

Gabriel Royce

JUNIOR DEVELOPER & SYSTEMS ANALYST

Profile

With a constant drive for learning and improvement, I aim to mold to new roles and positions as they come and achieve excellence. I will unceasingly add new skills to my repertoire and work to understand any new concepts I encounter.

Employment History

Benefits Coach, Plansource

AUGUST 2022 — PRESENT

Managed and trained team of analysts to improve services and quality of implementation of the Plansource renewal system

Worked directly with clients to ensure their satisfaction and worked tirelessly to ease their stress

Designed and implemented department-wide changes in order to improve resource utilization and work efficiency as well as morale

Configuration Analyst, Plansource

SEPTEMBER 2021 — AUGUST 2022

Configuration of the Plansource Platform for clients

Supported clients experiencing escalated issues

Used excel to manipulate databases

Worked with a team to promote a smooth implementation and continued maintenance of each clients portal

Project Manager, CryptArch

MAY 2021 — JULY 2021

Created project proposal and financial proposal for investors, translating advanced concepts to be more easily understood

Communicated with vendors to obtain hardware

Communicated with consultants regarding assisting with research and development of advanced resin materials

Researched alternative cooling methods for computer hardware, alternative containment for electronic parts, alternative power sources for electronics

Worked with small team of experts to maintain a constant development cycle

Theater Technician, Self-Employed Contractor

NOVEMBER 2019 — MAY 2020

Communicated with clients to establish expectations and set checkpoints

Adapted client requests into workable blueprints for constructing sets

Operated sound and light boards

Office Assistant, Bobo Ciotoli Et Al, Palm Beach Gardens

JANUARY 2019 — FEBRUARY 2021

Performed troubleshooting and implemented fixes for computer systems.

Installed and configured new computer systems for employees.

Details

5617624750

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Links

[Linkedin](#)

Skills

Google

Benefits Administration

Microsoft Office

System Analysis

HTML/CSS

Computer Diagnostic & Repair

JavaScript

C#

Python

Languages

French

English

Updated and maintained software to improve work capabilities for the workplace.
Quickly adapted to legal software and HIPAA requirements to aid in conversion of files.

Education

Associates, Palm Beach State College

Courses

Full Stack Software Engineer , Codecademy

Ruby, Codecademy

CS50, Harvard

Full Stack Web Development, Udemy

General Assembly

SEPTEMBER 2022 — APRIL 2023

Software Development Course focused on career development

Programs

Computer Maintenance & Repair, Palm Beach State College

AUGUST 2021 — DECEMBER 2021

Information & Technology Project Management, Palm Beach State College

AUGUST 2021 — DECEMBER 2021