

# Brandon Davis

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## Summary

A seasoned analytical thinker who emphasizes a fundamentals based approach to problem solving and process improvement. Having spent 10 years in Healthcare IT I understand the importance of having bullet proof solutions.

I strive to develop solutions with a strong foundation that can then facilitate and expediate future ones. I find sticking to this approach allows for better scale and long term adoption of any given solution.

## Experience



### Lead Application Developer

#### Cone Health

May 2022 - Present (6 months +)

Current leading the implementation of integrating Okta into the organization Mobile App and Epic MyChart.



### Lead Application Analyst

#### Cone Health

Dec 2019 - May 2022 (2 years 6 months)

- Lead day to day operations for a team of 8 that administrates 45+ Applications including:

\*Nurse Call (Hill-Rom)

\*Philips (Guadian, Intellibridge Engine)

\*Badge Access Control (ProWatch)

\*Security Camera System (MileStone)

\*Fetal Monitoring (Obix)

- Create and optimize support standards to meet organizational KPIs

- Track team resource allocations to systems

- Design and lead implementations of integrations, upgrades, and new systems

- Meet with business units and provide solutions based on their requirements

- Provide data analysis to aid business unit decision making

- Provide project management for small to medium size projects (1-5 teams)

Other Duties:

- Lead the department's policies and procedures committee

- Trainer in the IT Customer Service training program



### Application Analyst II

#### Cone Health

May 2015 - Dec 2019 (4 years 8 months)

Liaison between IT and other Departments in the design, installation, and support of their related application systems.

- Plan and coordinate software upgrades using Change Control.
- Document best practices for support and maintenance
- Communicate changes in IT Infrastructure to affected stakeholders
- Work with vendors to optimize user workflows and resolve application related issues
- Coordinate regular maintenance for all assigned systems
- Re-mediate identified security vulnerabilities in systems.
- Scripting activities such as error checks and file maintenance.
- Design and implement system architecture



## **PC Systems Specialist**

Cone Health

Feb 2013 - May 2015 (2 years 4 months)

- Hardware and software troubleshooting (on-site and remote)
- Hardware replacements
- Software installation
- Support ticket prioritization
- Supported 15 outpatient practices in the Reidsville and Greensboro areas

## **Education**



### **University of North Carolina at Chapel Hill**

Boot Camp, Full Stack Development

Jun 2022 - Nov 2022



### **Ashland University**

BS, Computer Science, Computer Art & Graphics Programming

2007 - 2012

## **Licenses & Certifications**



**IT Information Library Foundations Certification (ITIL) - PeopleCert**

## **Skills**

ServiceNow • JavaScript • Process Automation • Vendor Management • Customer Service •  
 Troubleshooting • Project Management • Server Administration • Software Installation • Higher  
 Education