

SULISTIAWAN SATRIA LIMPAD

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About Me

I am a recent graduate in **Business Management** with over two years of experience in **Business Development** at CV Triputra Sarana Taqwa. I successfully reduced customer complaint resolution time by **30%**, increased market share by **15%**, and achieved a collection rate of **98%** for accounts receivable. My efforts in building strong client relationships resulted in a **25%** increase in customer satisfaction and **20%** improvement in customer retention. Recently, I completed a bootcamp at RevoU, acquiring skills in **HTML, CSS, React, TypeScript, JavaScript, Python, Postman, and MySQL**. I am eager to leverage my business expertise and technical skills to contribute to impactful digital solutions.

Education

RevoU

July, 2024 – December, 2024

Full-stack Software Engineering Program

- Intensive bootcamp focusing on modern web development technologies and practices.
- Developed full-stack applications using Next.js, TypeScript, and Python.
- Implemented secure authentication, RESTful APIs, and database management.
- Participated in collaborative group projects, enhancing teamwork and problem-solving skills.
- Engaged in hands-on coding exercises and workshops, solidifying theoretical knowledge through practical application.
- Presented final projects to a panel of industry experts for feedback and evaluation.

Widyatama University

September, 2019 – Mei, 2024

Graduate

GPA: 3.41/4.00

Bachelor of Business Management

Working Experiences

Business Support, CV Triputra Sarana Taqwa

July, 2019 – July, 2021

- Significant contributions to family business operations, enhancing adaptability and gaining a deep understanding of daily operational processes.
- Proactively addressed and resolved issues, reducing customer complaint resolution time by **30%** by escalating matters that hindered target achievement.
- Identified new business opportunities and implemented innovative strategies that successfully increased market share by **15%** within a year.
- Led a team in handling customer complaints and built positive relationships with clients, contributing to a **25%** increase in customer satisfaction and **20%** in customer retention while ensuring a collection rate of **98%** for accounts receivable.

Organization Experiences

Human Resources Department - Galeri Investasi

Agustus 2021 – Agustus 2022

- Successful organization of a financial literacy workshop that trained over 20 participants with a satisfaction rate of 95%, providing better understanding of investment strategies.
- Development and implementation of a marketing campaign targeting the Investment Gallery program, resulting in a 15% increase in participant participation within one year.
- Management of daily operations, including addressing member inquiries and coordinating investment activities, leading to a 10% increase in event attendance through improved engagement strategies.
- Design and implementation of initiatives to enhance member participation, successfully resolving 50% of member inquiries promptly, thus improving internal communication efficiency.

Additional Information

Technical Skills:

- Programming Languages: Python, JavaScript
- Frontend Frameworks: Next.js, React.js, Tailwind CSS
- Backend Framework: Flask
- Dependency Management: Poetry
- Database Management: MySQL
- RESTful API: Implementasi dan pengelolaan API
- Authentication: JWT (JSON Web Tokens)
- Version Control System: Git
- Software Development Tool: Postman

Soft Skills: Strong work ethic, Problem solving, Communication skills, Team collaboration, Detail oriented, Adaptability

Certification: 1. [Full-stack Software Engineering Certificate](#) Issued by RevoU Course

21 December 2024