Congratulations! You passed!

TO PASS 80% or higher

| Keep Learning |

GRADE
93.80%

Module 2 Quiz

LATEST SUBMISSION GRADE

93.8%

1. **Why do agile teams experience more conflict?**   **1 / 1 point**

    ○ Agile teams are not diverse. Because of that, agile teams tend to experience more
      conflict.

    ◉ Agile teams are diverse teams. Diverse teams include different cultures, genders, etc.
      Because of this diversity, agile teams tend to experience more conflict.

    ○ Agile teams are diverse teams. Diverse teams include monogamous cultures and
      because of that, they tend to experience more conflict.

    ✓ **Correct**
      Correct!

2. A team working agreement resolves differences and establishes a common   **1 / 1 point**
    understanding within teams before conflict happens.

    ◉ True

    ○ False

    ✓ **Correct**
      Correct!

3. What are the main characteristics of the team working agreement? Select all that apply.   **1 / 1 point**

☐ Team working agreement is static.

☑ Team working agreement establishes a common understanding of how the team will work, and how it will resolve conflict.

✓ **Correct**
Correct!

☐ Team working agreement is a verbal agreement to work well together.

☑ Team working agreement is a contract between the team members.

✓ **Correct**
Correct!

☑ Team working agreement is a living document.

✓ **Correct**
Correct!

4. What is empathy?   **1 / 1 point**

○ Empathy is the capacity to listen to people and to give examples from your own life when the other person shares challenges.

⦿ Empathy is the capacity to put yourself in another person's shoes and understand them from their point of view.

○ Empathy is the capacity to wear another person's shoes.

✓ **Correct**
Correct!

5. What's the purpose of an empathy map?   **1 / 1 point**

○ Empathy map allows you to dwell on the negative with your team and unite around it.

○ Empathy map allows you to design the collaboration process that reflects your team members' moods.

◉ Empathy map allows you to design the collaboration process that is aligned with your team members' feelings, motivations, and working styles.

✓ **Correct**
Correct!

6. What is Scrum?

1 / 1 point

○ Scrum is a highly-regimented complex project management framework.

○ Scrum is a lightweight framework of practices rooted in football.

◉ Scrum is a lightweight framework of practices rooted in an agile philosophy.

✓ **Correct**
Correct!

7. What is Scrum typically used for?

1 / 1 point

○ Scrum is used to develop relationships, empathy maps, and team working agreements.

○ Scrum is used to develop extensive documentation on projects.

◉ Scrum is used to develop, deliver, and sustain complex products.

✓ **Correct**
Correct!

8. What would be an example of a product? Select all that apply.

0.6666666666666666 / 1 point

☑ HR candidate selection process

✓ **Correct**
Correct!

☐ Car

☑ Break-through technology device.

✓ **Correct**
Correct!

You didn't select all the correct answers

9. True or False

1 / 1 point

Scrum is used in simple projects with many variables and in unpredictable environments.

○ True

◉ False

✓ **Correct**
Correct. Scrum is used in complex projects with many variables and in unpredictable environments.

10. What are the five Scrum values? Select all that apply.

0.7142857142857143 / 1 point

☐ Openness

☐ Slow Pace of work

☑ Courage

Correct

✓ Correct! This is one of the five Scrum values.

☑ Delivery

✗ **This should not be selected**

Incorrect. Even though Scrum teams focus on frequent delivery, it is not a part of the Scrum values. Review Lesson 4, video 1.

☑ Focus

✓ **Correct**

Correct! This is one of the five Scrum values.

Team working agreement discussion Question 11:

Reflect on your experience working on teams. What types of conflict could the team working agreement prevent?

Empathy map discussion Question 12:

Why is empathy an important skill to have and develop as a leader?

Scrum Overview discussion Question 13: Reflect on the five Scrum values. How would these values contribute to making people on the team happier and more fulfilled?

Key concepts discussion question 14: We have covered the team working agreement, empathy map, and Scrum overview in this module. Discuss in what way you all three elements support people-focus.

☑ Respect

✓ **Correct**

Correct! This is one of the five Scrum values.

☑ Commitment

✓ **Correct**

Correct! This is one of the five Scrum values.

☑ Respect