Our Sustainable and Manageable IT Controls Program Ensures Security, Compliance, and Operational Efficiency

IT General Controls Program

Manage System and Application Change



Authorization: Ensure all changes are authorized, reducing the risk of unauthorized system modifications

Testing & Approval: Thorough testing and approval ensure system stability

and avoid unplanned disruptions

Monitoring: Regular review of changes

to prevent undetected errors

Segregation of Duties: Separate roles to

prevent conflicts of interest

Manage Logical Access



Password Policies: Enforce strong password controls to minimize the risk of credential theft

Privileged Access: Limit access to critical functions, reducing the potential for system breaches

User Access Reviews: Conduct periodic reviews to ensure role-based access and prevent insider threats

IT Operations



Data Backups: Regular backups with tested recovery processes to protect against data loss

Error and Incident Management: Quick identification and resolution of issues to prevent prolonged downtime

Monitoring Operations: Continuous system monitoring to ensure operational efficiency and rapid response to incidents

How This
Program
Supports the IT
Environment

Risk Mitigation: Protects against unauthorized access, system failures, and data breaches



Regulatory Compliance:
Aligns with SoX and
industry standards to
ensure full compliance



Operational Efficiency: Enhances system reliability and ensures uninterrupted operations