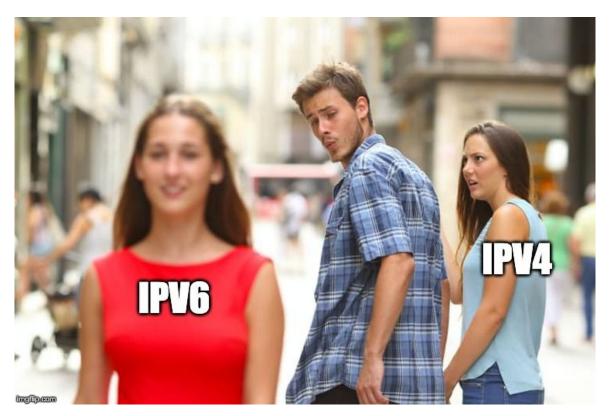
### Principle - intelligence at the edge

- Web
- Email
- Network games
- Streaming videos (Youtube, Netflix, Hulu, etc.)
- Realtime video conferencing
- Social networking
- ...
- All require no change at the network core

### Why is it a good principle?



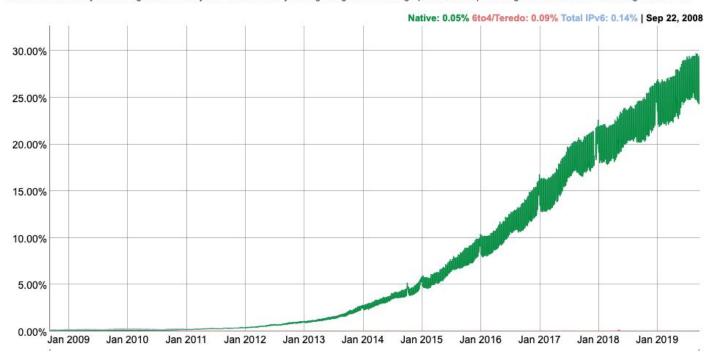
### How long does it take us to adopt IPv6?



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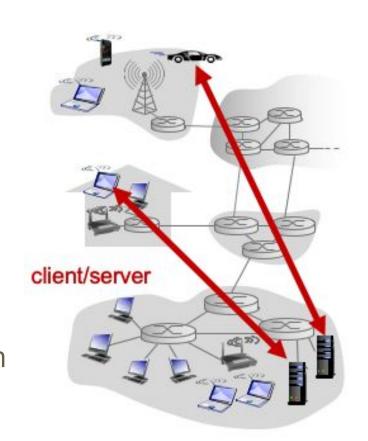
#### **IPv6 Adoption**

We are continuously measuring the availability of IPv6 connectivity among Google users. The graph shows the percentage of users that access Google over IPv6.



#### **Client-server architecture**

- Server
  - Always-on host
  - Permanent IP address
  - Data center for scaling
- Client
  - Communicate with server
  - May have dynamic IP address
  - Do not communicate directly with each other



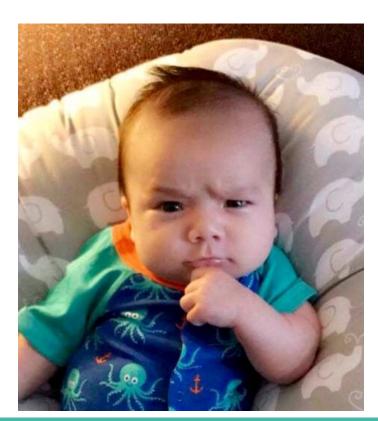
### **Transport layer service model - TCP**

- Reliable data transfer
  - No loss, in-order
- Flow control: sender won't overwhelm receiver
- Congestion control: throttle sender when network is overloaded
- Connection oriented: setup required between client and server

### **Transport layer service model - UDP**

- Unreliable data transfer
  - Loss, out-of-order, duplicate
- That's it!

