

## Innovation Marketing Simulation: Crossing the Chasm

Year 4

# **Final Simulation Results**

You captured segment share you weren't targeting, all through word of mouth! You got the ...



Congratulations! With over 30% segment share, you have successfully crossed the chasm!

## Total Market Share

	Year 2	Year 3	Year 4		
IENT SHARE				0%	
Haul Trucks: Long-Haul Trucks			5.0%		
Haul Trucks: Moving Companies	8.0%	20.0%	30.0%		

	Year 2	Year 3	Year 4
ls: Truck Rental			5.0%
ge Delivery: Long-Haul Solution			5.0%
ge Delivery: Last-Mile Solution			5.0%
(ET SHARE			
Haul Trucks	0.4%	1.0%	6.3%
ls			1.5%
ge Delivery			5.0%

## **Total Revenue**

	Year 2	Year 3	Year 4
Segments			
Long-Haul Trucks: Long-Haul Trucks			\$15,000,000
Long-Haul Trucks: Moving Companies	\$1,200,000	\$3,000,000	\$4,500,000
Rentals: Truck Rental			\$1,000,000
Package Delivery: Long-Haul Solution			\$3,000,000
Package Delivery: Last-Mile Solution			\$1,000,000
Total Revenue	\$1,200,000	\$3,000,000	\$24,500,000
Revenue Growth from Prior Year	20%	150%	717%

# Feedback for Year 4

## Investor Feedback

We are delighted with this year's results. You should be proud of the company you have built, and even more proud of the movement you have started. ""

## Whole Product Rating

These star ratings show how well you allocated your budget per segment.

\$900,000

Long-Haul Trucks: Moving Companies



## Notable Customer Wins

MOVE IT 101	norrow:	
Deal Size		

Referral Likelihood likely

### Pack, Haul, & Move

Deal Size	\$750,000
Referral Likelihood	likely

## What Customers Said

- We are so pleased with how this integration has gone. You've provided excellent service anytime we needed it, which is invaluable.
- nervous taking the plunge.
  But now, send any prospective clients my way, I can't recommend you enough!

Decisions Made for Year 4

### **Long-Haul Trucks: Moving Companies**

\$1,510,000

Whole Product Solution	Whol	le Proc	luct So	lution
------------------------	------	---------	---------	--------

Custom Hardware \$1,500,000 Training & Support \$520,000

Software

Integration

Maintenance \$470,000

#### **Partners & Allies**

Light / Heavy truck manufacturers
Application designers

#### Sales Channels

Direct sales
Authorized dealers
Value-added resellers

## **Pricing Methods**

Premium

# Year 3 Feedback

## Investor Feedback

16 We're really pleased with what you were able to do in terms of market share in just a few years. Show us some even stronger numbers next year!

## Whole Product Rating

These star ratings show how well you allocated your budget per segment.

Long-Haul Trucks: Moving Companies



## Notable Customer Wins

#### **Godzilla Movers**

Deal Size \$450,000
Referral Likelihood likely

## Home-to-Home for Hire

Deal Size \$600,000

## What Customers Said

I don't jump into anything without a lot of careful due diligence. I have been impressed with all of the thought and care you have put into this product. It's a big step for us, but I feel

2/28/23, 12:58 PM

Referral Likelihood

likely

confident there won't be any surprises down the road. ""

This feels like the beginning of a great partnership. If Conveyance continues to build out its extensions and plugins, I think we'll be in good shape.

## Decisions Made for Year 3

## **Long-Haul Trucks: Moving Companies**

W	hole Product	Solution	Partners & Allies	Sales Channels
Cι	ıstom Hardwa	re\$1,600,000	Light / Heavy truck manufacturers	Direct sales
Tra	aining & Suppo	ort \$520,000	Application designers	Authorized dealers
Sc	ftware	\$1,410,000		Value-added resellers
In <sup>-</sup>	tegration			
Ma	aintenance	\$470,000		

### **Pricing Methods**

Value-based

## Year 2 Feedback

## Investor Feedback

66 H'mm... we're getting nervous here. You need to figure out what this market wants. It's a good product, it can't be that hard to sell. 37

## Whole Product Rating

These star ratings show how well you allocated your budget per segment.

Long-Haul Trucks: Moving Companies



## Notable Customer Wins

## **Sharp Sisters Moving Company**

	-	
Deal Size	\$300,000	
Referral Likelihood	likely	
Speedy Hare Moving Co.		
Deal Size	\$150,000	
Referral Likelihood	likely	

## What Customers Said

- breakthrough software and our hungry young engineers, we are going to change the world! We're willing to work with you until integration improves, but we're going to need to see some serious commitment to our sector—what sort of changes are you going to make to ensure that we are getting the complete package?
- Your product is awesome! With just a little more focus on our particular needs, I think we can attain a long-term partnership.

## Decisions Made for Year 2

## **Long-Haul Trucks: Moving Companies**

\$470,000

Whole Produ	uct Solution	Partners & Allies	Sales Channels
Custom	\$2,000,000	Light / Heavy truck manufacturers	Direct sales
Hardware		Application designers	Authorized dealers
Training & Su	pport \$520,000		Value-added resellers
Software	\$1,010,000		
Integration			

## **Pricing Methods**

Value-based

Maintenance

# Year 1 Feedback

Total Revenue: \$1,000,000

## Investor Feedback

11 It doesn't look like your forecast for exponential growth this year was realized. This is disappointing; the returns on our investment depend on you capturing market share. This ship had better turn around.

## Notable Customer Wins

#### **Interstate and Interactive Trucking**

Deal Size Referral Likelihood	\$150,000 very likely
On Point Auto	
Deal Size	\$30,000
Referral Likelihood	unlikely

## What Customers Said

- You are selling a very exciting vision for the future, but we will wait until we see more successful implementations. We don't want to be the customers who have to find all the bugs in your product.
- Once I saw the demo I was pretty excited, but looking at the package you offer, it doesn't feel like you're ready to integrate into my company. I need this to focus on my needs, not just the needs of tech visionaries.