

MOHIT GARG

Software & Network Engineer

Resourceful Software & Network Engineer with hands-on experience in software development and frameworks. Well-versed in software development methodologies. Talented at object-oriented design, functional programming paradigms and various development languages. Demonstrated excellent skills in HTML, JavaScript and Python. True team player with strengths in adaptability and accuracy.

Work History

2020-09 -
2021-07

Experience Technical Support Analyst

Teleperformance, Toronto

- Identified issues, analyzed information and provided solutions to problems
- Managed over 60 customers calls per day resulting in increasing productivity of company.
- Successfully maintained clean, valid driver's license and access to reliable transportation
- Maintained energy and enthusiasm in fast-paced environment
- Used critical thinking to break down problems, evaluate solutions and make decisions

2018-02 -
2020-06

Network Support Technician/Analyst

Link-On Communications, Etobicoke

- Designed and evaluated WAN and LAN connectivity technologies
- Traveled to remote client locations to install nodes and implement client software rollouts
- Troubleshoot hardware and software to determine and rectify network problems
- Installed cabling, wireless routers and telephone systems for data communications networks
- Maintained network connectivity of workstations, servers and network devices

Education

Contact

Address

Brampton, Ontario, L6P3S8

Phone

6475514760

E-mail

kishulehra@gmail.com

Skills

Desktop Hardware and
Software installation



Technical issues analysis



API design knowledge



Technical Support



Web & Network Security



Architectural pattern
development



HTML, JAVA, CSS, React,
C#, .NET Programming



2015-09 -
2017-09

Associate of Applied Science: Computer
Software and Network Technician

Sheridan College - Brampton, ON
High Honors, GPA: 3.91/4

Certifications

2022-04

AWS Certified Solutions Architect

2022-03

AWS Certified Cloud Practitioner