

GRADE

90%

Module 2 Quiz

LATEST SUBMISSION GRADE

90%

1. True or False: A project manager spends 75% of his or her time communicating.

1 / 1 point

☐ True

☒ False

 Correct

2. Which item would most likely NOT be part of a basic communication plan:

1 / 1 point

☐ The best medium for the communication.

☐ With whom to communicate.

☒ The amount of their annual bonus.

☐ What they need to know.

 Correct

3. Upward communication is communication to/from:

1 / 1 point

☐ Your social groups.

☒ Your senior management.

☐ Your direct reports.

☐ Your peers.

 **Correct**

4. When you report project status you compare actual performance to:

1 / 1 point

☒ The planned performance or baseline.

☐ The performance of other similar projects.

☐ The performance of your competitors.

☐ The performance of previous projects.

 **Correct**

5. True or False: Earned value integrates scope, schedule and budget and uses monetary values to assess project status.

1 / 1 point

☐ False

☒ True

 **Correct**

6. You are beginning to staff your project. Which of the following will not be used in developing and/or communicating roles and responsibilities?

1 / 1 point

☐ WBS

☐ Organization chart

☒ Pareto chart

☐ Responsibility Assignment Matrix

✓ Correct

7. Which of the following is not likely to be documented in a communications management plan? **1 / 1 point**

- ☐ Time frame and frequency of communication
- ☐ What information will be communicated
- ☐ How information will be communicated
- ☒ Person responsible for tracking risk events

✓ Correct

8. True or False: Effective project communication management creates a bridge between stakeholders based on a shared understanding of the project and the ongoing sharing of information needed for its success. **1 / 1 point**

- ☐ False
- ☒ True

✓ Correct

9. A Communications Management Plan does the following: **1 / 1 point**

- ☒ Lays out the approach and method for delivering information effectively and efficiently.
- ☐ Coordinates an effort to communicate in meetings effectively
- ☐ Coordinates the communication between project leaders and uninterested project members
- ☐ Lays out a plan on how to communicate with your Project Sponsor and other organizations

 **Correct**

10. Who should take the most responsibility for clear and effective communication?

0 / 1 point

- ☐ The receiver
- ☐ The Communications Manager
- ☐ The sender and the receiver
- ☒ The sender

 **Incorrect**