IT Service Catalog

Accounts & Passwords
ID Accounts, Role Accounts, Two-Step Login; Access Requests

Computers & Devices
Office or personal desktop and file storage support, Department purchasing, data recovery, antivirus

Email & Calendaring
Email and Calendar (Exchange, Outlook), Microsoft Teams, Spam Filtering, Email Lists

Classroom & Instructional Support
Halo, C-View, Scanning Services, Classrooms and Labs

Event Support
Services to schedule classrooms, Catering, Event Calendar.

Training & Consulting
Device, Software, and User Training

Information Security
Report Phishing, SSL Certificates, Information Security Consulting Services

WIFI & Network Support
WiFi, Wired Networking, VPN, Firewall Services

Printing Support
Services for Pay to Print, and Office, Departmental printing

Phone & Video
Phones & Voicemail, Directory, Two-way Radio, Vendor/Event Network & Phone Services

Software, Cloud & Business Apps
Microsoft Office 365, OneDrive Cloud Storage, Site-Licenses

Web Development
Blogs, Drupal Hosting, gcu.edu, Domain Name Services

Department Specific Services
Department specific services for School X, School X, and Housing

If you do not have GCU account
I need help and I do not have a GCU account

? Submit a General Help Ticket
Faculty, staff, or student with GCU and have a technology related question

⚠ Report a Service Outage
Report a service outage or degradation of services

Campus Help Desk
(480) 222-4000 (24/7 support)
helpdesk@gcu.edu (business hours only)

Systems Status   More details

Systems	Operational
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