### Any service you'd like transport layer to have?



#### Other important services

- Timing (aka bounded latency)
  - E.g. Internet telephony, interactive games
- Throughput
  - E.g. multimedia
- Security
  - Encryption, data integrity, etc.
- ...
- None of the above is provided in transport layer! :(

## DNS

### **DNS - domain name system**

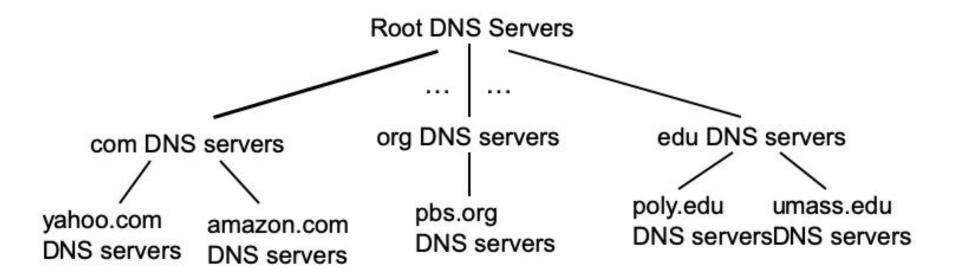
- Important piece of Internet infrastructure
- Runs at the application layer
- Translate human-readable names into IP addresses
- Distributed database
  - Centralized DNS doesn't scale!

#### DNS

- Names are hierarchical
- Each name divided into segments by period char
  - Read as "dot"
- Most significant segment is on the right
- Rightmost segment known as a top-level domain (TLD)
- E.g. neu.edu

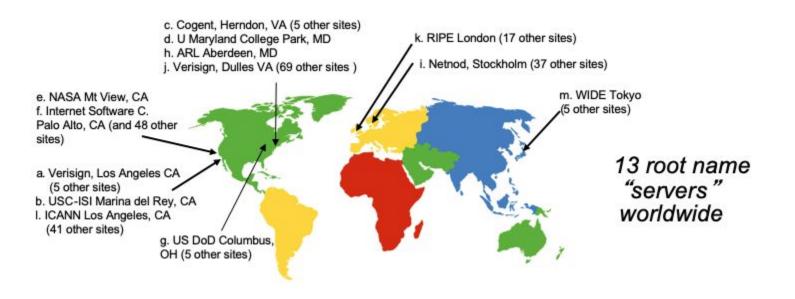
#### **DNS** - hierarchical database

How do you get IP address for www.neu.edu?



#### **DNS** - root name servers

- 13 logical root name servers. ([a-m].root-servers.net)
- Provide which TLD name server to ask next



#### **DNS - TLD name servers**

- Responsible for com, org, net, edu, ..., and all top-level country domains
- Provide which authoritative name server to ask next

#### **DNS** - authoritative name servers

- Organization's own name servers
- Provide authoritative hostname to IP mappings for organization's named hosts

#### **Summary so far...**

- How many DNS queries you need?
  - 1 for root name server
  - 1 for TLD name server
  - 1 for authoritative name server
- Is there any issue?

### Too slow!!

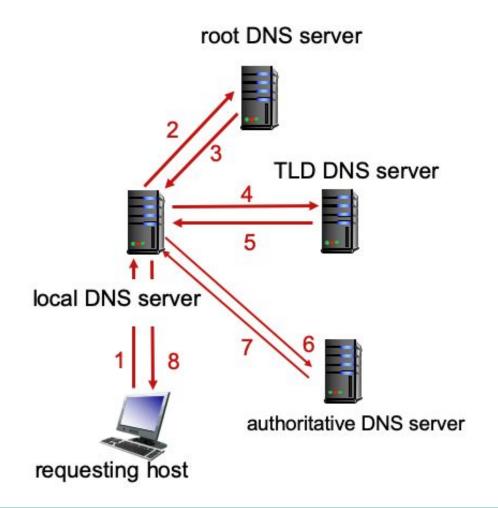


#### **DNS** - local name server

- Does not belong to hierarchy
- Each ISP (residential ISP, company, university) has one
- When host makes DNS query, query is sent to its local name server
  - Acts as proxy, forwards query into hierarchy
  - Has local cache of recent name-to-address map

### Put all together

Can you see this is more efficient?



