



- Predicción de visitas a restaurant
- Caracterización como Serie de Tiempo
- Aplicación de modelos idóneos
- Incorporación de información complementaria

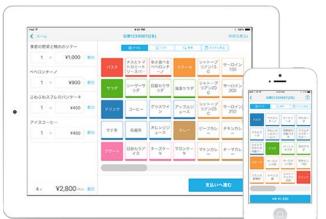




# **Información** disponible





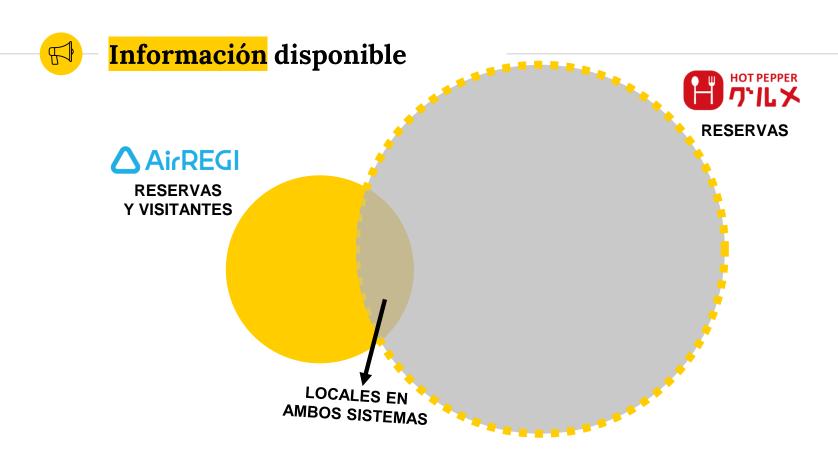






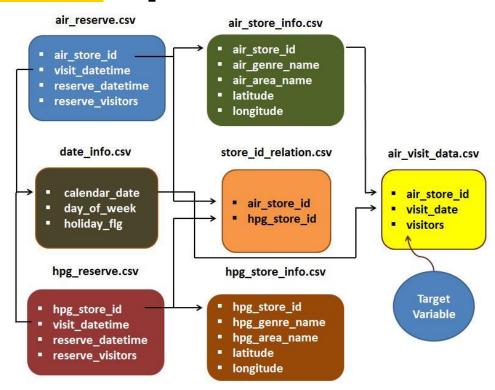


**RESERVAS Y VISITANTES** 

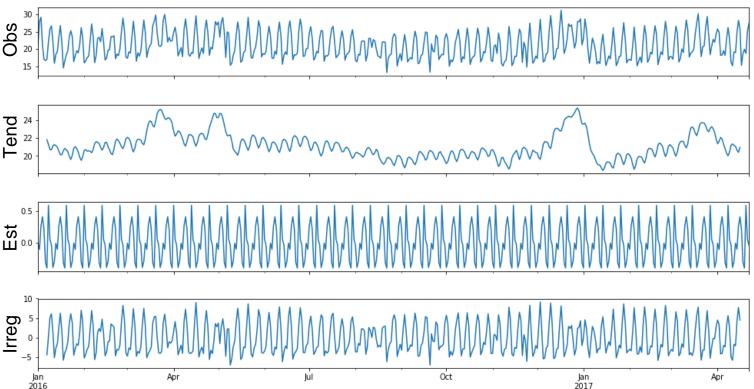




# **Información** disponible









### Series de Tiempo

# **Tendencia**

• Incremento/disminución a largo plazo

# **Estacional**

• Serie influenciada por patrones estacionales

# Cíclico

Aumento/Caída no propios al período fijo (>2años)

