

Account number: 2898683193

Your plan: Residential Variable Standard Smart Tariff

Meter number: 31787858 MPRN: 10 006 032 962

Marguerite OSullivan Garryduff null 21 Foxwood Rochestown Co Cork

DG	мсс	Profile
DG1	MCC16	25

18 February 2025

Hello, this is your Smart Electricity Bill

Electricity usage

14 Dec 2024 to 17 Feb 2025

Electricity

184 kWh / **€63.09**

Supply Address: 64 Bromley Park, Donnybrook, Douglas, Cork

Your energy consumption comparison (see back)

No data available for same period last year

0 kWh

14 Dec 2024 to 17 Feb 2025

.

184 kWh

Average residential customer

897 kWh

Your bill breakdown

14 Dec 2024 to 17 Feb 2025

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Electricity

	Usage	Rate	Amount
Day	97 kWh	35.93 c/kWh	€34.85
Night	57 kWh	26.52 c/kWh	€15.12
Peak	30 kWh	43.74 c/kWh	€13.12
Subtotal			€63.09
Standing Charge	66 days	54.93 c/day	€36.25
Affinity Deal Discount		-3%	-€1.89
Discount			-€1.89
PSO Levy	2 months	3.23 €/month	€6.46
VAT		9%	€9.35

Your bill breakdown is continued on the next page

Total due

€63.26

Due on 04 March 2025

Payment within 14 days from date of issue

◀ Your Smart Meter Reads

	Last bill	Current bill
Day	A 10266	A 10363
Night	A 3786	A 3843
Peak	A 1277	A 1307

Day - 8AM-5PM / 7PM-11PM

Night - 11PM-8AM Peak - 5PM-7PM

A - Actual reading taken from your Smart Meter

C - Customer reading which you have provided

E - Estimated meter reading

Did you know?

- Don't leave the fridge door open for too long while getting food. For every 10 - 20 seconds the door is open it takes 45 minutes for the fridge to cool down to its original temperature.
- A shower typically uses 20% of the energy compared to a full bath, so keep the bath as a treat.

Learn more on bordgaisenergy.ie



Bord Gais Energy Limited One Warrington Place, Dublin 2 VAT Number: IE 3234061GH

Emergency & faults Tel: 1800 372 999 See reverse for: Fuel mix & CO2 emissions

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Your bill breakdown continued

	Usage	Rate	Amount
Total			€113.26
Adjustments			
02 Jan 25 Government Credit 2	Electricity	-€1	25.00
Credit Amount		-€114.68	
VAT @ 9%		-€10.32	
Total Adjustments			-€125.00
Previous bill			€212.39
Payment received			-€137.39
Total			€63.26

- 1 Standing charge is an annual charge included in your price plan and it is for the fixed costs associated with providing electricity supply.
- 2 PSO Levy The Public Service Obligation levy is set each year by the Commission for Regulation of Utilities. This levy relates to security of supply and the generation of electricity from peat and renewable sources of energy. For further information please visit bordgaisenergy.ie.

Payment methods

Direct debit

You can pay your bill by direct debit either online or by calling our customer service team **01 611 01 01** (24 hours).

Online

To make an online payment using your credit or debit card, please visit **bordgaisenergy.ie**

Cash

At any retail outlet where you see Payzone or PostPoint signs. You can pay your bill in full or make a part payment to a suggested minimum of €20. Please have your bill with you.

PostPoint

⊚ | payzone

24h telephone payment service

You can pay with your bank debit or credit card by calling our customer service number.

Need help paying your bill?

If you are having difficulty paying your bill, please contact us immediately by calling our Customer Service team so that we can discuss this with you.

Your electricity supply may be suspended if your account is in arrears. In addition to requiring full payment of arrears, we will also pass on to you ESB Network charges if your supply has to be disconnected or reconnected.

Connections

For calls relating to new network connections increased connection capacity, meter relocation, alterations to lines or cables, voltage problems or power quality, please call ESB Networks: Tel 1800 372 757

Changing Plan

You may get a better deal or more suitable bundled offer by changing plans, either with us or with another supplier. To check what's available to you, log into your online account or visit bordgaisenergy.ie for our latest offers. You can change from a fixed term plan without an exit fee once you've come to the end of your existing contract. See www.cru.ie for information on accredited price comparison sites.

Emergencies

For emergency calls related to supply failures, breakdowns and faults please call ESB Networks. Tel: 1800 372 999

Complaints

To register a complaint with Bord Gais Energy, please use the following options:

Tel: 01 611 01 01 Address: Customer service,

Residential Electricity Bord Gáis Energy PO Box 10943, Dublin 2

Commission for Regulation of Utilities

If you have been through the Bord Gáis Energy complaint procedures and feel your complaint has not been resolved to your satisfaction you may refer this to:

Commission for Regulation of Utilities, Customer Care Team, The Exchange, Belgard Square North, Tallaght, Dublin 24, D24 PXW0 Tel: 1800 404 404/customercare@cru.ie

Customer Information

Your acceptance of our Terms and Conditions is a condition of continued supply. We have codes of practice for Billing & Disconnection, Vulnerable Customers, Pay as You Go Metering, Handling Customer Complaints, Marketing and Advertising, Smart Metering Services. To obtain a copy of the terms and conditions of supply, customers charter or codes of practice contact our customer service team.

Moving home

On the day you are moving out* and to ensure you are only charged for the time you're in the property you just need to provide us with the following:

- 1. Your Account Number and MPRN
- 2. Your forwarding address
- Contact details for the landlord or the new owner.
- 4. A meter reading. If you are unable to take a meter reading, we can close the account on an estimated read; however this is not guaranteed to be accurate

You will remain liable for electricity used until you provide/agree a meter reading or ESB Networks has been given access to read and de energise the meter.

*The earliest we can close your account is two days before you move out

Your energy consumption comparison

The bill period consumption comparison graph on the front of your bill shows the amount of electricity you have used with Bord Gáis Energy (in Kilowatt hours) this billing period and the same billing period last year. The amounts are based on actual and/or estimated readings. The bottom bar shows you the consumption of an average residential user over the same period. Average annual consumption values are set by the CRU at 4,200 kWh for electricity and 11,000 kWh for gas. You can request up to 3 years' worth of your consumption data from us. Please contact us using the details shown.

Fuel mix & CO2 emissions

The fuels used to generate the electricity we supply are listed below:

Applicable period: Jan 23 - Dec 23

Electricity supplied has been sourced from the following fuels	Your electricity supplied by Bord Gáis Energy % of total	Average for Ireland for comparison % of total			
Coal	0.00%	2.98%			
Natural gas	61.64%	34.13%			
Renewable	38.36%	61.01%			
Oil	0.00%	1.04%			
Other	0.00%	0.85%			
Total	100%	100%			
Environmental impact (per kWh)					

Bord Gáis Energy now offers green source products which is likely to change your fuel mix when compared to the fuel mix shown. For more information on the environmental impact of your electricity supply visit **bordgaisenergy.ie** or call **01 611 01 01**

312g

223g

Be more energy efficient

CO2 emissions

For information on energy efficiency measures, comparative consumption profiles and specifications for energy using equipment please visit the Sustainable Energy Authority of Ireland at www.seai.ie or tel: 01 808 21 00

For independent consumer advice visit Competition and Consumer Protection Commission at www.ccpc.ie