Garrett Lancy

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*Resourceful and creative IT professional aspiring to make an impact by
combining technical skill, knowledge and experience with natural
passion and excitement for technology.*

TECHNICAL SKILLS

- **Languages/Tools:** Java, PHP, HTML, CSS, Javascript
- **Libraries, Templates, and Frameworks:** Spring Boot, Thymeleaf, Spring MVC, JSP, Bootstrap, jQuery
- **Databases/DB Programming:** JDBC, PostgreSQL, MySQL, Hibernate, JPA
- **Additional Skills:** Git, AngularJS, Unity Engine, Github, Eclipse IDE, IntelliJ IDE

EDUCATION

Tech Elevator - Java Programming & Full Stack Development Certification, 2017

Stark State College - CompTIA A+ Certification, 2015

EXPERIENCE

Ron Marhofer Auto Family – Web Administrator   09/2017– Present

- Collaborate with development teams to discuss, analyze, or resolve usability issues.
- Review and update web page content or links in a timely manner.
- Develop and implement marketing strategies for home pages, including print advertising or advertisement rotation.
- Track, compile, and analyze website usage data using Google Adwords and Analytics.
- Upgrade website systems by conferring with vendors and services; developing, testing, evaluating, and installing enhancements or new software.

PAK Computers – PC Technician/Manager   01/2015 – 02/2016

- Consulted with customers and businesses to design and build custom computers; utilized the most cost effective and efficient components to fit their specific needs
- Personally addressed all customer concerns and suggestions; increased customer satisfaction rating by 24%
- Documented all store transactions and set weekly sales goals; increased annual store profits by 16%
- Diagnosed system failures, bugs and provided bug fixes and solutions to restore functionality; managed customer technical questions and issues on-site, via phone or RDP
- Installed and configured LAN and WAN networks; analyzed network and managed preventative maintenance