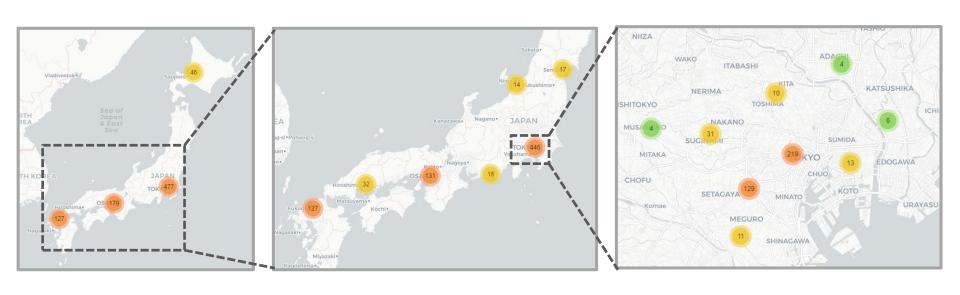
# Irregular

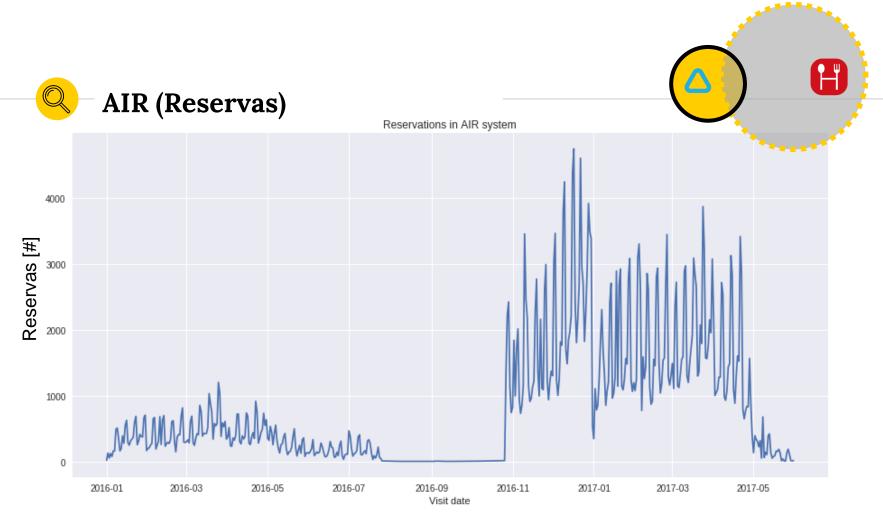
Variaciones aleatorias o residuales





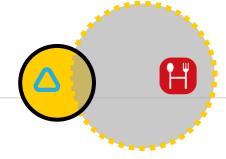
### Ubicación de locales

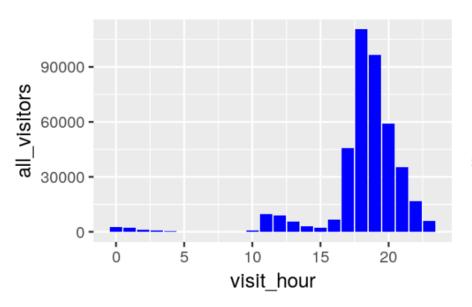


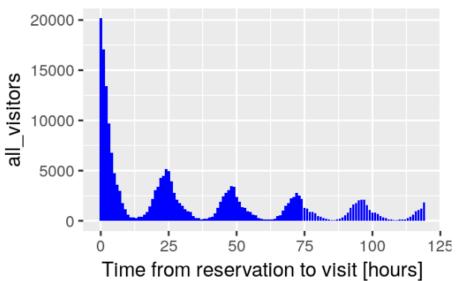


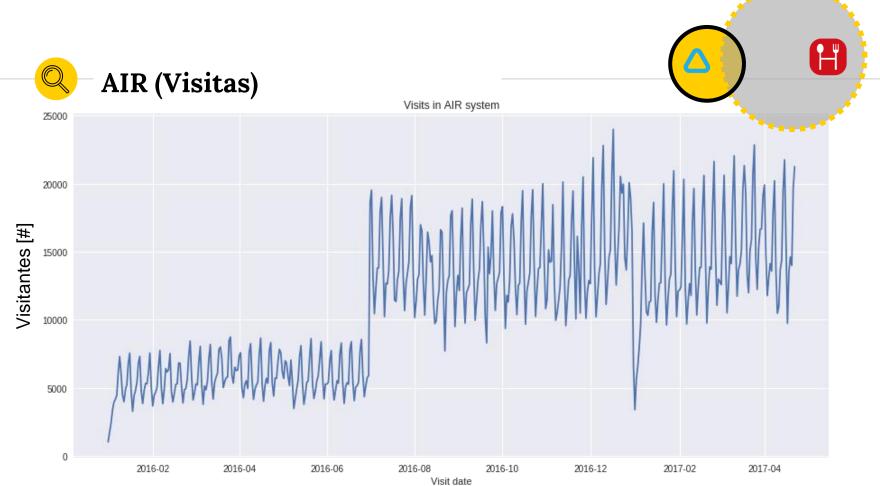