### **DNS** - caching

- Cache entries timeout after TTL
  - What is reasonable TTL? Who decide?
- TLD name servers typically cached in local name servers
  - Thus root name servers not often visited
- Cached entries may be out-of-date

#### **DNS** records

DNS: distributed db storing resource records (RR)

RR format: (name, value, type, ttl)

#### type=A

- name is hostname
- value is IP address

#### type=NS

- name is domain (e.g., foo.com)
- value is hostname of authoritative name server for this domain

#### type=CNAME

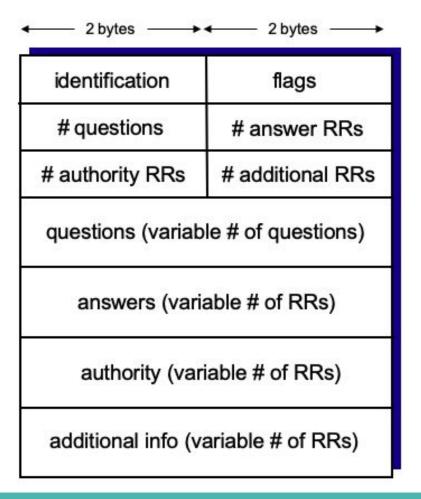
- name is alias name for some "canonical" (the real) name
- www.ibm.com is really servereast.backup2.ibm.com
- value is canonical name

#### type=MX

 value is name of mailserver associated with name

### **DNS** - message format

- Both query and reply messages have the same format
- Flags:
  - Query or reply
  - Recursion desired
  - Recursion available
  - Reply is authoritative



#### DNS

Is DNS using TCP or UDP as transport layer protocol?



#### **Demo wireshark**



### **Inserting records into DNS**

- New startup "Network Utopia"
- Register name networkutopia.com at DNS registrar
  - Provide names, IP addresses of authoritative name server (primary and secondary)
  - Registrar inserts two RRs into .com TLD name server (networkutopia.com, dns1.networkutopia.com, NS) (dns1.networkutopia.com, 10.1.1.1, A)
- Create type A record for <a href="www.networkutopia.com">www.networkutopia.com</a> in authoritative name server.

## **Web and HTTP**

### What's in a web page?

- Web page consists of objects
- Object can be HTML file, JPEG image, JS file, etc.
- Web page consists of base HTML file which includes several referenced objects
- Each object is addressable by a URL

```
www.someschool.edu/someDept/pic.gif

host name path name
```

#### **HTTP overview**

- HyperText Transfer Protocol
- Client: browser requests, receives, and display Web objects
- Server: Web server sends objects in response to requests



#### **HTTP overview**

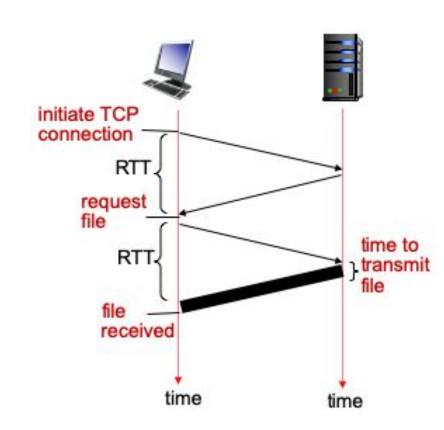
- Uses TCP as transport layer protocol
- Server uses well-known port 80
- HTTP is "stateless"
  - Server maintains no information about past client requests

#### **HTTP connections**

- Non-persistent HTTP
  - At most one object sent over a TCP connection
    - Connection then closed
  - Downloading multiple objects required multiple connections
- Persistent HTTP
  - Multiple objects can be sent over single TCP connection

## **HTTP** response time

- One RTT to initiate TCP connection
- One RTT for HTTP request and first few bytes of HTTP response to return
- File transmission time



