

KENNETH GARDIOLA

Toronto ON, Canada | (416) 832-1955
gardiolaken@gmail.com | linkedin.com/in/kennethgardiola

ORDER MANAGEMENT SYSTEM INTEGRATION DEVELOPER

Astute professional with a comprehensive career portfolio showcasing deep expertise and hands-on experience in order systems management and integration development. Brings innovation and cutting-edge service delivery excellence to life across dynamic, fast-paced environments.

KEY SKILLS

Problem-solving skills | Fast Learner | Excellent organizational and time management skills | Accuracy and attention to detail | Self-development skills to keep up to date with fast-changing trends | Compliance |

COMMUNICATION SKILLS:

- Strong cross-functional communication, collaboration, leadership, and reporting skills obtained from 5 years working in professional environments involving other tech professionals, team managers, project managers, business analysts, QA, and other developers and engineers within and outside my team.
- Exposed to collaborative teamwork skills through work collaborations, team meetings, and productions.

TECHNICAL SKILLS:

- **Foundational Knowledge:** Software Development Lifecycle (SDLC) | Data Structures & Algorithms applications | UML modelling | Strong OOP concepts | UI/UX Design | Requirements management | Business Process Reengineering Principles
- **Programming/Scripting languages:** JavaScript/TypeScript | C# | Java | C++ | html/CSS | Java | PowerShell | Python
- **Frameworks:** .NET | Angular | NodeJS/Express | .NET Framework
- **Various technologies:** Jira | Confluence | Git | Azure DevOps | Google Cloud App Engine | LINQ | MSSQL | Visual Studio | SQL Server Management Studio (SSMS)

EXPERIENCE

TECSYS Inc. Omni Retail Solutions
(C# | .Net | .Net Framework | Azure | Razor | SQL)
Order Management System Integration Developer

March 2021 – March 2024

Integrated over 100+ new/change request features with big Retail Clients such as Columbia, Sephora, and Ubisoft to production. Developed integrations for various payment gateways such as PayPal, Stripe, Adyen and successfully developed solutions in integrating CRM tools like Salesforce.

- Designed and developed azure hosted middleware solution between Shopify and a Warehouse Management System to automate order fulfillment; highly experienced in REST API development and integrations and knowledgeable and experienced in production planning, preparations, and deployment.
- Successfully integrated shipping providers such as Canada Post, Purolator, and DoorDash
- Experienced in using standard Agile methodology (SCRUM) and tools such as Confluence and Jira.

- Refactored and improved inventory tasks speed performance by 30% used by all clients in production and successfully resolved 5+ severity 1 issues as the main developer involved in production.
- Investigated, debugged, deployed, and resolved over 150+ reported bug tickets; integrated virtualized inventory visibility between order management system and cloud-based headless commerce platform.
- Experienced with productions that involve cross-team collaboration with management, business analysts, DevOps, and QAs.
- Developed a custom pub/sub event relay project using latest .NET 6 hosted on Azure that listens to real time events from Amazon SQS, Google Pub/Sub, Azure Service Bus, and any custom event driven applications and relays them to webhooks.
- Created Azure DevOps CI/CD pipelines and releases for multiple project repositories.

Ontario Ministry of Government and Consumer Services
(Angular | .Net Core | Powershell Scripts | NodeJs | Node Express)

September 2019 – August 2020

Full Stack Developer Internship

Analyzed requirements, designed, and developed a web application (Angular/.Net Core/MS SQL) to provision servers with the use of REST APIs.

- Developed scripts (PowerShell) to automate the workorder processes to give users access to on premise Windows and Linux servers.
- Designed and developed code for the migration of privileged access management and automation for the bi-election server management.
- Developed macros (VB script) to populate system information from load balancers and firewalls; executed various database administration tasks, creating schema to migrate existing privileged account management to newly bought service.

York University
Technician, Tech Doc Club

May 2016 – May 2018

York University's Tech Doc Team that service students or clubs for technical problems.

EDUCATION

Bachelor's Degree in Information Technology
 York University

September 2016 – December 2020

Computer Programming
 Seneca College

May 2015 – September 2016

LICENSES & CERTIFICATIONS

Microsoft Azure Developer Associate

November 2021