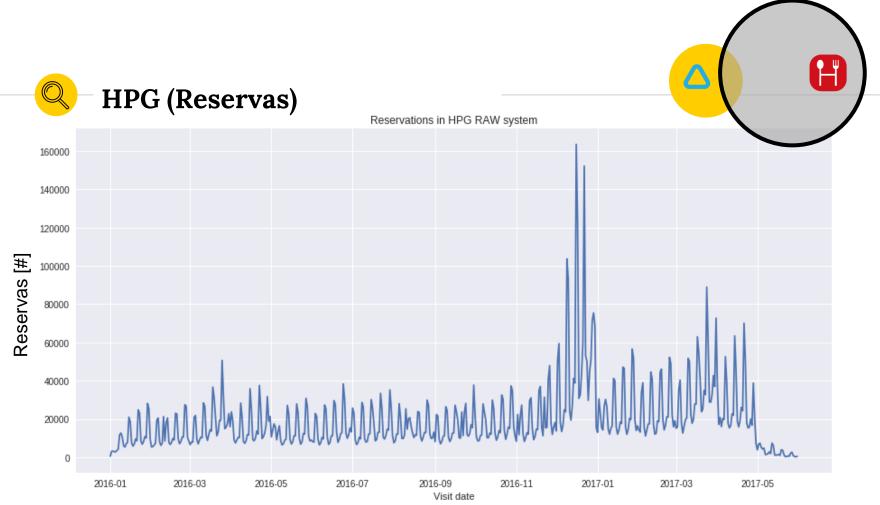
# **AIR (Reservas)**



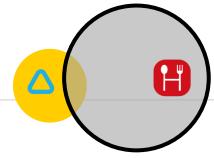


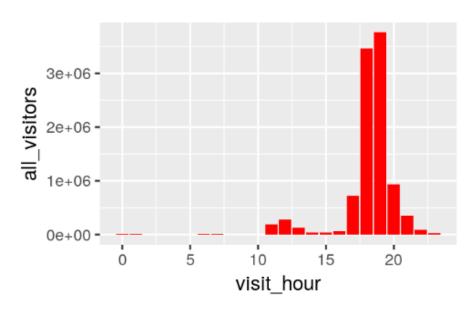


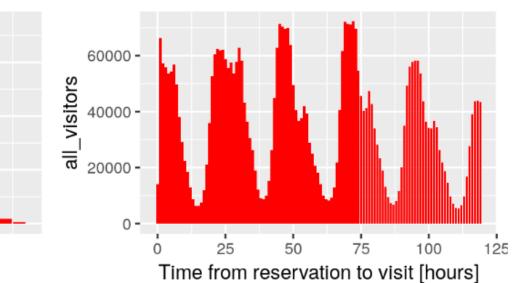








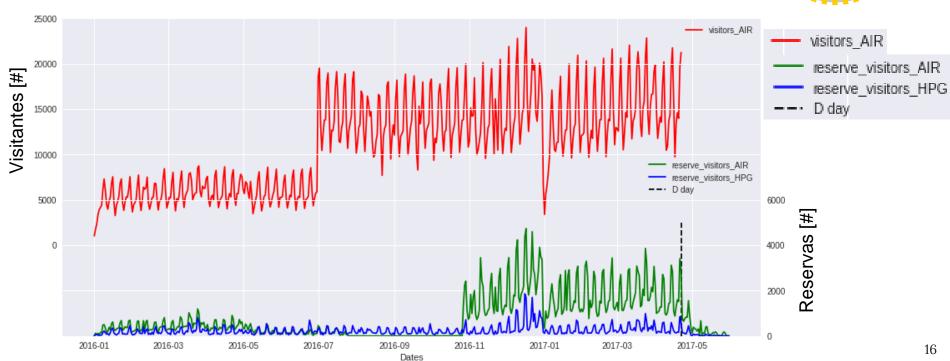






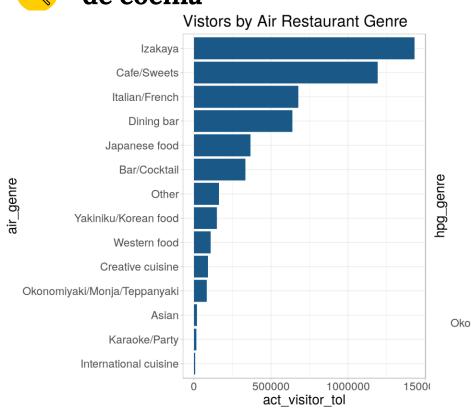
# AIR & HPG (Reservas y Visitas)