# What's the response time using persistent HTTP?

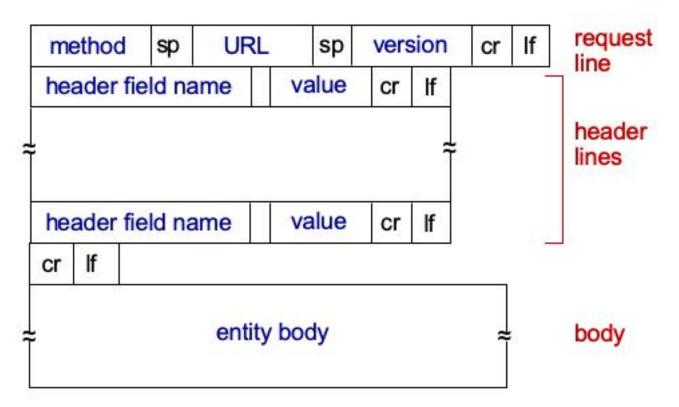


## HTTP request message

ASCII (human-readable format)

```
carriage return character
                                                   line-feed character
request line
(GET, POST,
                     GET /index.html HTTP/1.1\r\n
                     Host: www-net.cs.umass.edu\r\n
HEAD commands)
                     User-Agent: Firefox/3.6.10\r\n
                     Accept: text/html,application/xhtml+xml\r\n
            header
                     Accept-Language: en-us, en; q=0.5\r\n
              lines
                     Accept-Encoding: gzip, deflate\r\n
                     Accept-Charset: ISO-8859-1,utf-8;q=0.7\r\n
                     Keep-Alive: 115\r\n
carriage return,
                     Connection: keep-alive\r\n
line feed at start
                     \r\n
of line indicates
end of header lines
```

## **HTTP** request message



## **Method types**

- *GET*: request a document; server responds by sending status information followed by a copy of the document
- **HEAD**: request status information; server responds by sending status information, but not the document
- POST: sends data to a server; the server appends the data to a specified item
- **PUT**: sends data to a server; the server uses the data to completely replace the specified item

## HTTP response message

```
status line
(protocol
               *HTTP/1.1 200 OK\r\n
status code
                Date: Sun, 26 Sep 2010 20:09:20 GMT\r\n
status phrase)
                Server: Apache/2.0.52 (CentOS) \r\n
                Last-Modified: Tue, 30 Oct 2007 17:00:02
                  GMT\r\n
                ETag: "17dc6-a5c-bf716880"\r\n
     header
                Accept-Ranges: bytes\r\n
       lines
                Content-Length: 2652\r\n
                Keep-Alive: timeout=10, max=100\r\n
                Connection: Keep-Alive\r\n
                Content-Type: text/html; charset=ISO-8859-
                  1\r\n
                \r\n
                data data data data ...
 data, e.g.,
 requested
 HTML file
```

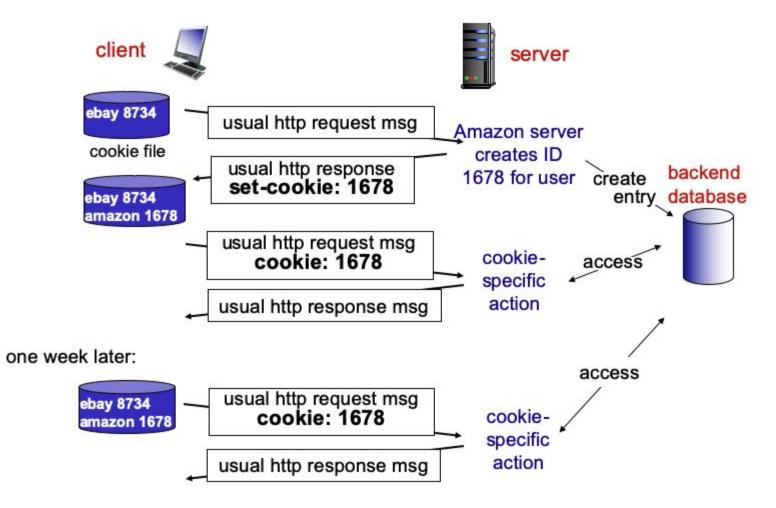
## **HTTP** response status codes

- Appears in the first line
- Some sample codes:
  - o 200 OK
  - 301 Moved Permanently
  - 400 Bad Request
  - 404 Not Found
  - 505 HTTP Version Not Supported

