GABRIEL ROYCE

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SOFTWARE DESIGN & DEVELOPMENT | PROJECT MANAGEMENT | TEAM MANAGEMENT

Versatile Software Development professional with remarkable experience in end-to-end software design and development and product management across industries. Experienced in utilizing and integrating third-party and custom tools to effectively enhance product and improve client experience. Skilled in implementing process improvement initiatives as well as effectively managing teams to improve produced value.

Core Competencies: SDLC | Full Stack Web Application Development | System Analysis | Research & Development | 3D Development | Process Enhancement | Documentation | Stakeholder Management | Team Building and Management | Project Management

PROFESSIONAL EXPERIENCE

InvestCloud Inc | Frontend Developer (Remote)   Jul 2023 - Apr 2024

- Spearheaded the development and deployment of sophisticated web applications using specialized proprietary technology, empowering clients to efficiently manage assets exceeding $400 million, thus significantly contributing to their financial success and operational efficiency.
- Enhanced project transparency and communication by maintaining comprehensive documentation for multiple project implementations and bug resolutions, facilitating the seamless collaboration across teams.
- Provided critical support to over 10 financial institutions and their extensive user base of over 20,000 by adeptly managing and resolving QA, feature requests, and bug-fix tickets, ensuring optimal system performance and user satisfaction.
- Played a pivotal role as a key member of an engineering team, orchestrating project solutions from conception to successful deployment, resulting in seamless integration and the delivery of high-quality outcomes.

Pantheon Financial/Wandering King Studios | Frontend Web Developer (Remote)   Feb 2023 - Present

- Conceptualized and developed an enticing landing page featuring custom artwork and animations, elevating its appeal to investors.
- Revamped and modernized various web pages to enhance UI clarity and ensure mobile responsiveness, thereby improving user accessibility and engagement.
- Created comprehensive wireframes and mockups to delineate project milestones and establish transparent client expectations.

MHD Communications | Support Technician (Remote)   Nov 2022 - Feb 2023

- Engineered an API facilitating seamless connection between two ticketing systems, managing a daily data load of 300 tickets, enhancing efficiency, and simplifying the user experience.
- Designed and implemented an intuitive Admin Dashboard for centralized API management and maintenance, optimizing operational workflows.
- Provided exemplary client support by offering guidance through documentation and collaborating with team members to ensure optimal service delivery, effectively resolving client issues.

Plansource | Benefit Coach (Remote)   Jul 2022 - Sep 2022

- Orchestrated team development, enhancing service quality and product implementation through upskilling initiatives.
- Directly interacted with clients, resulting in a notable 40% increase in satisfaction scores by effectively addressing their concerns.
- Implemented strategic changes within the department, driving improved resource utilization, workflow efficiency, and team morale.

Previous Experience: Plansource - Configuration Analyst (Remote) | CryptArch, Boca Raton, FL- Project Lead

PROJECTS HANDLED

TGH Connector - Ticketing System API Connector

Created a backend application using express, mongoose, and MongoDB to resolve communication challenges between two APIs. Designed for scalability and ease of modification, the project integrated two ticketing system APIs for efficient information exchange and updating.

Pantheon Financial - Digital Asset Investment Firm

Transformed a Webflow-based webpage into a React/Bootstrap format for universal deployment. Incorporated basic SEO techniques to enhance webpage visibility. Employed mobile-friendly design principles for a seamless cross-platform user experience.

Wandering King Studios - Web3 Game Development Startup Landing Page

Utilized Bootstrap to create a sleek and visually appealing user interface. Integrated AI-generated art to enhance backgrounds and captivate users' attention. Implemented diverse animations for interactive and responsive user experiences.

EDUCATION

General Assembly | Software Engineering Immersive Remote

Full-stack software engineering immersive student in an intensive, twelve-week, 450+ hour program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies. Developed a portfolio of individual and group projects.

Palm Beach State College | Palm Beach Gardens, FL | AS in Programming

Technical Skills

Languages:	JavaScript	HTML	CSS	Python	C#
Libraries and Frameworks:	React	Node.js	Express.js	Bootstrap	Django	Three.js	R3F	GSAP	Sass
Database:	MongoDB	Mongoose	SQLite
Other:	REST Development	JIRA	Version Control	Project Management	Team Management