Visitors against reservations in AIR & HPG systems





## Tipo de cocina



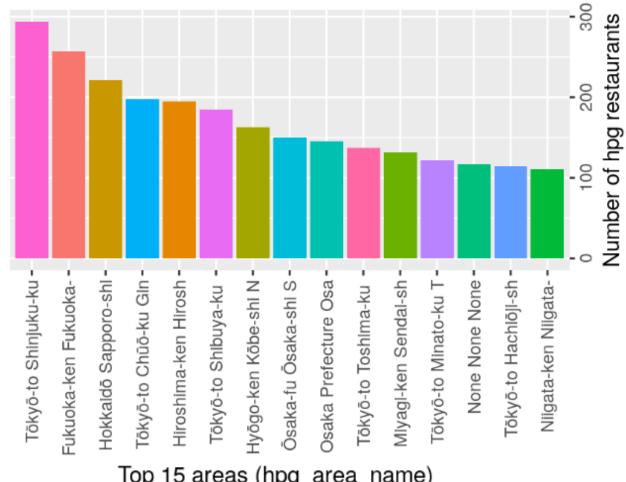
#### Vistors by HPG Restaurant Genre Japanese style International cuisine Spain Bar/Italian Bar Italian Creation Seafood Grilled meat Japanese food in general Party Steak/Hamburger/Curry Amusement bar Japanese cuisine/Kaiseki Creative Japanese food Okonomiyaki/Monja/Teppanyaki Cafe Karaoke 50000 100000 150000

act\_visitor\_tol

17



Top Areas (HPG)

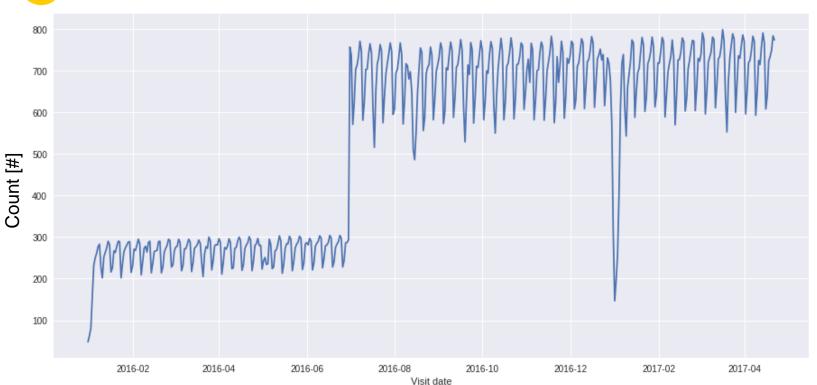


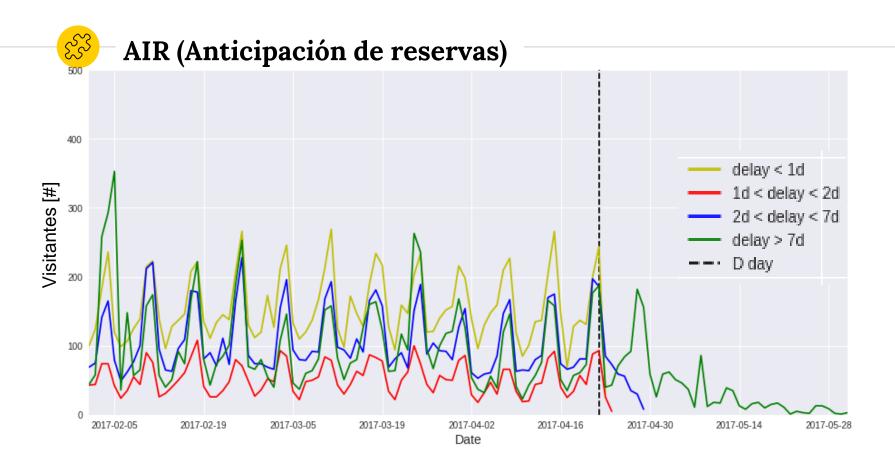
Top 15 areas (hpg\_area\_name)

