

Contact

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Top Skills

Java
Python (Programming Language)
HTML5

Glen Asare

System Administrator || Python|| JavaScript || Java|| PostgreSQL||
ReactJS
Greater Phoenix Area

Summary

Experienced level 1 System Administrator. Currently focused in B.S Human System Engineering at Arizona State University, with skills in Java, Python, PostgreSQL, Postman, GitHub ,ReactJS, JavaScript, Bash

Experience

Electric

System Administrator

March 2021 - Present (8 months)

Coordinate and/or perform remote fixes at the desktop level, including installing and upgrading software, implementing file backups, and configuring systems and applications.

First line help desk; resolve basic level 1 and some level 2 issues in a Mac OS and Windows environments

Troubleshoot hardware & accurately determine fixes

Remotely troubleshoot issues relating to hardware and software (typically Mac OS, Apple, Google for Work, Cisco Meraki, Dropbox etc.)

Perform post-resolution follow-ups to help requests

Research issues and resolves technical problems

Implement and maintain operational documentation and procedures

Issue the daily operations status report and project status reports as required

Complete technical and special projects as assigned

Freelance Software Engineer

Full Stack Engineer

March 2021 - Present (8 months)

Building Websites for small businesses and startups

Safeway

Engineering Technician II

March 2020 - March 2021 (1 year 1 month)

Tempe, Arizona, United States

Troubleshoot hardware & accurately determine fixes

NXP Semiconductors

Manufacturing Technician

August 2019 - March 2020 (8 months)

Working on probing wafers to make sure product leaves the facility with minimal errors

Education

Arizona State University

Bachelor's of Science, Human System Engineering · (2020 - 2023)

Nucamp Coding Bootcamp

Full Stack Web Development, Computer Software Engineering · (June 2021 - August 2021)

Mesa Community College

Associate of Science - AS, Computer Science · (2015 - 2020)

Benedictine University Mesa

Bachelor of Science - BS, Computer Science · (2017 - 2019)

Mesa Community College

Associate of Arts - AA, Computer and Information Systems · (2015 - 2019)