

Building a Robust Vendor Risk Management Program for HealthNext

HealthNext Care System is launching a formal Vendor Risk Management program to address significant gaps in vendor oversight and mitigate risks related to vendor performance, compliance, and data security

Key Objectives

Standardize Vendor Selection and Due Diligence

- Implement a structured Vendor Lifecycle Management process to ensure consistent and rigorous vendor evaluation

Strengthen Risk Management and Compliance

- Develop a framework for Vendor Security Risk Assessments to monitor and mitigate risks across all vendor tiers

Integrate with Enterprise Risk Management

- Align the VRM program with broader enterprise risk management strategies to enhance governance and streamline vendor oversight

Key Challenges

Cultural Resistance

- Overcoming departmental silos and ensuring cooperation from IT and procurement departments

Vendor Accountability

- Holding vendors accountable for risks, especially considering recent incidents

Resource Constraints

- Balancing the need for comprehensive vendor evaluations with limited personnel and financial resources



Next Steps

1. Establish a VRM steering committee

2. Begin pilot Vendor Security Risk Assessments

3. Develop training plans for VRM