

# Congratulations! You passed!

TO PASS 80% or higher

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GRADE  
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## Writing Effective Documentation

LATEST SUBMISSION GRADE

100%

1. **Overview:** Documentation is an important part of an IT Support Specialist role. It's vital to document processes and policies not only for yourself but for your teammates that may encounter the same issue. This writing assessment will help you get in the habit of writing good documentation. 1 / 1 point

**What You'll Do:** For this writing project, you will write documentation to explain the process of making a peanut butter and jelly sandwich to someone who has never seen one before. You'll want to be detailed yet concise. Specifically, the documentation should have:

- 1) A description of the problem.
- 2) A description of the end result.
- 3) The solution detailed in a step-by-step manner.

Making PBJ Sandwich:  
get 2 slice of bread  
lather peanut, jelly, and jam on each slice of bread  
place slices together  
  
enjoy.



Correct

Thank you for your submission. Could someone who didn't know what a peanut butter and jelly sandwich was read this documentation and be able to assemble one? If so, great job!