#### **Cookies**

- Cookie header line of HTTP response message
- Cookie header line in next HTTP request message
- Cookie file kept on user's host, managed by user's browser
- Back-end database at server side

### **Cookies**

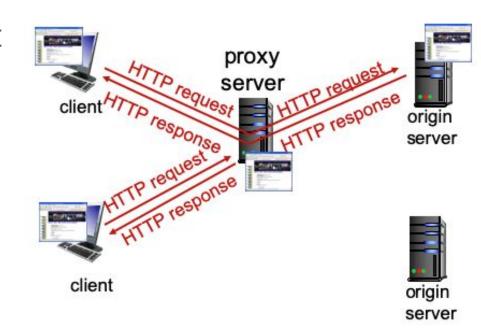


#### **Cookies**

- What cookies can be used for
  - Authorization
  - Shopping carts
  - Recommendations
  - Ads
- Privacy
  - Cookies permit sites to learn a lot about you
  - You may supply name and email to sites

## Web proxy server

- Goal: satisfy client request without involving origin server
- Browser sends all HTTP requests to proxy
  - Hit, return object.
  - Miss, request from origin server



## Web proxy server

Proxy acts as both client and server

Typically proxy is installed by ISP (university, company,

etc.)

What are the benefits?

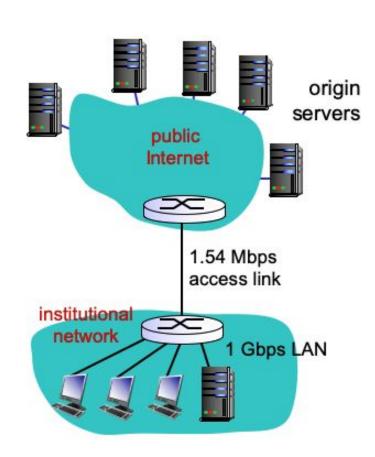


## Web proxy server

- Benefits
  - Reduce response time for client request
  - Reduce traffic on an institution's access link
  - Better user experience and save money

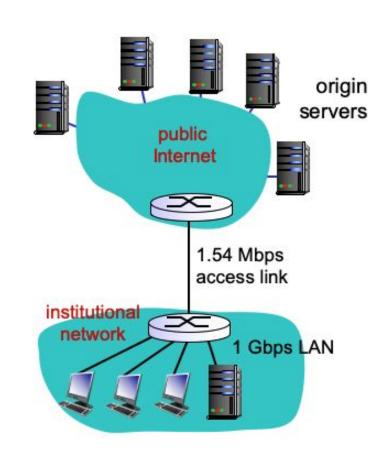
#### Some calculation

- Assumptions
  - Avg object size: 100K bits
  - Avg request rate from browsers to origin server: 15/sec
  - Avg data rate: 100K bits \* 15/sec = 1.50 Mbps
  - RTT from institutional router to origin server: 2 sec
  - Access link data rate: 1.54 Mbps
  - Local network data rate: 1 Gbps



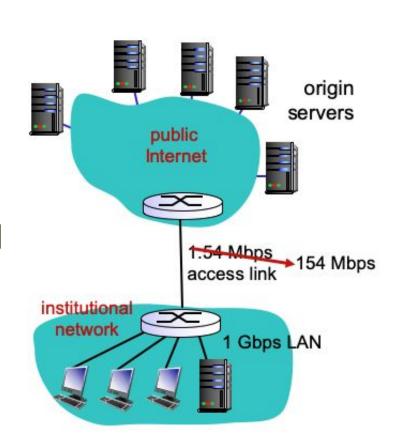
#### Some calculation

- Consequences
  - LAN utilization1.5 Mbps / 1 Gbps = 15%
  - Access link utilization1.5 Mbps / 1.54 Mbps = 97%
    - What happens in this case?
  - What is the total delay? Is it good user experience?



