

PRIVATE & CONFIDENTIAL

21 March 2016 Mr. Garnett KT Chan Division: Marketing Department: Marketing Section: Customer Strategy

myHR ID: 304238

Dear Mr. Garnett KT Chan

Total Compensation Review For The Year of 2015/2016

Thank you for your contribution and commitment in the past year. As always, we aim to retain the highest caliber employees and incentivize them by rewarding performance that leads to success for Prudential.

I am delighted to inform you that effective 1 April 2016, the following new terms and condition of your employment will apply.

Your 2015 Performance Rating: Effective

2016 Total Cash (Effective 1 April 2016)

Adjustment Type Merit

Position Title Senior Officer, Customer Strategy

Job Grade SO

Monthly Base Salary HKD 27,933.23 % Increase 5.5%

Monthly Cash Allowance N/A

2016 Target AIB 7% of Annual Base Salary

2015 Incentive Award

2015 Annual Incentive Bonus (AIB) Individual Multiplier 105%

Business Achievement 202%

AIB Payout HKD 47,172.48

Remarks: Annual Incentive Bonus is pro-rated in accordance with the length of service in the respective Business Units / Job Grades, if necessary. Unpaid leave for any of time is excluded for purposes of calculating AIB payout. Eligibility for the Cash Allowance will cease on the date of notification of the termination. All compensation will be subject to statutory and/or hypothetical tax deduction as appropriate.

Thank you again for all your hard work and dedication. I look forward to your continued support to Prudential in the challenging yet rewarding years ahead.

Yours sincerely, Anthony Shaw

Chief Officer, Marketing And Customer Service