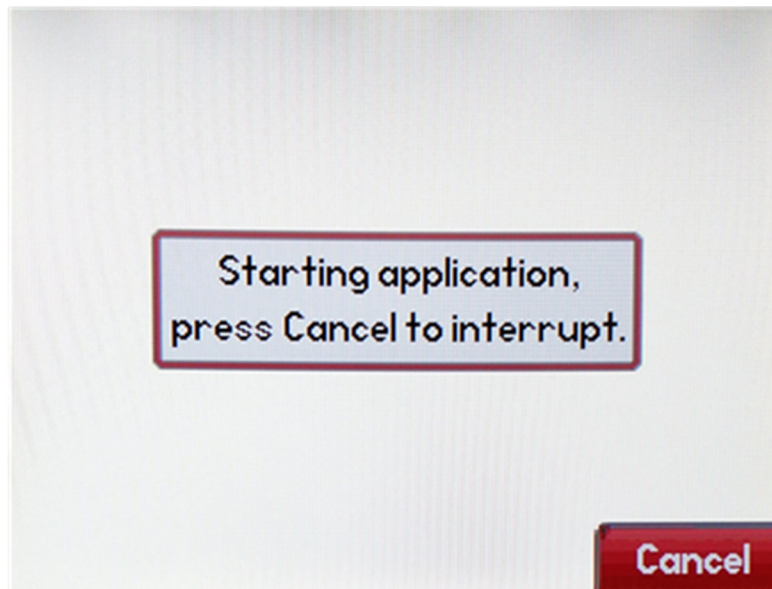


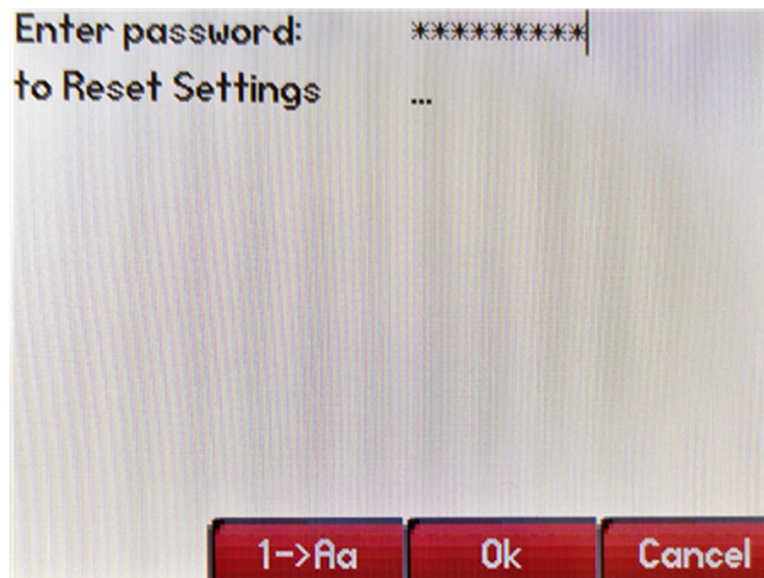
# Factory Reset your Polycom VVX phone

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1. Turn off the device.
2. On the “**Loading Application**” screen press “**Cancel.**”



3. As soon as the “**Welcome**” message appears, press and hold down “1,” “3,” “5.”
4. Release them only when seeing the “**Enter Password**” message appear.



5. For password use the phone's MAC address (using CAPS for letter) and press “**OK.**”
6. After the restart your phone will be successfully reset (with default password “**4, 5, 6**”)
7. Reboot will take place then select PIN Authentication.

**Input User's Extension.**

**Password: 60(Extension)**