

IT Service Catalog

Accounts & Passwords


ID Accounts, Role Accounts, Two-Step Login; Access Requests

A graphic with a rounded rectangular border. On the left is a black Wi-Fi symbol. To its right, the text "WiFi & Network Support" is written in a large, bold, black sans-serif font. Below this, in a smaller black sans-serif font, is the text "WiFi, Wired Networking, VPN, Firewall Services".

Submit a General Help Ticket
Faculty, staff, or student with GCU and have a technology related question

Computers & Devices

Office or personal desktop and file storage support, Department purchasing, data recovery, antivirus

A graphic with a light gray background and a rounded rectangle border. On the left is a black and white icon of a printer with a document coming out. To the right of the icon, the text "Printing Support" is written in a large, bold, black serif font. Below this, in a smaller black serif font, is the text "Services for Pay to Print, and Office, Departmental printing".

Report a Service Outage

Report a service outage or degradation of services

Email & Calendaring

Email and Calendar (Exchange, Outlook), Microsoft Teams, Spam Filtering, Email Lists

Campus Help Desk
(480) 222-4000 (24/7 support)
helpdesk@gcu.edu (business hours only)

Classroom & Instructional Support

Halo, C-View, Scanning Services,
Classrooms and Labs

A diagram with a light gray background and a rounded border. On the left, there is a black icon of a cloud connected to a server (a circle with a horizontal line). To the right of the icon, the text "Software, Cloud & Business Apps" is written in a large, bold, black font. Below this, in a smaller black font, is the text "Microsoft Office 365, OneDrive Cloud Storage, Site-Licenses".

A graphic for 'Event Support' featuring a crossed knife and fork icon on the left. The text 'Event Support' is in a large, bold, sans-serif font. Below it, in a smaller font, is 'Services to schedule classrooms, Catering, Event Calendar.'

Web Development

Blogs, Drupal Hosting, gcu.edu,
Domain Name Services

Department Specific Services

Department specific services for School X, School X, and Housing



Information Security

Report Phishing, SSL Certificates,
Information Security Consulting
Services

A graphic with a lifebuoy icon on the left and the text "If you do not have GCU account" and "I need help and I do not have a GCU account" on the right.

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