

Garrett Davis court

(512) 649-6962 | gdaviscourt@gmail.com | Kenmore, WA

EXPERIENCE

Specialist

Aug. 2024 – Jan. 2025

Apple Retail

Spokane, WA

- Built complete solutions for customers by asking open-ended questions, uncovering their needs, and making tailored recommendations for Apple products, services, and accessories that enriched their lives.
- Led one-to-many customer interactions, delivering engaging product demonstrations, answering questions, and guiding shoppers through the checkout process.
- Applied coaching feedback to strengthen performance in the on point role, efficiently managing customer flow and connecting visitors with specialists and resources to ensure a seamless store experience.
- Encouraged and supported team members by recognizing their successes, sharing my approach to presenting AppleCare and business solutions, and collaborating to achieve storewide goals.

Team Lead & Software Developer

Feb. 2025 – May 2025

Inland Northwest Inclusive Business Directory

Spokane, WA

- Led a team of 5 using Scrum methodologies to develop a full-stack web app (React, Go, PostgreSQL, AWS), currently in beta, to increase visibility for underrepresented businesses.
- Collaborated with Avista, Greater Spokane Inc., and community stakeholders to build a business directory highlighting diverse and underrepresented businesses across the Inland Northwest.
- Introduced and taught tools and frameworks to teammates, improving collaboration and streamlining development workflows.
- Implemented advanced filtering, search, and pagination features to enhance usability and accessibility.

Vice President & Music Librarian

Aug. 2022 – May 2024

Whitworth Symphony Orchestra

Spokane, WA

- Planned and coordinated orchestra retreats, concerts, and socials, including meal planning, sheet music preparation, organizing equipment, and transporting people.
- Worked closely with the director to support rehearsal setup and ensure smooth day-to-day operations.
- Advocated for orchestra members by addressing dietary needs and communicating concerns to improve the overall ensemble experience.
- Managed the orchestra's music library by organizing, distributing, and digitizing repertoire, and initiated a project to build a database and website for easier access to materials.

Warehouse Associate

May 2023 – Sept. 2023

Amazon

Spokane, WA

- Streamlined daily processes by actively seeking and applying feedback, improving efficiency and accuracy in a fast-paced fulfillment environment.
- Expanded expertise across multiple operational areas by proactively training in different workflows to support team flexibility and overall station productivity.
- Supported team performance by sharing effective work practices with new hires, offering guidance, and providing encouragement to team members.

SKILLS

Interpersonal Skills: Customer service, empathy, collaboration, adaptability, problem solving, attention to detail

Technical Skills: Point of Sale Systems, Money Handling, Microsoft Office Suite, SQL

EDUCATION

Whitworth University

Spokane, WA

Bachelor of Science in Computer Science

Sept. 2021 – Aug. 2025