
Subject: In-person Interview w/ Alaska Airlines - Technical Project Manager
Location: SeaTac Office Center - 17930 Pacific Hwy S (North Tower) SeaTac, WA 98188
Start: Mon 2019-05-20 13:00
End: Mon 2019-05-20 14:00
Show Time As: Tentative
Recurrence: (none)
Meeting Status: Not yet responded
Organizer: Ayzenshtok, Lauren

Hi Gary,

Congratulations! You're confirmed for your in-person interview with Alaska Airlines on Monday. You will want to park in the back and let the guard know you are there to interview at Alaska. Call Daniel Mrozek when you arrive @ 206-930-8211 and wait near the North Tower elevators to be greeted. Thanks – and good luck!

Date/Time:

Monday, May 20th @ 1:00-2:00pm PST

Location:

SeaTac Office Center – North Tower
17930 Pacific Hwy S
SeaTac, WA 98188

~~FS~~ FS 2007-2014 IT

Interviewers:

Damon Zirkler, Software Engineering Manager (M&E and Safety): <https://www.linkedin.com/in/damonzirkler/>
Mary Crawford, Program Manager: <https://www.linkedin.com/in/marybcrawford/>

General Interview Prep:

- Do some research about the company: www.alaskaair.com and <https://www.alaskaair.com/content/travel-info/alaska-virgin/flight-plan> (read about all of their integration efforts/timeline so far!)
- This position defines and manages the environment requirements and calendar across the VX Integration Program for Maintenance & Engineering (M&E) systems and processes. This is the last major phase of the integration between Alaska Airlines and Virgin America. Alaska would be the first airline to pull it off successfully post-merger. The goal is to ensure that all activities within the Integration environments are planned, tracked, and automated so that teams have the environments they need to perform their work, and that they are appropriately maintained and controlled.
- Be prepared to review your resume and be asked questions regarding your experience as it relates to the position below. **Specifically:**
 - Project management experience in an Agile environment
 - Your technical background and expertise
 - Experience working cross-functionally (What technical and non-technical groups have you worked with in the past?)
- Have 2-3 questions prepared (e.g. "What would you like me to accomplish in the first 30/60/90 days?")
- Keep discussions about previous managers/co-workers professional.

- Keep answers short and to the point.

Ask at the End of the Interview:

- Are there any other concerns or questions you have for me that I can answer?
- What are the next steps moving forward? When can I expect to hear back?
- Thank them for their time/opportunity to interview
- Express your interest in the team/brief sentence on why you are excited/will be a fit

Job Details:

Location: 18000 Pacific Hwy S, SeaTac, WA 98188

Rate: \$70/hour (flat rate, does not include benefits, PTO or holiday pay)

Duration: through 01/2020, with chance to extend based on needs and performance

Description:

- Top Three Skills:**
1. 4+ years of environment or technical project management experience
 2. 7+ years of experience working with information systems (analysis or development)
 3. Proven success working in a hybrid agile/waterfall environment

Job Title: Integration Environments Project Manager
Division: ASICS

Role Summary

Responsible for the overall design, coordination, delivery and oversight of the Integration Program environments. The goal is to ensure that all activities within the Integration environments are planned, tracked, and automated so that teams have the environments they need to perform their work, and that they are appropriately maintained and controlled.

Scope & Complexity

• This position defines and manages the environment requirements and calendar across the VX Integration Program. It will be a fairly complex role, as the program is already in flight, is highly integrated and complex, and there are no formal environment management practices in place.

Key Duties

- Employ or establish best practices for delivery of high quality, standard, scalable environments.
- Coordinate the overall design, delivery, and maintenance of the application ecosystem.
- Work with business partners, project managers, application owners, solution architects, functional analysts, technical analysts, quality assurance, and the Infrastructure organization to understand requirements and identify clear scope for environment usage.
- Actively participate in project scoping and planning activities and ensure alignment between all parties in discussions related to environments.
- Document activities planned for each environment and publish the environment calendar.
- Coordinate and communicate environment provisioning for each project.
- Collaborate on systems maintenance and downtime planning and communicate as needed.
- Work with Release Management team to support Applications release schedule.
- Work with Applications technology teams to plan and schedule system refreshes, software patching, upgrades, backups and restorations.
- Identify risks and effectively escalate well in advance when environments (hardware, available clients, etc.) cannot currently support the project work. Highlight potential technology, testing, and resource collisions.
- Oversee environment planning in support of projects, including system roles, migration paths, development tracks, testing cycles and test data requirements as well as system refresh coordination.
- Support infrastructure and application continuous improvement initiatives, including environment build automation, source code control practices and tools, migration and release strategy, etc.