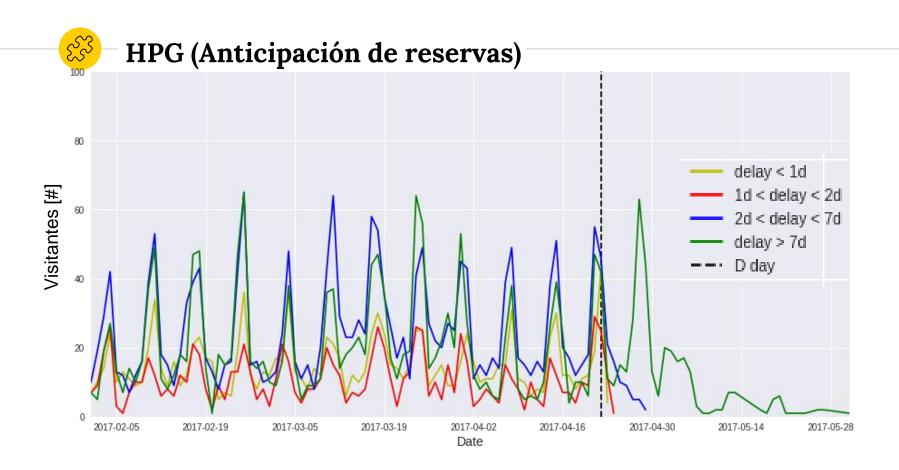




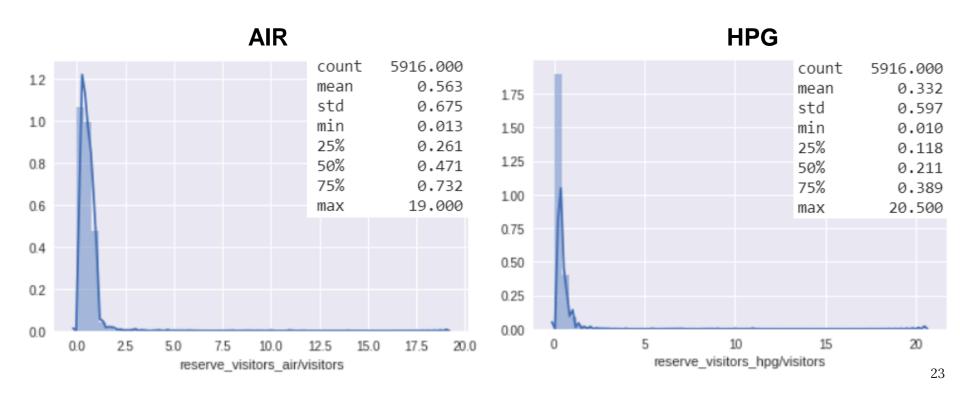
### **Total de Locales**



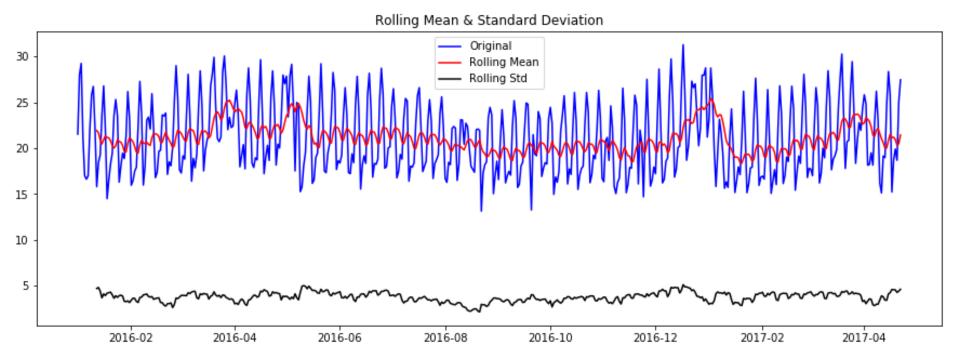


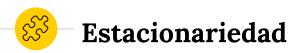


# **Overbooking**



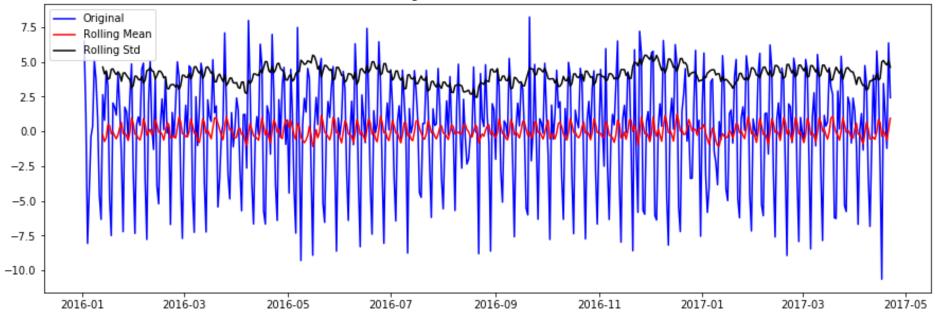
# Estacionariedad

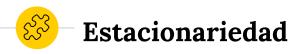




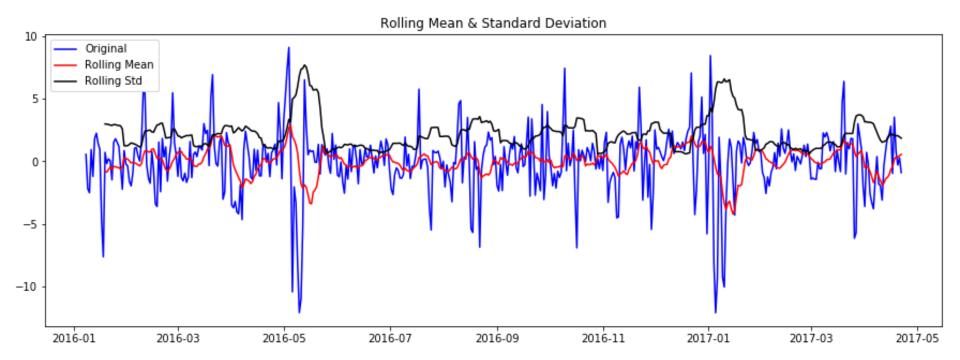
air['visit\_mean\_diff'] = air.visit\_mean - air.visit\_mean.shift(1)
