

Booking code: NQLIBT Ticket number: 0742426651251

Passenger name Frequent Flyer programme number Mr Swapnil Sudhir Garge 5017029860 Issued by Place of issuance Date of issuance IATA number

KLM Royal Dutch Airlines DIR - Sales and Service Center NEW DELHI (IN) 22 September 2019

14394693

Flight schedule

Mumbai (BOM) - Toronto (YYZ)		Log in to My Trip on KLM.com to see when check-in
Mumbai - Amsterdam		Economy Cl Booking clas
From	То	Flight
Tuesday 10 December 2019 Mumbai Chhatrapati Shivaji (BOM) Terminal 2	02:30 Tuesday 10 December 2019 Amsterdam Schiphol (AMS)	07:25 KL 0878 Operated by KLIM
		Status: OK / Not valid before 10 Dec / Not valid after
Amsterdam - Toronto		Economy Cl Booking clas
Tuesday 10 December 2019 Amsterdam Schiphol (AMS)	13:30 Tuesday 10 December 2019 Toronto Pearson International Airport (YYZ)	15:35 KL 0691 Operated by KLM
		Status: OK / Not valid before 10 Dec / Not valid after

Receipt

Ticket price	INR 12700	Payment method	CCVI
Carrier-imposed international surcharge (YR)	INR 17466	Ticket conditions	NOT ENDORSABLE -BG:KL
Goods and Service Tax (K3)	INR 1509		
Underdevelopment Fee (YM)	INR 850		
User development fee (IN)	INR 329		
Passenger service fee (WO)	INR 407		
Security charge (CJ)	INR 512		
Airport Passenger Service Charge (RN)	INR 504		
Total ticket price	INR 34277		
Exchanged Document			

Your baggage

Economy Class



- We strongly recommend reviewing your personal luggage allowance in "My Trip" for KLM flights. Please check the websites of other airlines in your itinerary for their hand baggage policy.
- Large bags that do meet the hand luggage requirements may still need to be checked in at the gate, due to limited space in overhead bins. Stow small bags underneath the seat in front of you.
 On KLM flights between Canada and Europe, including Algeria, French Guyana, Guadeloupe, Martinique, Morocco, New Caledonia, Reunion and Tunisia, a second piece of check-in baggage can be added for CAD 120/EUR 85 per flight. A 3rd or more pieces can be added for CAD 330/EUR 240 each per flight. Prices are converted to the local currency. On KLM.com a discount applies.

 On KLM flights between Canada and the rest of the world, a second piece of check-in baggage can be added for CAD 90 per flight. A 3rd or more pieces can be added for CAD 240 each per flight. Prices are
- converted to the local currency. On KLM.com discount applies.
- If a piece of baggage weighs between 23 and 32 kg in Economy Class, or if it measures between 158 and 406 cm (I+b+h) in any travel class, you can bring it at a fee to be paid at baggage drop-off. You will also need to reserve for its transportation in advance, on KLM.com or by calling us.
- US legislation dictates that you may only carry 1 piece of hand baggage (with 1 accessory), when departing from the US. Therefore, Business Class travellers are obliged to check in their 2nd piece of hand baggage (free of charge).

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You can change your flight dates, times and/or destination yourself in My Trip on KLM.com. Make sure to check the change conditions of your ticket. When changing to a higher fare type you may need to pay the fare difference. The administration fee applies only if you contact us to change your flights. To cancel your ticket, simply request a refund of your ticket on KLM.com. Please note that the entire booking will be cancelled. It is not possible to cancel only part of your trip. See the cancel conditions of this ticket. Find out more about changing and cancelling your ticket on KLM.com.

<u>m</u> Legal notice

Upon booking your ticket you accepted KLM's General conditions of Carriage for passengers and baggage ("General Conditions of Carriage") and you indicated that you have taken notice of the provisions as contained in the document entitled "Important Travel Information". The legal provisions pertaining to your carriage can be viewed online at www.klm.com. Mind: flight coupons may only be used in the correct sequence and should start at the place of departure as stated on the first flight coupon. ### Warsaw Convention: If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention governing and in most cases limiting the liability of carriers for death or personal injury and the loss or damage to baggage may apply. Many carriers, however - including KLM - are applying the Montreal Convention that waived the Warsaw Convention's limits for death and bodily injury. Additional information in this regard may be obtained from the carrier. ### Personal data: Please note that the security laws of many countries (such as the US and Canada) require airlines to give security, customs and immigration access to passenger data. Should you be traveling to one of these countries, this means that your personal data and your travel arrangements may be disclosed to the relevant authorities in these countries. ### Limits to KLM's liability (EC regulation NO. 889/2002 Article 6.2): 1. There are no financial limits for death or bodily injury of passenger and KLM may take an advance payment, in proportion to the suffered loss, in order to meet the immediate economic needs of the person entitled to claim compensation; 2. In case of destruction, loss of, damage to or delay in receiving baggage, KLM's liability is limited to 1,131 Special Drawing Rights for proven damages. If the value of your baggage is greater than this limit, please be advised to declare a value for checked baggage in excess of the applicable liability limits at check-in or ensure that your bag Upon booking your ticket you accepted KLM's General conditions of Carriage for passengers and baggage ("General Conditions of Carriage") and you indicated that you have taken notice of the provisions as about their limits of liability