

Customer Pain and Solution

Problem – Please describe what problem (customer pain point) you are trying to solve.

- *Reducing the financing gap among SMEs in a digital system to ensure fair distribution of financial support during this crisis and post-crisis. Determining the application of the “4Ws” thus, when (crisis/non-crisis), who needs what support (financial/advisory), at where (industry) and for what (business model).*

Solution - What is your solution? What is innovative about your solution, technology, business model, etc?

- *SMEs eData system integrated with Mobile-App system that can quickly analyze, categorize SMEs status, identify investment needs and predict/determine the financial support of each SME. This system will allow SMEs to update and transmit data regularly in to the central eData system through the mobileApp/Webpage at ease from any location and ensure fair distribution of financial support at fast pace in a crisis like this and post-crisis. The solution will use Databases, Mobile Applications, Website etc.*

Overall Impact

Define the 1 year and 5 year impact that you hope to accomplish

- *In a year will create the central SMEs eData system, to collate all databases, developed the Mobile-App, integrated the eData and Mobile system and piloted*
- *In 2-5 years, work on feedbacks and reviews from the piloting. Implemented and operational*

Customer Needs and Acquisition

How would you define your potential market and what is the addressable market size?

- *Potential market are individual SMEs, firms, Organizations, investors, government agencies.*
- *Market size (unmet financing needs); global market of over \$5.2 trillion and EU market over 400 billion euros*

What traction have you made to date with market validation?

- *Contacted couple of SMEs in production, selling & buying, services etc. across sectors*
- *Engaged them with their difficulties in obtain financing (collateral issues)*
- *Also the difficulties potential financiers/lenders go through in verifying SMEs collaterals & asset*

Marketing - What will be your messaging to users & customers and how do you plan to spread that message?

- *Reducing the unmet financing needs of SMEs, improving SMEs market access, digital identification and categorization of financial needs to ensure fair distribution in crisis and post-crisis.*
- *Social Media, advertising, online platform, website of key partners etc.*

Sales and Distribution - How will you reach your customers? Via which channels will you likely reach your customers/users?

- *Direct channels; e-commerce or salesforce, online, website*
- *Indirect channels; government agencies, NGOs, tech companies as intermediaries*

Industry and Competitors

Which organizations compete with your value offering now, and who might do so in the future?

- *IT firms, NGOs, financial institutions, International organizations etc.*

Which organizations complement your offering in the market? Do you know of or anticipate any value chain partners?

- *Government agencies, national statistical office, UN, WHO, IMF etc.*
- *Value chain partners: The EU, SMEs, governmental agencies, banks, NGOs, investors, start-ups, organizations, financial institutions etc.*

What are your primary advantages relative to existing or potential competitors? i.e., Why will you win?

- *Value added to existing product*
- *Strategic marketing*
- *Unique features & quality*
- *Leveraging on competitor's offers*

- *Combination of two competitor products in to one products/service*

Financials / Business Model

What are the key drivers of business economics (price points, margins, etc)?

- *Price*
- *Budget*
- *Industry average*
- *Variable cost (e.g direct labor, raw materials, utilities, commission etc)*
- *Fixed cost (IT infrastructure,salaries, rent, insurance ect)*
- *Sales*

Regulation and IP

What IP (Intellectual Property) or regulatory requirements exist for your business or in your industry?

- *Consumer protection laws*
- *Data protection laws*
- *License and permitting laws*
- *Intellectual property laws*

Team and Advisors / Investors

Please share some background information on your team members, and tell us what makes your team special

- *Evans is a researcher with focus on banks profitability, Risk and regulations & Credit Analyst*
- *Dr. Garba Moussa, is a Data Scientist*
- *Martin Forstner, Solutions architect at Redis Lab*

- *We are unique because we have a combination IT skilled & experts in Databases, Data modelling, software development, programming skills etc.*