test\_stationarity(air.visit\_mean\_diff.dropna(inplace=False))





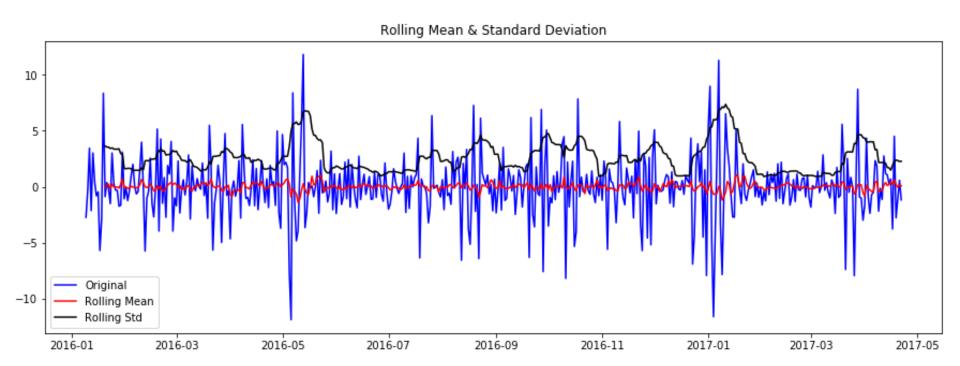


air['visit\_mean\_seasonal'] = air.visit\_mean - air.visit\_mean.shift(7)
test\_stationarity(air.visit\_mean\_seasonal.dropna(inplace=False))





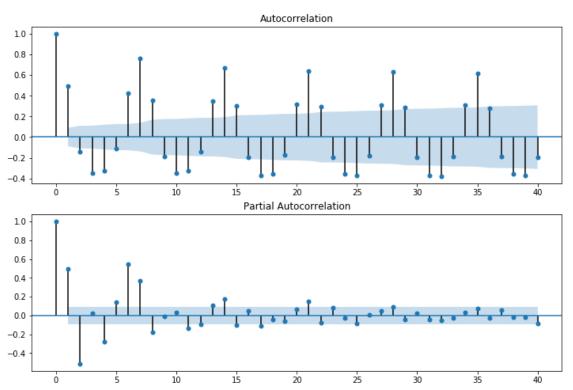
air['visit\_mean\_seasonal\_diff'] = air.visit\_mean\_diff - air.visit\_mean\_diff.shift(7)
test\_stationarity(air.visit\_mean\_seasonal\_diff.dropna(inplace=False))





