

PRIVATE & CONFIDENTIAL

26 March 2018

Mr. Garnett KT Chan

Division: Marketing
Department: Marketing
Section: Customer Strategy

myHR ID: 304238

Dear Mr. Garnett KT Chan

Total Compensation Review For The Year of 2017/2018

Thank you for your contribution and commitment in the past year. As always, we aim to retain the highest caliber employees and incentivize them by rewarding performance that leads to success for Prudential.

I am delighted to inform you that effective 1 April 2018, the following new terms and condition of your employment will apply.

Your 2017 Performance Rating: Highly Effective

2018 Total Cash (Effective 1 April 2018)

Adjustment Type Merit

Position Title Assistant Manager, Customer Strategy

Job Grade AM

Monthly Base Salary HKD 35,531.07 % Increase 6%

Monthly Cash Allowance N/A

2018 Target AIB 12% of Annual Base Salary

2017 Incentive Award

2017 Annual Incentive Bonus (AIB) Individual Multiplier 112%

Business Achievement 152%

AIB Payout HKD 82,172.52

2017 On The Double Incentive Payout HKD 67,039.76

Remarks: Annual Incentive Bonus is pro-rated in accordance with the length of service in the respective Business Units / Job Grades, if necessary. Unpaid leave for any of time is excluded for purposes of calculating AIB payout. Eligibility for the Cash Allowance will cease on the date of notification of the termination.

Thank you again for all your hard work and dedication. I look forward to your continued support to Prudential in the challenging yet rewarding years ahead.

Yours sincerely,

Derek Yung

Chief Executive Officer