ADRIAN TELLEZ AVELLA

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ABOUT ME

As a data analyst with a diploma in machine learning and data science, I have a strong background in data processing, transformation, and quality assurance. At NielsenIQ, I worked with large and complex datasets to provide insights and solutions for clients in various industries, using Python, SQL, and cloud tools. I built and maintained ETL pipelines, performed data quality checks, and applied data transformations, ensuring data accuracy and reliability. I also supported the data processing and transformation team in resolving technical issues and ensuring data quality and consistency.

EDUCATION

A.D. Machine Learning and Data Science Diploma, Universidad Nacional de Colombia Aug 2022 - Nov 2022

B.Sc. Industrial Eng., Universidad Nacional de Colombia   Aug 2017 - Dec 2022
Relevant Coursework: Finance, Production, Business Intelligence, and Machine Learning.

A.D. Computers Technician, Servicio Nacional de Aprendizaje   2013 - 2015

SKILLS

Technical Skills   Python, Excel, SQL, Power Apps, Power BI, Domo, Unix, Pandas, Scikitlearn, R, Matlab

EXPERIENCE

Business Analyst Intern   Feb 2021 - Oct 2021
Choho Colombia S.A.S   *Bogotá, CO.*

- Knowledge managment.
- Process design
- Project management
- Product owner of the WMS

Product Support Analyst I   Oct 2021 - Jan 2023
CSG International   *Bogotá, CO.*

- Providing 1st level technical support of CSG's postproduction customers by resolving technical issues with customers evaluating and researching the issue and/or performing incident isolation, resolution and follow-up. Responsible for customer ticket management, customer escalations, meeting SLA requirements and customer reporting.
- Investigating and resolving customers' issues through the use of product knowledge, troubleshooting skills and involvement from Services and Engineering/RD expert resources.
- Making complex queries in SQL server for reporting. Using T-SQL for target issues and check systems performance

Revenue Optimiser Data Support Specialist   Jan 2023 - Aug 2023
NielsenIQ   *Bogotá, CO.*

- Data Processing and Transformation: Clean, validate, and preprocess the collected data. perform data transformations, including filtering, aggregating, merging, and formatting, to ensure data quality and consistency.
- ETL (Extract, Transform, Load) Development: Build and maintain ETL pipelines or workflows to automate the data extraction, transformation, and loading processes. These pipelines may involve integrating data from multiple sources and transforming it into a unified format.

- Data Quality Assurance: Perform data quality checks and implement data validation processes to identify and resolve any issues or inconsistencies in the data. This helps ensure the accuracy and reliability of the data used for analysis.
- Document incidents and their resolution, facilitating further resolutions to ensure all SLA's are met. - Interacting with Operations, Client Services teams, and Technology leaders to provide the best experience and service.
- Collaboration and Documentation: Collaborate with cross-functional teams and stakeholders to understand their data needs and provide technical support. They also document data engineering processes, workflows, and data dictionaries to ensure knowledge sharing and maintain data lineage

ADITIONAL KNOWLEDGE AND CERTIFICATES

ITIL Foundations Certificate V.4.0 .

LINKED-IN LEARNING BASICS. ● Excel para finanzas: Herramientas de análisis avanzado. Expedición: enero 2021, ● Scrum Avanzado: Expedición: enero de 2021, ● Fundamentos de la Programación: Bases de datos. Expedición: dic 2020

Global Financial Markets and Instruments Rice University. Expedición: noviembre 2020

Scrum Foundation Professional Certificate - SFPC™

ANÁLISIS Y VISUALIZACIÓN DE DATOS CON PYTHON

Build a Data Science Web App with Streamlit and Python

Google Cloud Big Data and Machine Learning Fundamentals

Google Cloud Computing Foundations: Cloud Computing Fundamentals

Google Cloud Fundamentals: Core Infrastructure

LANGUAGES

- English - B2 level.
- Spanish - Native.

PROFESSIONAL REFERENCES

- Julián Hermida, Product Support Analyst II, CSG International. +573102302202
- Tatiana Mahecha, Billing System Analyst II, CSG International. +5731023247116
- Juan Barbosa, Software Development Consultant, CSG International. +573002397911
- Santiago Bohórquez, Billing Consultant, Naples Prime. CI. +573168683623