#### **Estacionariedad**

fig1 = sm.graphics.tsa.plot\_acf(air.visit\_mean, lags=40, alpha=.05, ax=ax1) fig2 = sm.graphics.tsa.plot\_pacf(air.visit\_mean, lags=40, alpha=.05, ax=ax2)





#### Features adicionales

#### **GENERALES**

- Día / Mes / Año
- Feriados
- Cant. Restaurants (x zona)
- Total de locales
- Total reservas (HPG / AIR)
- Clima

#### **PARTICULARES**

- Tipo de comida
- Ciudad / Área
- Latitud / Longitud
- Anticipación reservas
   1, 2, 7 o más días

#### **AUTO Regresor**

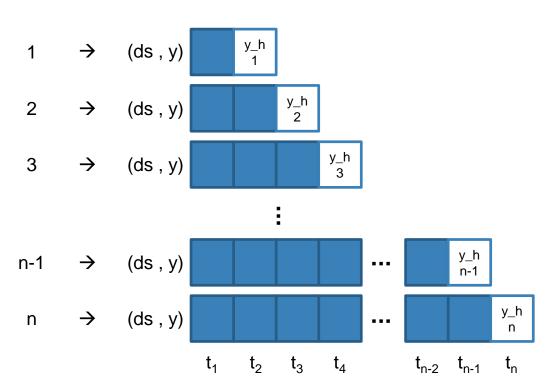
 Predicción de visitas en el corto plazo (1~30 días)

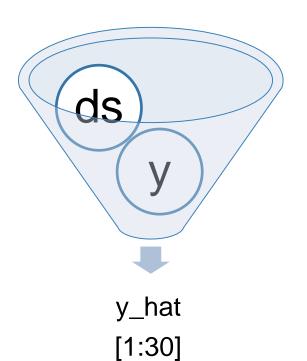






# Prophet (facebook)

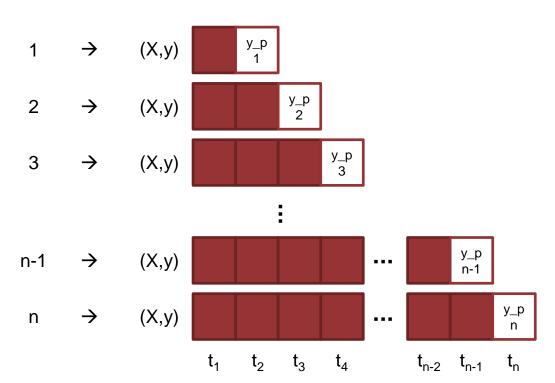


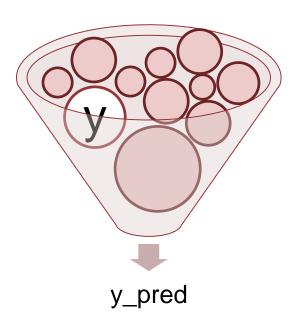




# ₹<u>Ç</u>

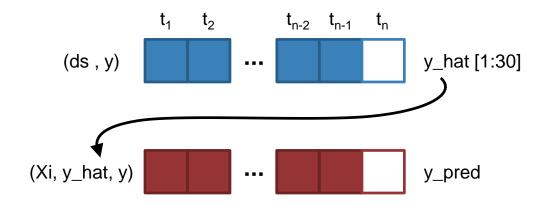
## XGBoost (eXtreme Gradient Boosting)

