

PRIVATE & CONFIDENTIAL

23 March 2015 Mr. Garnett KT Chan Division: Marketing Department: Marketing Section: Customer Strategy

myHR ID: 304238

Dear Mr. Garnett KT Chan

Total Compensation Review For The Year of 2014/2015

Thank you for your contribution and commitment in the past year. As always, we aim to retain the highest caliber employees and incentivize them by rewarding performance that leads to success for Prudential.

I am delighted to inform you that effective 1 April 2015, the following new terms and condition of your employment will apply.

Your 2014 Performance Rating: Outstanding

2015 Total Cash (Effective 1 April 2015)

Adjustment Type Promotion

Position Title Senior Officer, Customer Strategy

Job Grade SO

Monthly Base Salary HKD 24,440 % Increase 30%

Monthly Cash Allowance N/A
Annual Fixed Bonus Eligible

2015 Target AIB 7% of Annual Base Salary

2014 Incentive Award

2014 Annual Incentive Bonus (AIB) Individual Multiplier 150%

Business Achievement 218%

AIB Payout HKD 36,886

Remarks: Annual Incentive Bonus is pro-rated in accordance with the length of service in the respective Business Units / Job Grades, if necessary. Unpaid leave for any of time is excluded for purposes of calculating AIB payout. Eligibility for the Cash Allowance or Annual Fixed Bonus will cease on the date of notification of the termination. All compensation will be subject to statutory and/or hypothetical tax deduction as appropriate.

Your other benefits entitlement may be adjusted based on your new job grade with effect 1 April 2015. Please refer to the Intranet for more details.

Thank you again for all your hard work and dedication. I look forward to your continued support to Prudential in the challenging yet rewarding years ahead.

Yours sincerely, Anthony Shaw Chief Officer, Marketing And Customer Service