

# YU HSUAN CHANG

GARY CHANG

<https://garyyhsuan.github.io/portfolio2023>

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As a business graduate with digital development concentrated studies, who has kept challenging himself through different disciplines and habits of mind. He has been self-motivated in learning interaction design to understand the dynamic user experience nowadays. Now, he is ready to join the league of shaping a better world with evolving, bold, but always data-driven digital experiences.

## UX Engineer

Bank SinoPac

July 2021 - Current · Taipei · Full Time

- Developed and oversaw the UX design process and the quality of front end development, and worked as cross-functional PM to plan and evaluate the feasibility for the innovative business requirement.

## UXUI Designer

JobWits

Jan. 2021 - Jun. 2021 · Taipei · Part Time

- Conducted the research of mentorship impact, and developed the concept into the new design for the revamped website including components library.

## Experience Design Intern

Ogilvy Taiwan

Aug 2019 - Dec 2019 · Taipei · Part Time

- Executed CX planning, UX design with PM and developers, and applied MarTech tools to organize CRM campaign for the clients.

## Product Design Intern

KKStream

Jul 2018 - Jan 2019 · Taipei · Part Time

- Iterated design through understanding multiple needs from stakeholders, and generated the adaptive marketing template for customized campaign sites.

## Digital Marketing Intern

Deluxe Fashion

Jul 2017 - Sep 2017 · Taipei · Part Time

- Performed KOL networking and SEO optimization to enhance the digital engagement of the brand. Planned and conducted online to offline campaigns for the grand opening in dominant department stores.

## National Chengchi University

Bachelor of Business Administration

Sep 2015 - Jun 2019 · Taipei

GPA : 3.64 / 4.3

Relevant Courseworks :

- Advanced Computer Programing
- User Interface Design
- Interactive Installation Design

Extracurricular Activities :

- Certified Walking Tour Guide

## Skills

Web Development :

- Front End - JavaScript / Angular / React

Data Inquiry / Analysis :

- SQL / Power BI

UX Design :

- Qualitative Research
- Prototyping - Figma / Sketch / XD

Project Management :

- Functional Specification
- Vendor Management

## Competitions

Trans Action Award 2021 - Finalist

Gold Design Award 2021 - 3rd Prize

Open HCI 2018 - Best Theme Prize

## Certificates

Google Analytics

IBM Design Thinking Practitioner

## Languages

Mandarin (native)

English (advanced) - IELTS 7.5

French (elementary)