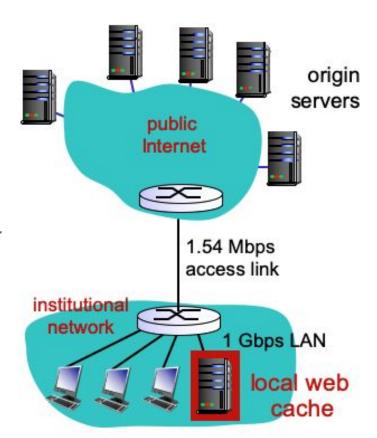
#### **Solution I**

- Fatter access link
- Access link utilization:1.5 Mbps / 154 Mbps = 9.7%
- What's the total delay? Is it good user experience?
- Money solves everything?



#### **Solution II**

- Assume hit rate is 40%
- Access link utilization:1.5 Mbps \* 60% / 1.54 Mbps = 58%
- What's the total delay?
   60% \* (delay from origin server) + 40% \*
   (delay from proxy)



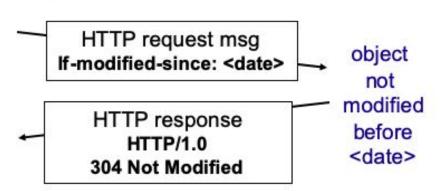


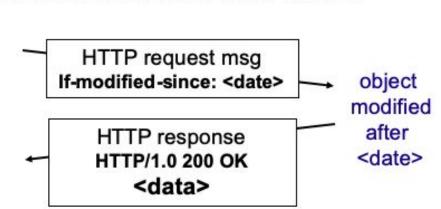




#### **Conditional GET**

 Goal: don't send object if cache has up-to-date version

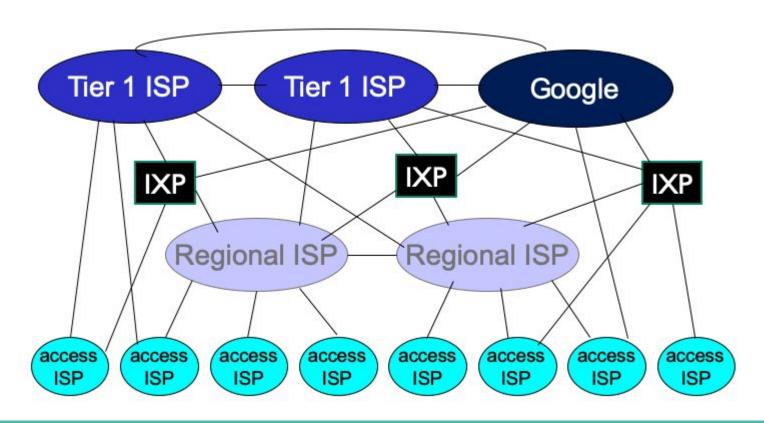






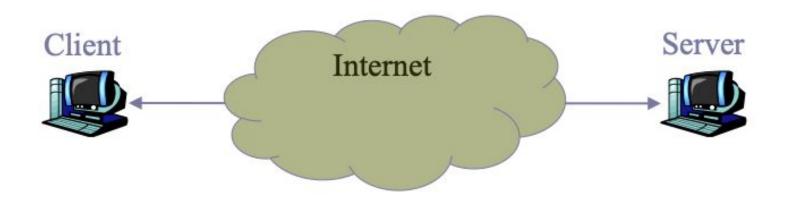
# **CDN**

#### **Review structure of the Internet**



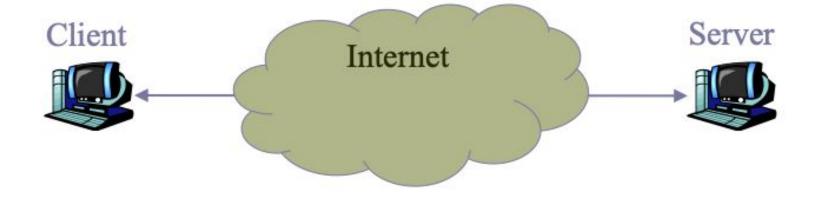
#### Serve web content

 Why not a single server for web content? (e.g. Google search or Youtube)