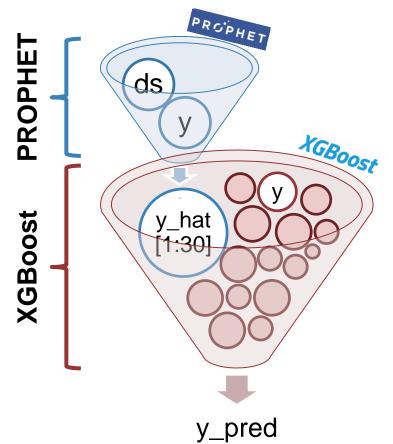


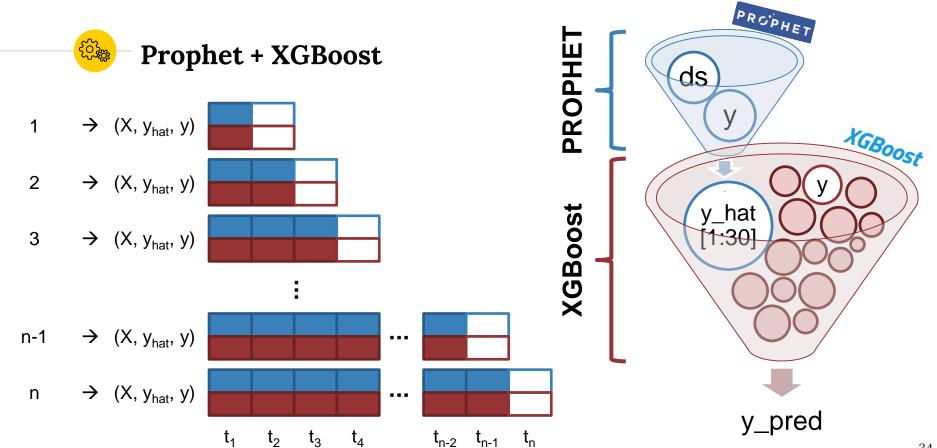




# **Prophet + XGBoost**

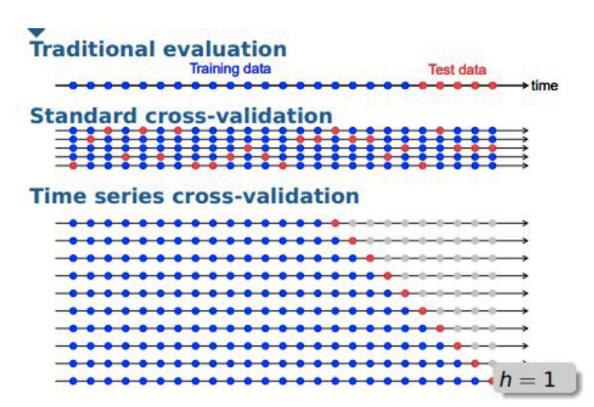






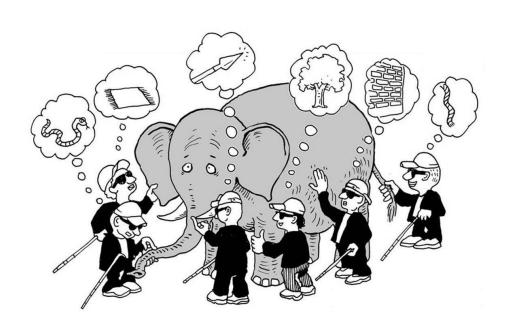


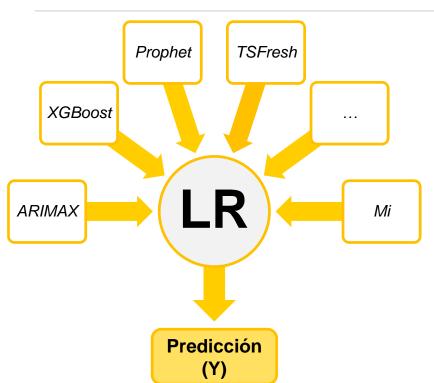
#### Validación Cruzada





# Otro enfoque













#### **Conclusiones**

- Múltiples enfoques posibles (modelos)
- Importancia del análisis temporal de los datos (TS)
- Features adicionales propios de la Serie de Tiempo
- Información útil a incluir:
  - "capacidad máxima del local"
  - "reserva concretada o no" (Flag\_reserva\_caida)
- A partir de eso, se podría estimar:
  - Qué reservas se podrían caer
  - Determinar hasta cuánto hacer overbooking



## Aplicaciones múltiples

- Reservas turísticas
  - Hotelería
  - airbnb
  - Excursiones
- Pasajes aéreos
- Turnos médicos
- Espectáculos
- Otros