Job-Specific Skills

- Required
 - o 4-5 years of previous environment management experience.
 - o 7+ years of experience in information systems (systems analysis or development).
 - o Ability to manage environment planning and execution in a hybrid environment that uses iterative/agile and waterfall delivery processes.
 - o Advanced knowledge of software development lifecycle (SDLC).
 - o Demonstrated ability to coordinate cross-functional work teams toward task completion.
 - o Advanced written and verbal communication skills are a must.
 - o Minimum age of 18.
 - o Must be authorized to work in the U.S.
- Preferred
 - o Airline industry experience

CLOUD? =

Job Description:

CLOUD + NPZ! =

STUDY?



Job-Specific Leadership Expectations

- Embody our values to own safety, do the right thing, be kind-hearted, deliver performance, and be remarkable.

Education

- Bachelor's degree in Computer Science or related field.
- A PMP and/or ITIL certification is preferred

Additional Information:

Work Environment:

Hybrid agile/waterfall. Casual dress code. Will work primarily in STOC but occasionally travel to McGee building down the street.

Interview Information:

1 - 30 minute phone interview w/ manager

2 - 1 hour onsite interview w/ manager, program manager and director

Who is the Internal/External Customer:

? All internal teams who impact M&E systems.

Impact to the Internal/External Customer:

? The goal is to ensure that all activities within the Integration environments are planned, tracked, and automated so that teams have the environments they need to perform their work, and that they are appropriately maintained and controlled.

Business Challenge:

This position defines and manages the environment requirements and calendar across the VX Integration Program for Maintenance & Engineering (M&E) systems and processes. This is the last major phase of the integration between Alaska Airlines and Virgin America. Alaska would be the first airline to pull it off successfully post-merger.

EVP:

? Opportunity to work on largest project within IT and work across the entire organization. Alaska is striving to be the first airline to pull off a full M&E system integration post-merger, so you'd get to be part of history! Contract goes through 01/19/2019 and could extend but likely won't convert.

Non-Technical Skills:

The ideal candidate will have hands-on experience working in various technical environments/configurations and can work very well cross-functionally (will integrate with DBAs, server team, app devs, leadership, QE, testing and automation).

Why is position open?:

There is one Integration Environments PM assigned to this work, and Alaska is hiring another one to help with bandwidth issues.

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— QUESTIONS (ADVANCE)

- FIRST MILESTONES (2-3 WEEKS Q PLAN)
- PREP WINDOW ← — DETAILS
- HOW MANY UPWINDS? ←
- LEARNING THE ORG? ← INTERVIEWS

— ROLE

- ASICS, PLUS M+E/SAFETY?
- NO MGMT PRACTICES — PART OF ROLE?
- HOW DOES THE WATERFALL/AGILE WORK?
- M+E = MAINT & ENG OR MERGE & ACQUISITION
- DIVISION OF LABOR?

— "I'M ~~VERY~~ EXCITED. I LIKE THE CHALLENGE, AND BELIEVE I HAVE THE BACKGROUND AND DYNAMIC APPROACH YOU NEED FOR THIS ROLE."

ALASKA

2019-05-20

- NOTES MERGE/REPORT TEAMS

- M+E CHG CTL?

- 5 DEPTS → SUPPORT

- NOT USED TO RIGOR

(WATERFALL)

(AGILE)

→ - Q PLANNING

- DOCS

- VIZIO

- OUT-OF-DATE

- VISIBILITY?

= TRIBAL KNOWLEDGE

- 3 DBAs

- 3 DEV (1 IS KEY)

- HALF DOZEN ~~OTHERS~~

OTHERS

- INDIA

- 40 YEAR + 15 YEAR

- UPWINDS

- JACKIE, DIRECTOR - DOTTED

- SCRUM + PJM - HORIZ

- DBA + ENG - SOUTH

— MGMT PRACTICES

— IT = YES

— BIZ = NOT AS MUCH

— RED/BLUE

→ VIRGIN AIRBUS → ALASKA BOEING