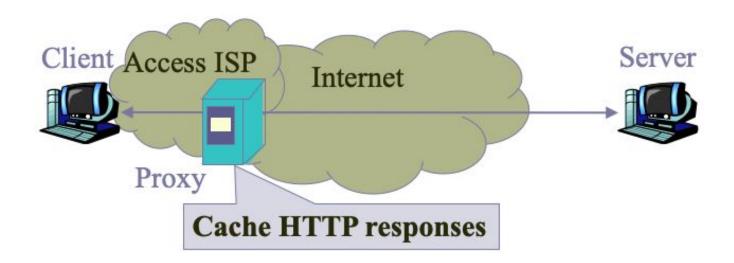
## Single web server

- Single point of failure
- Easier to be overloaded
- Long latency
- etc.



## What about ISP proxy caching?

Does this solve the single server issues once for all?



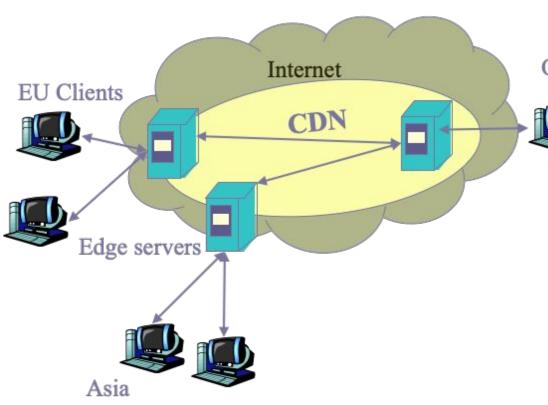
## What about ISP proxy caching?

- Pros
  - Reduced latency for cached contents
- Cons
  - Security/authentication
  - Fine-grained control on when and where to cache content
  - Cold start

#### **CDN**

- Content delivery networks
- Content providers contract with CDN companies
- CDN companies have servers in lots of networks
- Better coordination between replicas (controlled refresh and removal)
- Proactively content replication on edge servers
- Win-win for both content providers and ISPs

## **CDN**

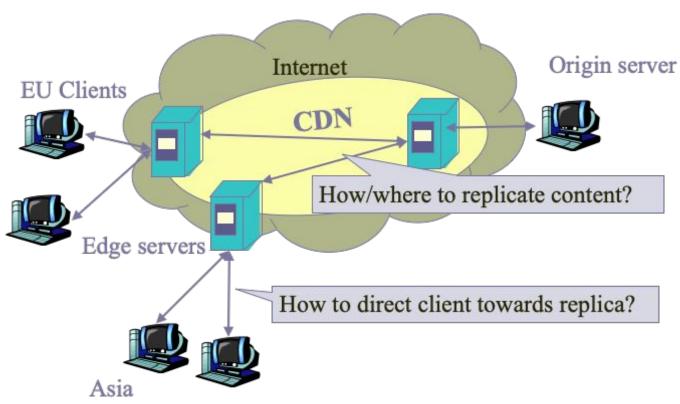


Origin server





## **But,...**



#### **Akamai**

- Distributed servers
  - Over 250,000 servers
  - 137 countries
  - ~1,600 networks
- Scale
  - Over 50 Tbps
  - 15-30% of global traffic

# Who is using Akamai?

 55 percent of the Fortune Global 500



#### **How Akamai works**

Clients delegate domain to Akamai

mit.edu.	1506	IN	NS	eur5.akam.net.
mit.edu.	1506	IN	NS	ns1-37.akam.net.
mit.edu.	1506	IN	NS	use5.akam.net.
mit.edu.	1506	IN	NS	usw2.akam.net.
mit.edu.	1506	IN	NS	asial.akam.net.

CNAME chaining

```
www.mit.edu. 1799 IN CNAME www.mit.edu.edgekey.net.
www.mit.edu.edgekey.net. 58 IN CNAME e9566.dscb.akamaiedge.net.
e9566.dscb.akamaiedge.net. 18 IN A 184.51.176.128
```

## **How Akamai works**

