# **Garrett Lancy**

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Resourceful and creative IT professional aspiring to make an impact by combining technical skill and experience with natural passion and excitement for technology.

# **TECHNICAL SKILLS**

- Languages/Tools: Java, PHP, HTML, CSS, Javascript
- <u>Libraries, Templates, and Frameworks:</u> Spring Boot, Thymeleaf, Spring MVC, JSP, Bootstrap, jQuery
- Databases/DB Programming: JDBC, PostgreSQL, MySQL, Hibernate, JPA
- Additional Skills: Git, AngularJS, Unity Engine, Github, Eclipse IDE, IntelliJ IDE

## **EDUCATION**

**Tech Elevator** - Java Programming & Full Stack Development Certification, 2017

Stark State College - CompTIA A+ Certification, 2015

## **EXPERIENCE**

### Ron Marhofer Auto Family – Web Developer

09/2017 - Present

- Collaborate with development teams to discuss, analyze, or resolve usability issues.
- Review and update web page content or links in a timely manner.
- Develop and implement online marketing and digital advertising strategies.
- Track, compile, and analyze website usage data using Google Adwords and Analytics.
- Upgrade website systems by conferring with vendors and services; developing, testing, evaluating, and installing enhancements or new software.

### **PAK Computers – PC Technician/Manager**

01/2015 - 02/2016

- Consulted with customers and businesses to design and build custom computers;
  utilized the most cost effective and efficient components to fit their specific needs.
- Personally addressed all customer concerns and suggestions; increased customer satisfaction rating by 24%.
- Documented all store transactions and set weekly sales goals; increased annual store profits by 16%.
- Diagnosed system failures, bugs and provided bug fixes and solutions to restore functionality; managed customer technical questions and issues on-site, via phone or RDP
- Installed and configured LAN and WAN networks; analyzed network and managed preventative maintenance.