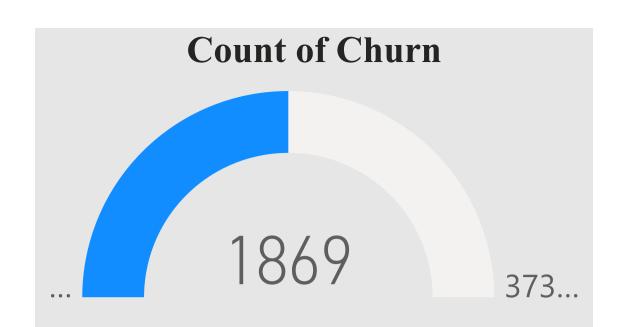
Customers at risk Tech Tickets Admin Tickets Yearly Charges **Monthly Charges CHURN DASHBOARD** 7043 3632 2955 16,06M 456,12K **Customer Account Information Services Customer Signed For** Demographic **Online Tech** Senior **Payment Method** Phone Support **Security** Citizen Service Gender Electronic ch... 33,58% 0.91 0,25 Mailed check 22,89% 3,49K (49,52...) **Partner Streaming** 21,92% Bank transfe... **Multiple Lines** TV Male Credit card (... 21,61% 0,36 Female 0.44 Avg. Monthly **Paperless Billing** 3,56K **Dependents** No **Streaming** (50,48%) Charges Movies Yes 64,76 No ph... 0,44 Yes **Subscription Time** No Avg. Yearly **Device** 59,22% Charges **Protection** 29,38% < 1 year (59,2...)**Internet Services** 21,06% < 6 years 2,28K 0.29 Fiber opticDSLNo 14,87% < 2 years 1,53K (21,6...) 3,1K < 3 years 12,44% **Type of Contract Online** (43,96%) 11,64% < 5 years Backup 10,62% < 4 years 55,02% Month-to-... 0,28 24,07% Two year 0% 10% 20% 30% 2,42K (34,3...) %GT Count of Churn 20,91% One year

Customer Risk Analysis Admin Tickets

3632

2955

Tech Tickets



Total Customers

7043

0,27

churn rate %

