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| **Gary B. Genett** | Seattle, WA Zip Code? ▪ 206-391-6606  me@garybgenett.net ▪ linkedin.com/in/gary-b-genett |

**Project Program Manager Profile**

*Highly accomplished professional with over 20 years of measured success in project and program management for complex technical industries.*

Forward-thinking, innovative, critical thinker, driven for success, with a keen attention to detail. Has the ability to lead and guide product and project management lifecycles, from the initial design and planning to successful completion within budget constraints and time parameters. Possesses the capability to build and lead teams, fostering individual growth and attaining results that equal or exceed stated goals. Consummate team player, collaborating with various departmental members and senior management to ensure open channels are established and maintained so all relevant parties are well informed and problem resolution can be addressed quickly and efficiently. Approachable, personable, and is sought out for expertise and advice on a continuum basis. Proficient in Cloud, SaaS, Paas, laaS, Nodel.js, Python, Web Development, HTML, CSS, JavaScript, Web/System APIs. REST/JSON/XML, SQL, Git, SVN, DevOps, Agile, Waterfall, and Scrum.

**Areas of Expertise**

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| * Strategic Planning | * Project Management | * Program Management |
| * Product Strategy | * Cross-functional Collaboration | * Building & Leading Teams |
| * Change Management | * Stakeholder Engagement | * Cloud Migrations & Operations |

# Professional Experience

Highspot, Seattle, WA

**Senior Technical Project Manager**, April 2020 - April 2021

Primarily involved in coordination with Content Integration, Management, and Consumption team members in the areas of product management, engineering, design, and quality assurance to develop targeted plans for the delivery of SaaS products and technologies, ensured that new features and enhancement of products were documented properly, implemented, and tested.

* Able to grow the initial team in two organization restructuring, forming four teams to fully focus on separate SaaS disciplines. How many team members did you manage?
* Expertly developed custom Jira configurations (Gary, what was the purpose of this effort?) with the establishment of processes for the operation of independent development teams addressing individual needs, resulting in a 400% increase in delivery of features over a six month period.
* Created and implemented four front end and three back end integrations utilizing Salesforce, Quip, HigherLogic, Widen, and Open Text that provided for growth in new business. Can you quantify this effort?
* Achieved the award of a recurring $2M Salesforce transaction by providing a critical necessary product integration advancements through four releases.

Alaska Airlines, Seattle, WA

**Senior Technical Project Manager**, June 2019 - December 2019

Duties included the design for new and/or existing types of documents for the development of a library of resources required for executive, management, developers, and support personnel. Created processes utilized in the present and the future to facilitate the migration of \_\_\_\_\_\_\_\_\_\_\_\_ from inhouse to an Azure based model. Identified any potential risks that would mitigate project processes.

* Championed a centralized documentation management system as part of a $40M integration with planned maintenance for the FCC certification of a full Monitoring and Evaluation (M & E) system alignment after merger with Virgin America.
* Judiciously improved and quality of controls of outcomes with the creation and implementation of best practices for the transition to a cloud based DevOps model.

Enviro-Master, Seattle, WA

**President**, Month? 2016 - Month? 2019

Founded and operated this firm focused on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and led a team in all aspects of daily operations.

* Achieved a doubling of sales with the addition of a 50% increase in new sites that contributed $100K in revenue.
* Attained a high level of customer satisfaction with the direction of approximately 100 sites in the Puget Sound area. Gary, this sounds vague. Please provide additional applification.
* Dramatically reduced the operational budget by \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ following the acquisition of \_\_\_\_\_\_\_\_\_\_\_\_ (Was it a related business?)

F5 Networks, Seattle, WA

**Senior Product Management Engineer**, Month? 2004 - Month? 2016

Initially hired as a New Product Introduction Engineer in \_\_\_\_\_\_\_\_\_ 2009 and promoted to position of Senior Product Management Engineer in \_\_\_\_\_\_\_\_\_\_\_\_ 2014. Carried out functions related to five cross-functional positions in a 12-year period for full product lifecycles. Led and managed the end-to-end product lifecycles, collaborated with team members and external parties in the direction of product strategy and mindful of targeted deliveries and budget considerations.

* Built and managed an integral cloud team to maintain and ensure optimal operations and productivity in a dynamic organizational environment.
* Championed a new vision for automation, by incorporating existing technologies into a unified unit for five disparate teams that possessed differing knowledge platforms, technology, and models.
* Continually stayed abreast of market trends and movements with anticipating needs of clients to foster direction.

F5 Networks, Seattle, WA

**New Product Introduction Engineer**, Month? 2009 - Month? 2014

Consistently interfaced with sales and service organizations to ensure a high level of preparation for future product and service releases by establishing a clear communication standard. Liaisoned with marketing, development, services, and sales departments.

* Orchestrated the release of five innovative technology platforms with completion of comprehensive and succint product rewrites.
* Effectively used the firm's heuristics tool to pre-analyze client's diagnostics files for the support team members from initial staging through to introduction of the product to the client.

# Education

**Programming Course *Programming Courses***  
*University of Washington, Seattle, WA* Seattle Central College, Seattle, WA