

# Congratulations! You passed!

TO PASS 80% or higher

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GRADE  
100%

## Change Management Theories Part I Quiz

LATEST SUBMISSION GRADE

100%

1.

1 / 1 point

**What are the three stages of Kurt Lewin's Planned Approach to Organizational Change model?**

- ☐ Unfreeze, Shape, Freeze
- ☐ Liquify, Change, Freeze
- ☒ Unfreeze, Change, Freeze

✓ **Correct**

Correct! An alternative name for the Planned Approach to Organizational Change model is the Three-Stage theory, which consists of Unfreeze, Change, and Freeze stages.

2. **During what stage of Kurt Lewin's model, we break the status quo?**

1 / 1 point

- ☒ Unfreeze
- ☐ Freeze (re-freeze)
- ☐ Change

✓ **Correct**

Correct! We break the status quo during the first stage of the model as a way to initiate change.

3. **McKinsey 7S theory helps track and monitor how changes in one part of the organization influence change across the entire organization.**

1 / 1 point

☒ True☐ False **Correct**

Correct! McKinsey 7S model demonstrates how different parts of a business affect and influence each other. It's a perfect way to keep a close eye on how the ripple effect, meaning a spreading, pervasive, and usually unintentional impact of any change, would influence other aspects of an organization, a project, or a team.

4. **What are the seven elements of the McKinsey 7S Model?**

1 / 1 point

☐ Strategy, Software, Systems, Shared Values, Style, Staff, and Skills☒ Strategy, Structure, Systems, Shared Values, Style, Staff and Skills☐ Strategy, Structure, Systems, Shared Values, Style, Supervisors, and Skills **Correct**

Correct! These are the elements of the McKinsey 7S theory.

5. **What are the soft elements of McKinsey 7S Theory?**

1 / 1 point

☒ Style, Shared Values, Skill, Staff☐ Structure, Style, Shared Values☐ Systems, Style, Shared Values **Correct**

Correct!