**BetterMynd Student Satisfaction Survey**

All of your survey responses are confidential and will not be shared with your provider or any other parties outside of BetterMynd.

Please rate the below on a scale of 1-5

(5= Very Satisfied, 4= Satisfied, 3= Neutral/Not Sure, 2= Dissatisfied, 1= Very Dissatisfied)

1. Your overall experience on BetterMynd.
2. Your experience with your counselor.
3. Ease of use of the BetterMynd platform.

Demographic/Specific Customer Questions:

* Was this your first time using teletherapy (online therapy)?
* Have you had in-person therapy before?
* If so, which method do you prefer, online or in-person therapy?
* Why?
* Do you think you will use BetterMynd again?
* Would you recommend BetterMynd to a friend?
* How did you hear about BetterMynd?
* How much did your session cost?
* Will you ask to be reimbursed by your insurance company?
* Your provider’s name?
* Will you schedule another session with this provider?
* Have you ever had a therapy session at your college counseling center?
* If so, do you prefer using BetterMynd or the college counseling center?
* Why?
* What mental health issues are you dealing with?
  + Depression, anxiety, stress, etc…
* Has your online therapy helped you to…
  + Stay in college
  + Get better grades
  + Be happier
  + Be more involved on campus
  + Become less stressed
* I am…
  + Male/Female/Non-Conforming
  + Caucasian…
  + Straight…
  + Freshman…
  + International student…
  + Student athlete…
  + First generation college student