# **CHANG YU-HSUAN**

**GARY CHANG** 

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A business administration graduate, who has kept challenging himself through different disciplines and habits of mind. He has been self-motivated in learning interaction design to understand the dynamic consumer experience nowadays. Now, he is ready to join the league of shaping a better world with evolving, bold, but always data-driven digital experiences.

### **UX Engineer**

Bank SinoPac

July 2021 - Current · Taipei · Full Time

· Developed and oversaw the UX design process and the quality of UI interaction, and worked as crossfunctional PM to plan and evaluate the feasibility for the innovative business requirement.

### **UXUI Designer**

**JobWits** 

Jan. 2021 - Jun. 2021 · Taipei · Part Time

· Conducted the research of social behavior through mentorship impact, and developed into the design for the website revamping project.

#### **Experience Design Intern**

Ogilvy Taiwan

Aug 2019 - Dec 2019 · Taipei · Part Time

· Executed CX planning, UX design with PM and developers, and applied MarTech tools to organize CRM campaign for the clients.

## **Product Design Intern**

**KKStream** 

Jul 2018 - Jan 2019 · Taipei · Part Time

· Iterated design through understanding multiple needs from stakeholders, and generated the adaptive marketing template for customized campaign sites.

### **Digital Marketing Intern**

**Deluxe Fashion** 

Jul 2017 - Sep 2017 · Taipei · Part Time

· Performed KOL networking and SEO optimization to enhance the digital engagement of the brand. Planned and conducted online to offline campaigns for the grand opening in dominant department stores.

### **National Chengchi University**

Bachelor of Business Administration

Sep 2015 - Jun 2019 · Taipei

GPA: 3.64 / 4.3

Relevant Courseworks:

- · Advanced Programing
- · Interaction Design

**Extracurricular Activities:** 

- · Marketing Lead, Commerce Ambassador
- · Events Staff, Ciee Cultural Ambassador

### **Competitions**

Trans Action Award 2021 - Finalist Gold Design Award 2021 - 3rd Prize Open HCI 2018 - Best Theme Prize

#### Languages

Mandarin (native)
English (advanced) - IELTS 7.5
French (elementary)

### **Certificates**

Google Analytics
IBM Design Thinking Practitioner

#### **Skills**

UX Design, Web Development
Data Processing / Query
Project Management
Visual Art

### **Tools**

Programming (JS / SQL)

UX Design (Figma / Sketch / XD)

Visual (PS / AI / AE / PR)

MS Office (Word / Excel / PPT)