MIKE KAGERA WAITINDI

Full Stack Developer | ICT Officer

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↵ **https://mike-portflio.vercel.app/**

EXPERIENCE

Full-stack Developer
Self-Employed

📅 02/2021 - Present   📍 Freelance

- Created 50+ brand identity packages with 80% reporting increased engagement
- Managed complete project lifecycles using Adobe Creative Cloud & Figma
- Developed automated workflows increasing productivity by 60%
- Collaborated with marketing teams on cohesive visual campaigns

ICT INTERN
Council of Legal Education

📅 01/2024 - 02/2025   📍 Karen ,Nairobi

- Delivered comprehensive tier-1 & tier-2 IT support to 200+ staff across four regional offices
- Engineered PowerShell automation scripts reducing incident response time by 25%
- Orchestrated enterprise-wide migration to SharePoint Online with zero data loss
- Implemented robust backup strategies ensuring 99.9% system availability
- Conducted staff training sessions increasing digital literacy across organization

ICT ATTACHE
Gatundu Law Courts

📅 01/2023 - 04/2023   📍 Gatundu

- Managed high-priority support tickets maintaining 95% SLA compliance
- Performed weekly updates on Judiciary Case Management System (CMS)
- Created comprehensive network documentation and SOPs
- Implemented proactive monitoring reducing system downtime by 40%
- Collaborated with legal staff to improve case processing efficiency

Independent Electoral & Boundaries Commission
ICT CLERK

📅 08/2022   📍 Gatundu

- Configured and maintained 80+ KEIMS kits achieving 99.9% uptime during elections
- Architected secure LAN/WAN infrastructure for constituency tallying center
- Provided real-time network troubleshooting with <5 minute resolution time
- Trained 100+ temporary election clerks on system operation
- Developed emergency response procedures adopted by other constituencies

Junior software developer
Freelance

📅 07/2021 - 02/2022   📍 Freelance

- Architected and deployed 6 responsive, SEO-optimized websites using React
- Integrated payment systems (PayPal, M-Pesa APIs) generating 40% revenue increase
- Developed reusable React components reducing development time by 30%
- Achieved 50% faster page load times through performance optimization
- Established long-term client relationships with 90% retention rate

EDUCATION

Bachelor of Science in Information
South Eastern Kenya University

📅 2015 - 2020   📍 Kitui

- South Eastern Kenya University

Kenya Certificate of Secondary
Muhoho High School

📅 2010   📍 Gatundu

- Grade : B

SUMMARY

FULLSTACK ENGINEER | ICT OFFICER Dynamic Fullstack Engineer and ICT professional with 4+ years of experience delivering end-to-end digital solutions across government, legal, and private sectors. Expertise spans full-stack web development, enterprise IT infrastructure management, and user-centric design. Proven track record of architecting scalable applications, optimizing system performance, and leading digital transformation initiatives. Passionate about leveraging cutting-edge technologies to solve complex business challenges while ensuring robust security and exceptional user experiences.

LANGUAGES

English
Proficient   ●●●●○

SKILLS

Adobe CC	AWS	AWS Lambda	Bootstrap
Docker	EC2	ES6	Figma	Git
GitHub	Google Firebase	GraphQL	HTML
IAM	Java	Java Spring	JavaScript
MongoDB	Next.js	PostgreSQL	PWA
Python	React	REST	S3	SEO
SharePoint	SpringBoot	Vercel	WAN
GitHub Actions	PowerShell	Node.js
Microservices	Gmail	ES6+
SharePoint Online	.NET