



Sondrew Garverick

District Manager TLA

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Professional Experience

District Manager TLA

Starbucks Mid-Wilshire/Koreatown

06.2022

Los Angeles,
United States

- Manage a portfolio with complex priorities to align to the company initiative
- Develop strategies to achieve district-wide financial and customer service goals
- Inspire and lead a team of Store Managers to be strong business owners and team leaders
- Utilize Microsoft office tools to create projects and execute plan on a district initiative

Store Manager

Starbucks 28th & Figueroa

08.2020 - 06.2022

Los Angeles,
United States

- Coordinate and implement operational standards that ensure efficiency for the team
- Equip a team of +50 people with the skills to deliver quality products and connection with customers
- Effective staffing and scheduling tactics to meet demand and grow the business
- Organize training for ASM, new hire and tenured partners development

Store Manager

Starbucks at LA Live

08.2017 - 08.2020

Los Angeles,
United States

- Built ties to the community both locally and nationally
- Lead a team of 40+ partners in a volatile event based market to hit record sales volume in a day and in a week
- Evaluate business in relation to events to maximize performance and sales revenue
- Create strong relationships with the local business and networking
- Implemented the training and successful launch of the Nitro 4 tap draft to stores in the area

Education

Communication Studies

University of North Carolina at Chapel Hill

2004 - 2008

Chapel Hill

Skills

Interpersonal Communication, Self-Motivated, Training and Development, Business analysis, Team building, Effective coach

Courses

Personal Finance

Completed courses online for continued studies in Finance

11.2020 - 03.2021