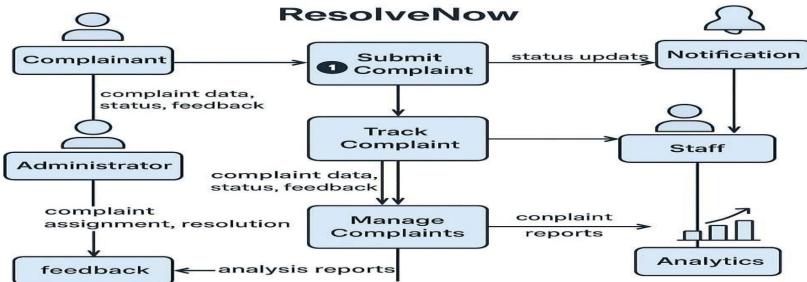
## Project Design Phase-II Data Flow Diagram & User Stories

Date	27-06-2025	
Team ID	LTVIP2025TMID42182	
Project Name	Resolve Now	
Maximum Marks	4 Marks	

## **Data Flow Diagrams:**

A **Data Flow Diagram (DFD)** illustrates how data moves within the Resolve Now platform. It captures how user interact with the system, how information flows between different components, and where the data is stored.

## Online Complaint Registration and Management System



## $User\ Story\ Table-Free lance\ Finder$

User type	Functional Requirement (Epic)	User Story / Task	Acceptance Criteria	Priority	Release
Client	Query Posting	As a client, I can post a Complaint.	Query appears on home page of the agent.	High	Sprint-1
Agent	User Query	As an Agent, I will handle the queries.	Application visible to client.	High	Sprint-1
User	Messaging	As a user, I can chat with the other party in real-time.	Messages appear instantly.	Medium	Sprint-2
Client	Payment Processing	As a client, I can successfully register my complaints.	Agent will receive the queries.	High	Sprint-2
Admin	User Moderation	As an admin, I can review reported users and take action.	Reports and actions logged.	High	Sprint-1