

Pharmacy First

Role play scenarios

Patient brief – Mark Young

Your personal details are:

Client Name	Mark Young
Date of birth	19/06/1965
Age (from DOB)	58
Gender	Male
Address	16 Yellow Rd, Bluesville Othertown, Midshire
Postcode	OT4 1SW
GP Practice selection	Pink Rd Surgery, Bluesville, Othertown, Midshire

ONLY GIVE THE INFORMATION BELOW IF YOU ARE ASKED BY THE PHARMACIST

You are aged 58, and live alone. You work in an office and travel in each day by bus. You like to listen to music on the journey, mostly 1980's stuff.

You have had an itchy left ear for about four days, but over the last couple of days it has become more painful. Last night when you got home from work you also noticed there was a sticky white liquid on the earbuds you use to listen to music on the way home from work. This morning you found your jaw is uncomfortable whilst you are eating.

You feel well otherwise, you haven't had a cold or fever, and you feel like your normal self. Your hearing seems the same as normal, you haven't noticed any loss or distortion.

You've not had this problem before, you think it is an ear infection. Maybe your earbud headphones have caused it?

You are concerned that if this isn't treated quickly then the infection will cause some lasting damage to your hearing. You are also aware that your dad (still alive and in his 80's) started to become deaf through his 60's, and realise you are approaching the same age.

You are hoping the pharmacist can give you some antibiotics or drops to treat the infection, and maybe suggest some pain relief as well.